

CL-10894530-9989

July 1, 2016

Nissan Extended Services
North America
P O Box 685004
Franklin, TN 37068-5004

Cc: National Highway Safety
1200 New Jersey Ave. S E
Washington D C 20509

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To whom it may concern:

We leased a 2015 Nissan Rogue in Aug 2015, I know I am stuck with this car for 36 months but think you should be aware of some of the problems with this car.

At 4,000 miles, 500 miles from home the power steering stopped working. Was not properly installed at factory. On same trip, the blind spot detection stopped working. Front end warning device only works on occasion so not dependable. I have had that looked at 3 or 4 times. It works a couple of times then only now and again.

Now with 14,000 miles, I replaced the windshield that cracked with no stone pit on the windshield. Now front end of car looks like it has been sand blasted with tiny paint chips across the front fenders and hood. They must use white wash for paint. I have never driven on gravel roads with this car.

Heater with climate control does not work as can hardly get any heat to come out. I feel this car is like a cheap imitation of a good car. They put all this wonderful safety equipment on the car but you better not rely on it working. We had a Chrysler Van with 100,000 miles on it with same safety equipment and not once did I have to take it in for electronics.

I find this car very disappointing and have spent more money on this car already than any car in the past 65 years. We took out an extra protection package. Then I find it does not cover windshields only chips which any insurance policy would cover. Now find it does not cover paint chips only dents without paint damage. What a rip off, Wonder how they sleep at night.

I truly hope people are warned not to depend on safety devices on Nissan cars as they sure do not work as advertised.

Sincerely,



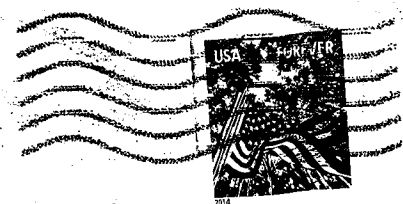
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