



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

10-AUG-2016

Reference No.

10894788

SEP 19 2016

## OWNER INFORMATION (Type or Print)

Name

Address

City

NEW RITCHMOND

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCHK29U41E

Make

CHEVROLET

Model

SILVERADO 2500

Model Year

2001

Date Purchased

Aug 2001

Dealer's Name and Telephone Number

Joseph Chevrolet

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Cincinnati

State

OH

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure: 5 Failed in 2001 when new + multiple times after

Incident Date(s)

16-AUG-2006

## FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)

98000 miles on vehicle  
Brakes failed often before 98000 - even when BRAND NEW.

Failure Mileage

98000

Failure Speed

55-60mph

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

RT 68

Tire Component Code

Tire Failure Type:

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2001 CHEVROLET SILVERADO 2500. WHILE DRIVING AT ANY SPEED, THE BRAKE LINES OFTEN FRACTURED. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE BRAKES NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED TWICE, BUT THE FAILURE RECURRED BOTH TIMES. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 98,000.

When it was BRAND NEW. Dealer spent at least \$20,000.00 in expenses on brakes many numerous time

many times since it was BRAND NEW. Brakes failed prior to 98,000, failed 50,000 too.

Called manufacturer - They did NOTHING - when called

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Brake lines BRAKING leaky Seizing up Tires.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Failure of BRAKES has occurred many times After repairs  
& inspections saying BRAKES were fine.  
BRAKES failed when it was BRAND new- master cylinders replaced  
only had 100 miles. Replaced & who knows what else.  
Vehicle has 98,000 miles & has multiple failures when driving at 55 mph.  
Many Brake lines installed - & failed - improperly installed. Many ROTORS  
installed - replaced - every yr for 5 yrs at 40 mph.  
Just spent \$500.00 Brake lines replaced & other; Drove Home & BRAND new  
emergency BRAKE failed. Peddle goes to floor - Ray & Ron said it  
was OK - ITS NOT!

ATTACH ADDITIONAL SHEETS IF NECESSARY

CINCINNATI

OH 452

03 SEP '16

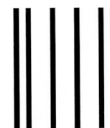
PM 5 L

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
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**BUSINESS REPLY MAIL**

FIRST CLASS MAIL

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WASHINGTON, DC

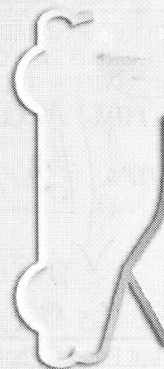
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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safecar.gov**

**or call:**

**Vehicle Safety Hotline**

**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

Companies THAT worked  
on BRakes

Joseph Cheverde Centi OH

Ray & Rons

513-797-4888

Jeff Wyler - Batavia Oh

Monroe Tike S

6513-474-5154

They said it was due  
to tires - it was not

BRakes failed again

After They worked on it

multiple times last yr

Aug 2015; April 2016 &

Aug 2016

BRakes failed ~~20~~ took

prior - year of 2011.

BRake-5 2001 2002 2003

2004

BRakes failed again at

98,000 & ~~18~~ Again &  
after after

complete time

These companies  
should keep records  
of repairs.

I do not have all  
paperwork.

Joseph said they deleted  
the records. This is a  
lie - it was still on  
their computer 2014.

After fixing brakes  
again \$5,500 - w/  
expenses at golf w/ kids  
& Ray & Marns  
was sent home said  
brakes were fine  
Emergency brake  
failed! After pay  
of \$5,000.00 + plus

After Fixing BRAKES  
Again 5,500 - w/  
Expenses at Jeff Wyler  
& Ray & Ron  
was sent home said  
BRAKES were fine  
Emergency BRAKE  
Failed! After pay  
of 5,000.00 + plus.

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