INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
25-AUG-2016 OCT 12 2016	☐
	Reference No. 10898538

OWNER INFORMATION (Type or Print)

Name			
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
City COLUMBIA	State SC	Zip Code [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2GCEC19T23[redacted]	CHEVROLET	SILVERADO 1500	2003

Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
APR. 2016	MCCLUSKEY Chevy. 513-227-1739	8	GAS

Original Owner	Dealer's City	State	Zip Code
☐	Cincinnati	OH	45249

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTOMATIC	☐ Antilock Brakes ☒ Cruise Control		BRAKE Lines	05-AUG-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage	Failure Speed
	130000	20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 1500. WHILE DRIVING 20 MPH, THE VEHICLE HESITATED TO STOP WHEN THE BRAKE PEDAL WAS DEPRESSED. THE BRAKE PEDAL TRAVELED TO THE FLOORBOARD BEFORE THE VEHICLE STOPPED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE BRAKE LINES WERE CORRODED AND CAUSED THE BRAKES TO FAIL. THE BRAKE LINES NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT INFORMED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 130,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BRake Lines RusTed ouT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

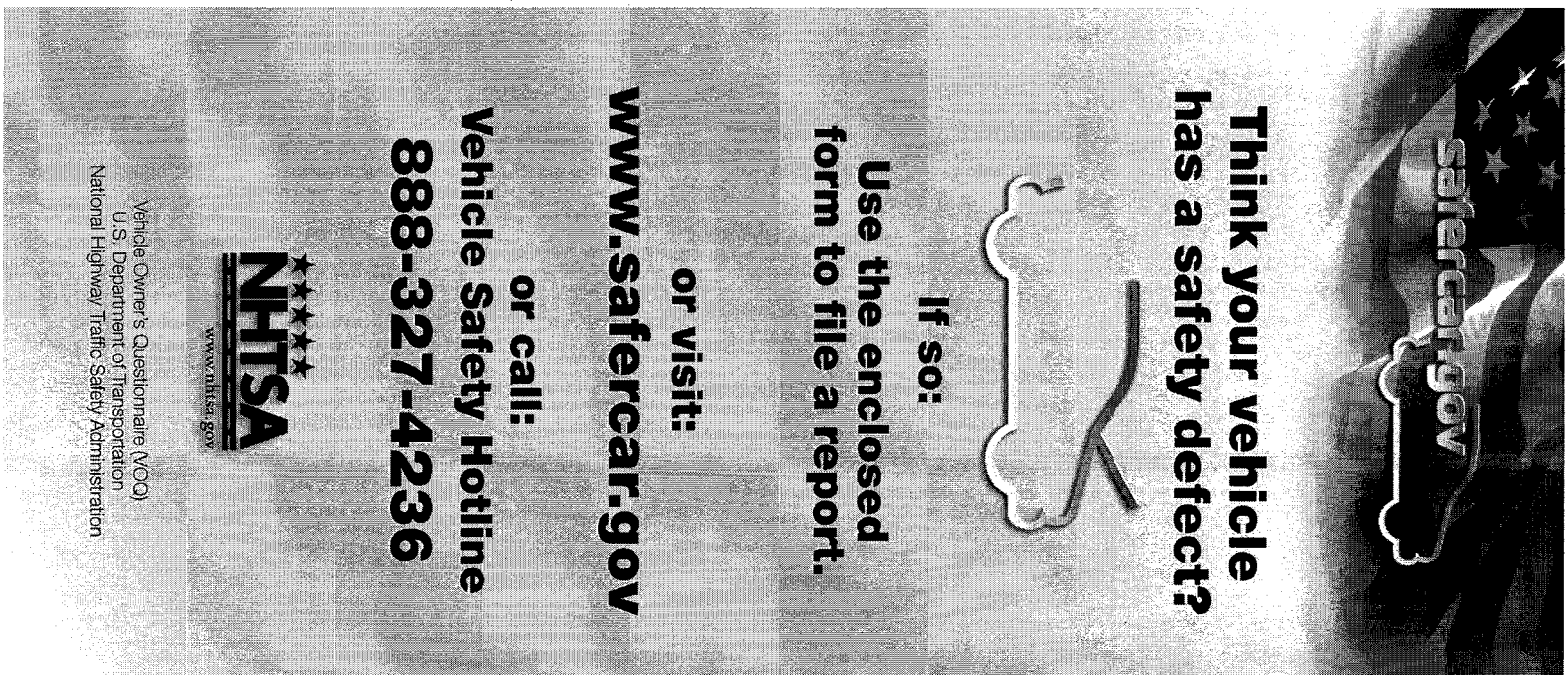
Official Business
Penalty for Private Use $300

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Reference # 10898538

South Fork Garage
1571 Cherokee Blvd
Elgin, SC 29045

Invoice

Date	Invoice #
8/30/2016	[redacted]

Bill To

[redacted]

Vehicle Year/Make/Model	Vehicle Mileage
2003 Chevy 1500	131657

Item	Quantity	Description	Rate	Amount
Automotive Part	1	Roll of 1/4 inch Brake Line	70.00	70.00
Automotive Part	6	Brake Line Unions	6.41	38.46
Automotive Part	2	Brake Bleeder Screws	7.12	14.24
Automotive Part	1	Rear Brake Hose	30.73	30.73
Automotive Part	2	Front Brake Calipers	103.06	206.12
Automotive Part	2	Rear Brake Calipers	91.64	183.28
Automotive Part	1	Set of Front Brake Pads	54.90	54.90
Automotive Part	1	Set of Rear Brake Pads	54.90	54.90
Automotive Part	2	Rear Brake Rotors	43.87	87.74
Automotive Part	2	Front Brake Rotors	59.11	118.22
Automotive Part	1	Brake Fluid	6.41	6.41
Labor	10	Installed all new brake lines to replace rusted brake lines, installed new calipers on front and rear of truck, installed new front and rear brake rotors and rear brake line. ***could not fix the running boards due to there is nothing to weld metal to left under the truck***	80.00	800.00

We appreciate your business. Have a Blessed Day!

Total $1,665.00