



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

| | |
|----------------------------|-------------------------------------|
| Date Received | Repository <input type="checkbox"/> |
| 12-AUG-2016 SEP 23 2016 | Reference No. 10895401 |

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: NORTHAMPTON NOREHAMPTON State: PA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

| | | | |
|---|------------------------------------|--------------------------|---------------------------------|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 57XAAPFA9F5 [REDACTED] | Make POLARIS | Model SLINGSHOT | Model Year 2015 |
| Date Purchased | Dealer's Name and Telephone Number | Engine: No: Cylinders | Fuel Type: |
| Original Owner <input type="checkbox"/> | Dealer's City | State | Zip Code |
| Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) 12-JUL-2016 |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|---|-------------------------|---------------|
| Vehicle Component Code: 060000 ENGINE (PWS) | Failure Mileage 5000 | Failure Speed |
|---|-------------------------|---------------|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|--------------------------------|--|--------------------------------|
| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
| DOT No. (Example: DOTM9ABC036) | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: |
| Tire Component Code | Tire Failure Type: | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

| | | | | |
|--|---|--------------------------------|------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 1 | Number of Deaths | Reported to Police N |
|--|---|--------------------------------|------------------|-------------------------|

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 POLARIS SLINGSHOT. WHILE DRIVING AT ANY SPEED, HEAT EMITTED FROM THE RADIATOR. WHILE EXITING THE MOTORCYCLE, THE CONTACT BURNED HIS FEET. MEDICAL ATTENTION WAS REQUIRED. THE MOTORCYCLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT AN AIR FLOW KIT NEEDED TO BE INSTALLED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND STATED THAT THEY WERE UNAWARE. THE FAILURE MILEAGE WAS APPROXIMATELY 5,000.

my feet were already burned, because the heat was at my feet all the time.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Reference # 10895401

7-12-16

I started riding my motorcycle this year
Heat came off Radiator, then Heat came back to firewall.
Then the heat went to where my feet were.

The heat was at my feet all the time. The heat Burned
the skin off my feet. I put ice on my feet because
they were that Hot.

Went to Dr. next day. I was out of work
for (2) days.

I bought my motorcycle last year. At that time
my legs were getting red all over. Didn't know
what the problem was at that time.

I saw Dr. at that time also.

Winter came & my legs cleared up. Because I
didn't ride my motorcycle.

7-13-16

Called Palair 1-763-542-0500

Talked to

Lane - she didn't know anything about the problem.

I bought my motorcycle at Trumbauer's

7-13-16

Called Trumbauer's 215-529-6556

Talked to

Lisa - she knew all about the problem.

I'll order the parts, then I'll call you.

This is what they installed

Part # 2206369 - air ~~in~~ management kit

Its called a shroud. It fits around the
radiator & blows the hot air to the street

It Works

I'm Diabetic, I don't have feeling in my
feet. I don't know if they are Hot & Cold.

When I called Polaris, they didn't know anything

When I called Trumbauer's.

They knew how to fix it. Because there are problems.

My Motorcycle is still under warranty

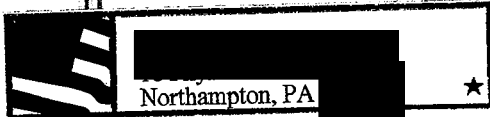
Polaris should of recalled it for this problem.

I paid the repair \$386.89

Lost (2) day work \$17.44

Pain & Suffering

Dr. Billi



Trumbauers Motor Sports

Trumbauers Motor Sports
2100 Milford Sq Pike
Quakertown, PA 18951
(215) 529-6556

In Date: Jul. 19, 2016
P/U Date: Aug. 12, 2016

Repair Order

Service Writer: LISA

RO #



Sold To:

[Redacted]
Northampton, PA
[Redacted]

Unit Information

| Manufacturer Model | Year | VIN/HIN/SN | Engine # | Key Board | Miles/Hours |
|----------------------------------|------|------------------------|---------------|-----------|-------------|
| Slingshot Slingshot™ SL LE | 2015 | 57XAAPFA9F5 [Redacted] | 1265400004754 | | 4337.00 |

Job: INSTALL AIR FLOW MANAGEMENT KIT

Slingshot Slingshot™ SL LE 2015 - 57XAAPFA9F5 [Redacted]

Parts

| Part # | Description | Qty | Price | Unit Extension | Extension |
|------------------------|--------------------|-----|----------|----------------|-----------------|
| 2206369 | Air management kit | 0 | \$139.99 | \$139.99 | \$0.00 |
| 2206369 | Air management kit | 1 | \$139.99 | \$139.99 | \$139.99 |
| Parts Subtotal: | | | | | \$139.99 |

| Technician | Description | Hours | Rate | Discount | Labor Cost |
|------------------------|---------------------------------|-------|---------|----------|-----------------|
| JGeiger | INSTALL AIR FLOW MANAGEMENT KIT | 3.00 | \$75.00 | 0.00% | \$225.00 |
| Labor Subtotal: | | | | | \$225.00 |

| | |
|----------------------|-----------------|
| Tax: | \$21.90 |
| Job Subtotal: | \$386.89 |

Resolution:

INSTALLED AIR FLOW MANAGEMENT KIT

Recommended Repairs:

N/A

Notes:

Trumbauers Motor Sports
2100 Milford Square Pike
Quakertown, PA 18951
215-529-6556

08/12/2016 11:02
Trans #: 1 Batch #: [Redacted]

Sale

Acct: ***** [Redacted]
Type: MASTERCARD
Entry: CHIP

08/12/2016

AMOUNT: \$386.89

Resp: APPROVAL 69631P
Code: 69631P
Ref #: [Redacted]
App Name: MasterCard
AID: A0000000041010
TVR: 0000008000
TS1: ES00

Invoice Summary

| | |
|---------------------|-----------------|
| Parts Total: | \$139.99 |
| Labor Total: | \$225.00 |
| Fees Total: | \$0.00 |
| Sublet: | \$0.00 |
| Sub Total: | \$364.99 |
| Total Tax: | \$21.90 |
| Total: | \$386.89 |
| VISA/MC/ATM/EFT ... | \$386.89 |
| Balance: | \$0.00 |

Thank You!

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