



INFORMATION Redacted PURSUANT TO THE FREEDOM OF ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 02-SEP-2016 NOV - 1 2013	Repository <input type="checkbox"/>
	Reference No. 10903241

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: FAIRFIELD State: OH Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]  
Evening Telephone Number: [REDACTED]  
E-mail Address: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7RV1GT5AS [REDACTED]	Make RAM	Model 1500	Model Year 2010
Date Purchased OCT 2011	Dealer's Name and Telephone Number Jake Sweeney Dodge 888-395-6376		Engine: 5.7L+ No: Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City Cincinnati	State OH	Zip Code 45246
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 16-AUG-2016

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 162000 STRUCTURE: BODY	Failure Mileage 81871	Failure Speed 30 mph
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2010 RAM 1500. WHILE DRIVING APPROXIMATELY 30 MPH, THE FUEL TANK STRAPS DETACHED FROM THE FUEL TANK AND CAUSED IT TO HANG SLIGHTLY FROM THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE FUEL TANK STRAPS WERE COMPLETELY RUSTED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 81,871.

- Note, the frame rails that hold the tank straps were corroded. See attached photos

- Case number filed w/ Dodge: [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fuel tank attachment points on frame corroded away.  
See attached photos. Case filed w/ Dodge [redacted]  
Note: Dodge was not interested in photos or repair report from dealer and closed the case.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



# JAKE SWEENEY BODY SHOP

Workfile ID: [REDACTED]

169 NORTHLAND BLVD, CINCINNATI, OH 45246

Phone: (513) 782-1100

FAX: (513) 771-0307

## Preliminary Estimate

### Customer

Written By: Woody Woodyard

Insured: [REDACTED]

Policy #:

Claim #:

Type of Loss:

Date of Loss:

Days to Repair: 0

Point of Impact:

### Owner:

### Inspection Location:

### Insurance Company:

[REDACTED] Business

JAKE SWEENEY BODY SHOP

169 NORTHLAND BLVD

CINCINNATI, OH 45246

Repair Facility

(513) 782-1100 Day

## VEHICLE

2010 DODG RAM 1500 4X4 QUAD LARAMIE 4D P/U 8-5.7L-FI

VIN: 1D7RV1GT5A [REDACTED]

Interior Color:

Mileage In:

Vehicle Out:

License:

Exterior Color:

Mileage Out:

State:

Production Date:

Condition:

Job #:

### TRANSMISSION

Automatic Transmission  
4 Wheel Drive

### POWER

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat  
Power Passenger Seat  
Memory Package  
Power Adjustable Pedals

### DECOR

Dual Mirrors

Privacy Glass

Overhead Console  
Wood Interior Trim

### CONVENIENCE

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Keyless Entry  
Alarm  
Message Center  
Steering Wheel Touch Controls  
Climate Control  
Parking Sensors  
Remote Starter  
Home Link

### RADIO

AM Radio  
FM Radio  
Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection  
Premium Radio  
Satellite Radio

### SAFETY

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Stability Control  
Front Side Impact Air Bags

Head/Curtain Air Bags

### SEATS

Leather Seats  
Heated Seats

### WHEELS

20" Or Larger Wheels

### PAINT

Clear Coat Paint

### OTHER

Signal Integrated Mirrors

### TRUCK

Rear Step Bumper  
Power Rear Window

**Preliminary Estimate**

**Customer:** [REDACTED]

2010 DODG RAM 1500 4X4 QUAD LARAMIE 4D P/U 8-5.7L-FI

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FUEL SYSTEM</b>					
2	Repl	Tank strap front	55398298AA	1	26.75		
3	* R&I	R&I fuel tank			m	2.5 M	
4	Repl	Tank strap rear	55398299AA	1	29.75		
5	R&I	Filler tube			m	0.4 M	
6	Repl	Tank strap nut	6104717AA	2	6.90		
7	#	WELD PLATE FOR FRT GAS TANK STRAP ON FRAME RAIL LT SIDE		1		4.5	
<b>SUBTOTALS</b>					<b>63.40</b>	<b>7.4</b>	<b>0.0</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			63.40
Body Labor	4.5 hrs @	\$ 50.00 /hr	225.00
Mechanical Labor	2.9 hrs @	\$ 95.00 /hr	275.50
Subtotal			563.90
Sales Tax	\$ 563.90 @	7.0000 %	39.47
<b>Grand Total</b>			<b>603.37</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>603.37</b>

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

## Preliminary Estimate

Customer: [REDACTED]

2010 DODG RAM 1500 4X4 QUAD LARAMIE 4D P/U 8-5.7L-FI

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR3TM09, CCC Data Date 8/1/2016, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehide dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehide dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category.  
X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category.  
M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel.  
CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel.  
HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non  
Adjacent. NSF=NSF International Certified Part. Q/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace.  
R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel.  
Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway  
Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

# JAKE SWEENEY BODY SHOP

169 NORTHLAND BLVD, CINCINNATI, OH 45246

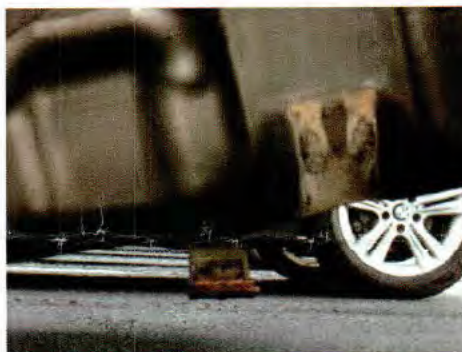
Phone: (513) 782-1100, Fax: (513) 771-0307

## Image Report

Owner:	[REDACTED]	Insurance:		Estimator:	Woody Woodyard	Vehicle Out:	
RO Number:		Claim Number:					
Year:	2010	Color:		License Plate:		Production Date:	
Make:	DODG	Body Style:	4D P/U	State:		Mileage In:	
Model:	RAM 1500 4X4 QU...	Engine:	8-5.7L-FI	VIN:	1D7RV1GT5AS [REDACTED]	Condition:	



8/23/2016 E01  
Comments: TANK DROP DOWN AT FRONT FRAME RUSTED OUT AT MOUNTING POINT. SHOP WILL NEED TO WELD MOUNT MAT...



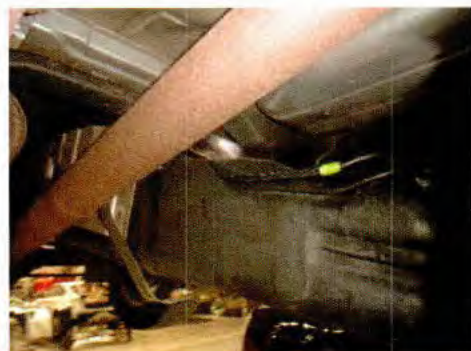
8/23/2016 E01  
Comments: 2ND PIC OF RUSTED STRAP



8/23/2016 E01  
Comments: 3RD PIC  
THIS TANK IS ONLY HOLDING ON BY BACK STRAP. SHOP WILL REMOVE TANK AND REPAIR FRAME...



8/25/2016 E01  
Comments:



8/25/2016 E01



8/25/2016 E01

# JAKE SWEENEY BODY SHOP

169 NORTHLAND BLVD, CINCINNATI, OH 45246

Phone: (513) 782-1100, Fax: (513) 771-0307

## Image Report

Owner:	██████████	Insurance:		Estimator:	Woody Woodyard	Vehicle Out:	
RO Number:		Claim Number:					
Year:	2010	Color:		License Plate:		Production Date:	
Make:	DODG	Body Style:	4D P/U	State:		Mileage In:	
Model:	RAM 1500 4X4 QU...	Engine:	8-5.7L-FI	VIN:	1D7RV1GT5AS██████████	Condition:	

Comments: BECAUSE GAS TANK DROP DOWN ,IT DAMAGE ONE OF THE GAS LINES . WILL HAVE TO REPLACE LINE.

Comments:

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169 NORTHLAND BLVD, CINCINNATI, OH 45246

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## Image Report

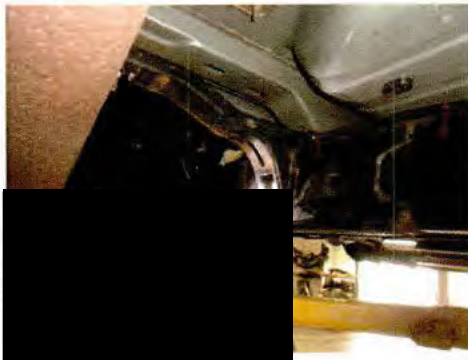
Owner:	██████████	Insurance:		Estimator:	Woody Woodyard	Vehicle Out:	
RO Number:		Claim Number:					
Year:	2010	Color:		License Plate:		Production Date:	
Make:	DODG	Body Style:	4D P/U	State:		Mileage In:	
Model:	RAM 1500 4X4 QU...	Engine:	8-5.7L-FI	VIN:	1D7RV1GT5A██████████	Condition:	



8/25/2016 E01  
Comments: GAS STRAP MOUNTING PLATE RUSTED OUT.



8/25/2016 E01  
Comments: BACK MOUNTING PLATE IS JUST STARTING TO RUST ALSO.



8/25/2016 E01  
Comments: THIS IS HOW MUCH WE WE HAD TO CLEAN-OUT OF RUST.



8/25/2016 E01  
Comments:



8/25/2016 E01  
Comments: SHOP REPLATED RUSTED OUT FRAME BRKT.

