

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>	<b>INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148	
		Date Received 23-AUG-2016 OCT 10 2016	Repository <input type="checkbox"/> Reference No. 10897976
<b>OWNER INFORMATION (Type or Print)</b>		Daytime Telephone Number	E-mail Address
Name	Address	Evening Telephone Number	
City STATHAM	State GA	Zip Code	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAHP32NX8W [REDACTED]	Make FORD	Model FOCUS	Model Year 2008
Date Purchased March 2014	Dealer's Name and Telephone Number Atkins Ford	Engine: No: Cylinders 4	Fuel Type: Regular Gas
Original Owner <input type="checkbox"/>	Dealer's City Winder	State GA	Zip Code 30680
Transmission Type auto	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 05-MAR-2016

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 110000 ELECTRICAL SYSTEM also the switch is very hard to turn to crank car	Failure Mileage 90000	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2008 FORD FOCUS. WHEN THE IGNITION KEY WAS TURNED TO THE ON POSITION, THE VEHICLE HESITATED TO START WITHOUT WARNING. THE CONTACT MENTIONED THAT THE VEHICLE WAS ABLE TO START AFTER MORE THAN FIFTEEN ATTEMPTS. THE CONTACT ALSO STATED THAT THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO THE DEALER, BUT WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 90,000.

also the key is very hard to crank (hard to turn)