

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA) 5 U.S.C. 552 (B) (6)		FOR AGENCY USE ONLY 100148					
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 09-AUG-2016 SEP 30 2016		Repository ☐ Reference No. 10894516			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Name [REDACTED]		Address [REDACTED]		City KINGS PARK		State NY		Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D72C256[REDACTED]				Make NISSAN		Model ALTIMA		Model Year 2002	
Date Purchased [REDACTED]		Dealer's Name and Telephone Number [REDACTED]				Engine: No: Cylinders		Fuel Type: [REDACTED]	
Original Owner ☐ NO		Dealer's City [REDACTED]		State [REDACTED]		Zip Code [REDACTED]		Incident Date(s) 01-AUG-2016	
Transmission Type ☐ Antilock Brakes		Powertrain ☐ Cruise Control		Multiple Failure: [REDACTED]		Incident Date(s) 01-AUG-2016			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: 162000 STRUCTURE: BODY						Failure Mileage 120000		Failure Speed [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]				Tire Size (Example P215/65R15) [REDACTED]			
DOT No. (Example: DOTM19ABC036) [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]					
Tire Component Code [REDACTED]						Tire Failure Type: [REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]					
Seat Type: [REDACTED]		Installation System: [REDACTED]							
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]							
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2002 NISSAN ALTIMA. THE CONTACT STATED THAT THE FLOOR PAN UNDER THE FRONT DRIVER AND PASSENGER SIDE OF THE VEHICLE WAS RUSTED THROUGH AND CREATED HOLES IN THE FLOOR. THE FAILURE OCCURRED DUE TO RUSTING OF THE FLOOR PANS. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS INVALID. THE FAILURE MILEAGE WAS 120,000. The car was seen by my mechanic during an oil change I brought the car to Nissan of Huntington. They also notated the extent of the floor pan damage. They refused to help at all with the cost of the repair. They only									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

want to use a patch kit which Nissan put out in July 2015. The patch kit does not cut out all of the rust which is what needs to be done. I have another car 2006 with the same issue. Smithtown Nissan who looked at that car does not use the patch kit. They cut out the damage and weld in a new piece. How can Nissan only consider this as a technical bulletin and not a recall if it is a safety issue if my foot can go through to the ground. I put a metal sheet between the carpet for safety.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

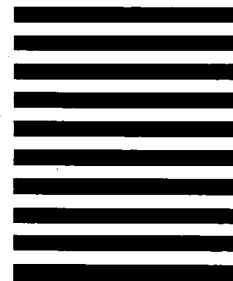
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

