



INFORMATION ACT (E.O. 12812), Title C, 552(B)(5)

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
08-AUG-2016	Reference No.
SEP 23 2016	10894134

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: LOCKPORT State: IL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5N1AA08B24N [REDACTED]	Make NISSAN	Model ARMADA	Model Year 2004
Date Purchased 2/21/2004	Dealer's Name and Telephone Number GERALD NISSAN (630) 355-3337		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s) 08-AUG-2007 MULTIPLE

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 180000 VEHICLE SPEED CONTROL, FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 203000	Failure Speed [REDACTED]
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 NISSAN ARMADA. THE CONTACT STATED THAT THE FUEL GAUGE DID NOT REGISTER THE CORRECT AMOUNT OF FUEL IN THE VEHICLE. THE VEHICLE STALLED WHILE REGISTERING 1/4 OF A TANK. IN ADDITION, THE VEHICLE HESITATED TO ACCELERATE AND THE BRAKE PEDAL TRAVELED TO THE FLOORBOARD WHEN DEPRESSED. THE VEHICLE WAS NOT TAKEN TO THE DEALER OR INDEPENDENT MECHANIC FOR THE ACCELERATION OR FUEL GAUGE ISSUES. THE VEHICLE WAS TAKEN TO THE DEALER FOR THE BRAKE PEDAL ISSUE; HOWEVER, THE FAILURE COULD NOT BE REPLICATED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS APPROXIMATELY 203,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THIS IS INDICATIVE OF THE
PROBLEM WITH MY VEHICLE

10894134

Armada Recall Info

<http://wemakeitsafer.com/vehicle-recall/Nissan-Armada-Recall-6763381>

2010-03-03

(Published by NHTSA on 2010-03-03)

Recall Summary : NISSAN IS RECALLING CERTAIN MODEL YEAR 2005-2009 TITAN, ARMADA, AND INFINITI QX56 VEHICLES. THE INSTRUMENT PANEL FUEL GAUGE MAY INACCURATELY DISPLAY THAT THE VEHICLE STILL HAS SOME FUEL, TYPICALLY ABOUT ONE QUARTER TANK, WHEN THE FUEL TANK IS EMPTY.

Hazard: THIS COULD CAUSE THE VEHICLE TO RUN OUT OF GAS AND STALL ON THE HIGHWAY, WHICH COULD CAUSE A CRASH.

Remedy: DEALERS WILL REPLACE THE FUEL SENDER UNIT INSIDE THE FUEL TANK WITH A NEW IMPROVED SENDER CARD. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL BEGAN ON MARCH 22, 2010. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261.

Additional Info: OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

NHTSA Source: http://www-odi.nhtsa.dot.gov/recalls/recallresults.cfm?start=1&SearchType=QuickSearch&rci_ID=10V074000

Andre of Milton, GA on Nov. 11, 2015

Satisfaction Rating

I purchased a 2004 Armada with approximately 100,000 miles with the intent of protecting my family. Loved the truck for the first 2,000 miles and could not believe what a deal I got. Was heading to the airport to attend my aunt's funeral and luckily was by myself. In heavy traffic driving through Atlanta I lightly applied my brakes to give the car in front of me more

10894/34

room and I get what all the other many people describe as the loud, grinding, shaking and brake light comes on. Only god knows how I did not hit the car in front of me. I would say, I had about 10% of braking power and was able to pull over and stop. It resets when you restart the truck and appeared like it never happened.

I am a Mechanical Engineer that has switch career into software development so I can pretty much put together what is happening and I see a small handful of you on this forum mentioned it, Anti-locking-brakes. Anti-lock-brakes is meant to keep each wheel of a car from locking under hard braking, thus helping you to maintain control of the car. It does this by having an actuator release some of the brake pressure to a wheel that the computer think is locked (definition of locked: Sensors detect car moving + Wheel sensor detect a wheel not spinning)

Some poor Nissan engineer designed a circuit that can enter a logic loop where it thinks all 4 wheels are locked. So when you press on the brakes and try to stop by applying pressure to the pads, the computer still in the logic loop, keeps releasing pressure to all the wheels. Thus the grinding and shaking in pressure actuators releasing pressure, releasing pressure, releasing pressure as your brake pedal goes to the floor and your car don't stop. Every time you press the brakes, this is what happens until you turn off the Armada and break this logic loop.

What is more disturbing to me is the fix I am speculating they did to fix base on the many posts that I have read. I believe they put in better sensors to keep the computer from entering this state, but it can still happen because in electronic signaling, there is something call noise, or random signals that increases with vibration and heat for example. So they figure out how to keep the logic loop by reprogramming the computer to instead fail the front brakes. There were a few post and I thank the posters for their detail posts, where loss of front brakes but the reprogramming was already done. Guess they figure you could still stop with back brakes.

Even more disturbing, Nissan knew about this as far back as 2011, (sure it is longer, just tired of reading all the posts) and the amount of money they charged customers for repairs in 2014 for example is absurd. Save your repair receipts, this to me is worst than VW. I am sure there are some deaths involved here also.

*Helpful?*YesNo

Sears

Auto Center

10894134
shop automotive accessories anytime
@ sears.com

CUSTOMER INFORMATION		TAG #	VEHICLE INFORMATION		YEAR / MAKE / MODEL	INITIAL ESTIMATE	REVISED ESTIMATE	CREATED BY	
NAME: [REDACTED] ADDRESS: [REDACTED] CITY/ST/ZIP: [REDACTED] HOME PHONE: [REDACTED]			2004 NISSAN-DATSUN TRUCK PATHFINDER ARMADA V8-3532 LICENSE # [REDACTED] COLOR GREY V.I.N. [REDACTED] LOCATION [REDACTED] EPA Number: [REDACTED] Repair Number: [REDACTED]			PARTS \$0.00 LABOR \$0.00 OTHER \$0.00 TAX \$0.00 TOTAL \$0.00		282616	
STORE INFORMATION		TIME IN		TIME OUT		DATE/TIME OF ESTIMATE		DATE/TIME OF REVISED	
6452 - SEARS 3340 Mail Loop Dr Joliet, IL 60431 (815) 437-3075		09/06/2008 04:52 PM		09/06/2008 06:06 PM		09/06/2008 04:52 PM			
PROMISED TIME		TIRE INSTALLATION INSTRUCTIONS		LOCKS		PHONE AUTHORIZATION		PHONE NUMBER CALLED	
09/06/2008 09:00 PM		LF RF SP BW WW LR RR SAVE OLD TIRES Y ROWL N		Y		<input type="checkbox"/>			
PRINTED ON		AIR PRESSURE FRONT / REAR		WHL TORQUE SPECIFICATION		CONTACTED BY		DATE TIME	
09/06/2008 08:10 PM		35/35 - ALL O.E. APPLICATIONS		YLM/87-108 - ALL O.E. APPLICATIONS					
CUSTOMER COMMENTS		SEE REVERSE FOR IMPORTANT WARRANTY TERMS AND OTHER INFORMATION							

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EA.	EXTENSION	TECH.	ASSOC.
1	LB 19035123	BRAKE REPAIR, IN WARRANTY	\$0.00	\$0.00	695155	282616

RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE

19035123 QTY: 1
BRAKE REPAIR, IN \$0.00

Parts SubTotal : \$0.00
Labor SubTotal : \$0.00
Reductions SubTotal : \$0.00
SubTotal : \$0.00
Tax : \$0.00
Total : \$0.00

Cash Tendered : \$0.00

SALES CHECK # [REDACTED]

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

WARRANTY: IN WARRANTY: IN-WARRANTY, BRAKE: INCLUDES RE-EVALUATION OF BRAKE SYSTEM AND REPAIR OR REPLACEMENT OF PARTS OR LABOR THAT ARE INCLUDED IN THE ORIGINAL SERVICE. THIS SERVICE IS WARRANTED FROM THE ORIGINAL DATE OF PURCHASE. SEE INSIDE FOR ADDITIONAL DETAILS

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

ITEM COMMENTS:
19035123: Labor to repair brake system component(s) within warranty period.

SEARS VALUES YOUR FEEDBACK!

WWW.SEARSFEEDBACK.COM
See associate for details.
SATISFACTION GUARANTEED

Thank you for the opportunity to serve you.
Our goal is to provide Fast, Expert Service.
Please keep us in mind for your future automotive needs.

A 15% Restocking Fee may apply on returned merchandise
A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours
See Salesperson for details (Page 1 of 1)

RETURN OLD PARTS TO CUSTOMER

YOU ARE ENTITLED TO RECEIVE REPLACED AND REMOVED PARTS, OTHER THAN EXCHANGED OR WARRANTED PARTS WHICH WILL BE AVAILABLE FOR YOUR INSPECTION
TO OBTAIN FULL WARRANTY BENEFITS, YOU MUST PRESENT YOUR RECEIPT AND THE DEFECTIVE PRODUCT OR THE VEHICLE ON WHICH THE SERVICE WAS PERFORMED

CUSTOMER INFORMATION		TAG #	VEHICLE INFORMATION YEAR / MAKE / MODEL		INITIAL ESTIMATE	REVISED ESTIMATE	CREATED BY
A/E: [REDACTED] ADDRESS: [REDACTED] CITY/ST/ZIP: LOCKPORT, IL [REDACTED] A/E PHONE: [REDACTED]			2004 NISSAN-DATSUN TRUCK PATHFINDER ARMADA V8-5552 LICENSE # [REDACTED] COLOR GREY LOCATION [REDACTED] MAKE [REDACTED] TIME OUT [REDACTED]		PARTS \$0.00 LABOR \$15.00 OTHER \$0.00 TAX \$0.00 TOTAL \$15.00	\$79.99 \$80.00 -\$15.00 \$6.60 \$151.59	928176
ADDRESS INFORMATION 6452 - SEARS 3340 Mall Loop Dr Joliet, IL 60431 (815) 439-3095		TIME IN 06/19/2008 05:59 PM 86820	TIME OUT 06/19/2008 06:27 PM		DATE/TIME OF ESTIMATE 06/19/2008 05:59 PM	DATE/TIME OF REVISED 06/19/2008 06:32 PM	INVOICED BY PAYMENT TYPE CASH <input type="checkbox"/> CREDIT <input type="checkbox"/> CHECK <input type="checkbox"/>
EPA Number: [REDACTED] Repair Number: [REDACTED]		TIRE INSTALLATION INSTRUCTIONS LF RF SP BW WW LR RR SAVE OLD TIRES Y		LOCKS Y N	PHONE AUTHORIZATION <input type="checkbox"/>	PHONE NUMBER CALLED [REDACTED]	
REFERENCE NUMBER [REDACTED]		PROMISED TIME 06/19/2008 08:45 PM		CONTACTED BY MOCTEZUMA, STEVE		DATE TIME 06/19/2008 06:34 PM	
CUSTOMER COMMENTS		AIR PRESSURE FRONT / REAR 35/35 - ALL O.E. APPLICATIONS		WHL. TORQUE SPECIFICATION YLW/87-108 - ALL O.E. APPLICATIONS		See reverse for important warranty terms and other information. WORK ORDER CUSTOMER WORK AUTHORIZATION X XXXXXXXXXXXX PHONE AUTHORIZATION XXXXXXXXXXXX	

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EA.	EXTENSION	TECH.	ASSOC.
1	LB 19035118	BRAKE EVAL, SERVICE	\$15.00	\$15.00	844928	928176
1	PS 02849044	BRAKE PAD, PD1015	\$79.99	\$79.99		683797
1	LB 19035163	INST, DISC PAD REPL FRONT	\$65.00	\$65.00		683797
1	RD 57	SALE CREDIT 70800300	-\$15.00	-\$15.00		683797

This is a WORKORDER, with your authorization we will perform the services you have approved. Thank you for the opportunity to serve you.

This is a WORKORDER, with your authorization we will perform the services you have approved. Thank you for the opportunity to serve you.

This is a WORKORDER, with your authorization we will perform the services you have approved. Thank you for the opportunity to serve you.

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

M / WARRANTY INFORMATION / CSA COMMENTS / TECHNICIAN COMMENTS

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

ITEM COMMENTS:
 19035118: LABOR TO EVALUATE BRAKE SYSTEM, CALIPERS AND/OR WHEEL CYLINDERS, PADS AND/OR SHOES, ROTORS AND/OR DRUMS, HOSES, HARDWARE AND BRAKE FLUID
 19035163: Labor to R&R set of front brake pads, per axle, includes reconditioning of rotors, repack cupped bearings where applicable.

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 See Salesperson for details (Page 1 of 1)
 RETURN OLD PARTS TO CUSTOMER

10894134



Midas Auto Service Experts

1802 North Larkin Ave
Joliet, IL 60403
Ph:(815) 725-6500, Fax:(815) 725-6555

INVOICE

Page 1 of 1
10/04/2007 4:23 pm
Estimate #

LOCKPORT, IL

HOME: [REDACTED]
ACCOUNT #:

2004 NISSAN PATHFINDER
ODOM IN/OUT: 72805 / 72805
5N1AA08B24N
5.6L V8 Cyl.

149.43 AMERICAN EXPRESS

Sales Person: 108:Phil B.
Tech: 8543:Charles M.

Qty	Item Number	Loc	Description	ST	Each	Labor	Misc	Extended
Brakes Domes								
1	SS7918X		BRAKE PAD	RO-	64.99	45.00	-10.00	99.99
			Warranty #:					
1	1		MINIMUM SERVICE REQUIRED-FRONT	R		39.20		39.20
8543			Sub-Total Brakes Domes:		64.99	84.20	-10.00	139.19
							Parts	54.99
							Labor	84.20
							Shop Supplies	6.26
							Sub-Total	145.45
							State Sales Tax	3.98
							Grand Total	149.43

THANK YOU FOR YOUR BUSINESS
WE DO MAINTENANCE!! INCLUDING OIL CHANGES, RADIATOR FLUSH/FILL, WIPERS & MORE!!
COMMENTS ARE WELCOME-- EMAIL US AT JHILL18735@AOL.COM

MIDAS INTERNATIONAL CORPORATION ISSUES WRITTEN WARRANTIES ON MUFFLERS, CATALYTIC CONVERTERS, SHOCK ABSORBERS, STRUT ASSEMBLIES, STRUT CARTRIDGES, BRAKE SHOES AND PADS, AND VARIABLE RATE SPRINGS. THE WARRANTY TERMS FOR THESE PRODUCTS ARE STATED ON SEPARATE PRINTED WARRANTY CERTIFICATES ISSUED TO YOU, TOGETHER WITH THE INVOICE, UPON PURCHASE OF THE APPROPRIATE WARRANTED PRODUCT. THE TERMS OF ALL WARRANTIES ARE IN THE MIDAS WARRANTY BINDER ON DISPLAY IN EACH MIDAS AUTO SYSTEMS EXPERTS SHOP.
THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.
ALL OTHER PRODUCTS AND WORKMANSHIP ARE WARRANTED FOR NINETY (90) DAYS FROM THE DATE OF INSTALLATION. THERE ARE NO OTHER WARRANTIES ISSUED BY MIDAS INTERNATIONAL CORPORATION.
WARRANTY WORK WILL BE PERFORMED AT ANY MIDAS SHOP IN THE USA OR CANADA OFFERING THE WARRANTED PRODUCT OR SERVICE. FOR THE ADDRESS OF YOUR NEAREST MIDAS SHOP, SEE THE YELLOW PAGES OF THE LOCAL TELEPHONE DIRECTORY OR WRITE MIDAS CONSUMER RELATIONS, 1300 ARLINGTON HEIGHTS ROAD, ITASCA, IL 60143.

CUSTOMER INFORMATION		TAG #	VEHICLE INFORMATION		YEAR / MAKE / MODEL	INITIAL ESTIMATE	REVISED ESTIMATE	CREATED BY
NAME:	[REDACTED]		2004 NISSAN-DATSUN TRUCK PATHFINDER ARMADA V8-5552			PARTS \$0.00	\$99.99	332874
ADDRESS:	[REDACTED]		LICENSE #	[REDACTED]	COLOR	LABOR \$27.99	\$27.99	
CITY/STATE/ZIP:	LOCKPORT, IL		V.I.N.	[REDACTED]	SILVER	OTHER \$0.00	\$0.00	INVOICED BY
PHONE:	[REDACTED]		TIME IN	02/18/2008 01:37 PM	LOCATION	TAX \$0.00	\$7.75	769497
STORE INFORMATION			ODOMETER IN	79354	SHOP	TOTAL \$27.99	\$135.73	
6452 - SEARS 3540 Mall Loop Dr Joliet, IL 60431 (815) 439-3095			TIME OUT	02/18/2008 01:38 PM	TIME OUT			
EPA Number: [REDACTED] Repair Number: [REDACTED]			ODOMETER IN	79354	ODOMETER OUT			
DATE/TIME OF ESTIMATE	02/18/2008	DATE/TIME OF REVISED	02/18/2008	PAYMENT TYPE				
10:23 AM		04:02 PM		CASH	<input type="checkbox"/>			
				CREDIT	<input type="checkbox"/>			
				CHECK	<input type="checkbox"/>			
WAITING	DROP-OFF	PROMISED TIME	TIRE INSTALLATION INSTRUCTIONS		LOCKS	PHONE AUTHORIZATION <input type="checkbox"/>		
NO	YES	02/18/2008 03:00 PM	LF	RF	SP	BW	WW	PHONE NUMBER CALLED
			LR	RR	SAVE OLD TIRES	Y		
REFERENCE NUMBER	PRINTED ON							
IL [REDACTED]	02/18/2008 04:03 PM							
CUSTOMER COMMENTS			AIR PRESSURE FRONT / REAR			CONTACTED BY		
BATTERY EVALUATION / BRAKE EVALUATION			35/35 - ALL O.E. APPLICATIONS			DATE TIME		
			WHL TORQUE SPECIFICATION			See reverse for important warranty terms and other information.		
			VLM/87-108 - ALL O.E. APPLICATIONS			CUS [REDACTED]		

QTY.	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EA.	EXTENSION	TECH.	ASSOC.
1	LB 19035118	BRAKE EVAL, SERVICE	\$15.00	\$15.00	288191	332874
1	LB 19021010	DIEHARD, SERVICE BATTERY	\$12.99	\$12.99	756189	332874
1	LB 19042000	24 POINT, INSPECTION	\$0.00	\$0.00	566032	566032
1	PS 22833023	DIEHARD, GOLD GRP 24F	\$99.99	\$99.99	756189	332874

STATEMENT OF WORK FOR RETURN OR EXCHANGE

19035118	QTY:1	
BRAKE EVAL, SERV		\$15.00
19021010	QTY:1	
DIEHARD, SERVICE		\$12.99
19042000	QTY:1	
24 POINT, INSP		\$0.00
22833023	QTY:1	
DIEHARD, GOLD GR		\$99.99
Parts SubTotal :		\$99.99
Labor SubTotal :		\$27.99
Reductions SubTotal :		\$0.00
SubTotal :		\$127.98
Tax : 7.750%		\$7.75
Total :		\$135.73

RC: [REDACTED]

Credit Tendered : \$135.73

CARDTYPE : SEARS ACCOUNT
ACCT # : NXXXXXXXXXX2876 [REDACTED]
SEARS ACCOUNT TOTAL : \$135.73

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

WARRANTY INFORMATION / CSA COMMENTS / TECHNICIAN COMMENTS

Factory TPMS Available. Verify TPMS.

WARRANTY:
22833023 : 36 Months Full Replacement Warranty - 64 Months Prorated Warranty - 100 Month Total Warranty
ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

ITEM COMMENTS:
19035118: Labor to evaluate brakes, complete with Quality Service Evaluation describing current brake conditions.
19021010: STARTING AND CHARGING SERVICE: ADJUST BELTS IF REQUIRED, STARTING & CHARGING SYSTEMS TEST, CORROSION PROTECTION, CLEAN CABLE ENDS, TRAY IF REQUIRED. INCLUDES R&R OF BATTERY IF NEEDED.

CARDHOLDER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES DESCRIBED ABOVE IN THE AMOUNT OF \$135.73 AND AGREES TO BE BOUND BY THE TERMS OF THE CARDHOLDER'S SEARS ACCOUNT AGREEMENT.

[REDACTED]

SALES CHECK # 064520541951

Thank you for the opportunity to serve you.
Our goal is to provide Fast, Expert Service.
Please keep us in mind for your future automotive needs.

SEARS VALUES YOUR FEEDBACK!

A 15% Restocking Fee will be applied to all returned merchandise. See associate for details.

A 15% Cancellation Fee will be applied to Special Ordered merchandise cancelled after 24 hours. See Salesperson for details (Page 1 of 1)

RETURN OLD PARTS TO CUSTOMER



ORLAND PARK NISSAN, INC.

8550 W. 159th St. (708) 403-1300

ORLAND PARK, ILLINOIS 60462



10894134

CUSTOMER NO.	ADVISOR JEFFREY EARP	TAG NO. 2574 010	INVOICE DATE 09/18/07	INVOICE NO.
LOCKPORT, IL	LABOR RATE	LICENSE NO.	COLOR SMOKE/	STOCK NO.
	YEAR / MAKE / MODEL 04/NISSAN TRUCK/PATHFINDER ARMA/4 DO	MILEAGE 71,991	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N 1 A A 0 8 B 2 4 N		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 09/17/07	
BUSINESS PHONE	COMMENTS			

LABOR & PARTS
J# 1 40NIZ07 BRAKE NOISE TECH(S):2473 INTERNAL
CUSTOMER STATES NOISE WHEN BRAKING
THE FRONT BRAKE ROTORS NEED TO BE CUT /
TURNED TO SOLVE THE BRAKE CONCERN'S

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 52NIZ TRIM ELECTRICAL TECH(S):2473 INTERNAL
WHEN OPERATING THE REAR POWER LIFTGATE IT ONLY OPENS AND
CLOSES HALF WAY / ADVISE
TECH INSPECTED THE REAR POWER LIFTGATE OPERATIONS
& FOUND THE LIFTGATE TO BE WORKING OK, N.P.F

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 61NIZ12 WATER LEAK TECH(S):2473 INTERNAL
THERE IS A WATER LEAK COMING FROM THE REAR LIFTGATE UPER SEC
TECH LOCATED THE WATER LEAK COMING FROM THE REAR
HINGE BOLTS, THE BOLTS & WASHERS ARE ON SPEC. ORDER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 3 0 01225-0012U NUT INTERNAL
PART ON SPECIAL ORDER
** QUANTITY 2 IS SPECIAL ORDERED **
JOB # 3 TOTAL PARTS 0.00
JOB # 3 TOTAL LABOR & PARTS 0.00

COMMENTS
DROP OFF

TECHNICIAN CERTIFICATION-----
2473 BRIAN R CARLSON 2473

*Thank You For
Your Business!*

COMPLETELY SATISFIED!

PLEASE LET US KNOW IF THERE ARE ANY
CONCERNS REGARDING YOUR VEHICLE.

THANK YOU.

SERVICE HOURS:
MONDAY - THURSDAY
7:00 AM - 9:00 PM
FRIDAY
7:00 AM - 5:00 PM
SATURDAY
9:00 AM - 4:00 PM

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.



THOMAS MOTORS

of Illinois, Inc.

1421 LARKIN AVE.
JOLIET, ILLINOIS 60435
(815) 744-2760



10894134

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
	MATTHEW RANDOLPH 180016	796	06/15/06	
	LABOR RATE	LICENSE NO.	MILEAGE	COLOR
			51,883	/
LOCKPORT, IL	YEAR / MAKE / MODEL	DELIVERY DATE		DELIVERY MILES
	04/NISSAN TRUCK/PATHFINDER/4 DOOR UT			
	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE	
	5 N 1 A A 0 8 B 2 4 N			
	P.T.E. NO.	P.O. NO.	R.O. DATE	
			06/15/06	
BUSINESS PHONE	COMMENTS			MO: 51884

JOB# 1 CHARGES-----			
LABOR	-----		
J# 1 00SUZ2	APPT/MICHELLE	HOURS:	TECH(S):189191 0.00
JOB# 1 TOTALS-----			
		JOB# 1 JOURNAL PREFIX NICS	JOB# 1 TOTAL 0.00
JOB# 2 CHARGES-----			
LABOR	-----		
J# 2 05SUZ	BRAKE INSPECTION	HOURS:	TECH(S):189191 0.00
CUSTOMER STATES THAT WHEN BRAKING THE BRAKE WENT ALL THE WAY DOWN AND THE BRAKE LIGHTS STAYED ON AFTER LETTING OFF THE COULD NOT DUPLICATE CUSTOMER CONSUMN INSPECT BRAKE SYSTEM,CK FRT AND REARS ,SYSTEM CHECKS OK			
JOB# 2 TOTALS-----			
		JOB# 2 JOURNAL PREFIX NICS	JOB# 2 TOTAL 0.00
TOTALS-----			
IT IS OF UTMOST IMPORTANCE TO US THAT YOU ARE 100% SATISFIED WITH EACH SERVICE VISIT.		TOTAL LABOR....	0.00
IF FOR ANY REASON YOU ARE NOT 100% SATISFIED PLEASE CONTACT JOEL HARRIS AT 815 744 2760		TOTAL PARTS....	0.00
THANK YOU FOR VISITING US. WE APPRECIATE YOUR BUSINESS!		TOTAL SUBLET...	0.00
		TOTAL G.O.G....	0.00
		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00
		TOTAL INVOICE \$	0.00

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including all warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

CUSTOMER SIGNATURE

Always Bring Your Vehicle Here For Factory Authorized Service

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. NOT RESPONSIBLE FOR DAMAGE FROM FREEZING DUE TO LACK OF ANTIFREEZE.



10894134

1575 West Ogden Ave. - Naperville, IL 60540
Phone: (630) 355-3337

SERVICE DEPARTMENT HOURS
8:00 a.m. - 6:00 p.m. Mon.
7:00 a.m. - 8:00 p.m. Tue. - Fri.
8:00 a.m. - 2:00 p.m. Sat.

R/O Open Date	R/O Number
10/18/04	
R/O Close Date	Status
10/19/04	Final
Mileage In	Mileage Out
15715	15715
Service Advisor / Tag #	
EDGAR I CORTES/409*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

[REDACTED]			Work Phone		
ROMEONVILLE, IL [REDACTED]			[REDACTED]		
[REDACTED]			Home Phone		
[REDACTED]			[REDACTED]		
Year	Make	Model	Body	Color	License Number
2004	NISSAN	ARMADA	4X4 LE	SMOKE/K11K	
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Ordered [REDACTED] : PANEL-INSTRUMEN 1@90.15	Ordered
Ordered [REDACTED] : SWITCH ASSY-TRU 1@46.03	Ordered
Sub Total: Labor: .00 Parts: 136.18 Total: 136.18	

#6 - Customer Reports: REAR WINDOW WIPER INOP. Corrected by SOP: SPECIAL ORDERED COMPONENT. WILL TELEPHONE CLIENT WHEN SHIPMENT ARRIVES. Work performed by LAWRENCE B SCHMIDT (350)	
Ordered 28782-7S000 :COVER-ARM, BACK 1@3.15	Ordered
Ordered 28795-7S000 :LIFTER-BACK WIN 1@13.87	Ordered
Sub Total: Labor: .00 Parts: 17.02 Total: 17.02	

#7 - Customer Reports: SUNROOF TRIM PIECE FELL OFF. Corrected by SOP: SPECIAL ORDERED COMPONENT. WILL TELEPHONE CLIENT WHEN SHIPMENT ARRIVES. Work performed by LAWRENCE B SCHMIDT (350)	
Ordered 91381-7S010 :TRIM-SUNROOF SI 1@12.07	Ordered
Sub Total: Labor: .00 Parts: 12.07 Total: 12.07	

#8 - Customer Reports: NOISE FROM DASH ABOVE INSTRUMENT CLUSTER. Caused by TRIM AROUND INSTRUMENT PANEL/DASH A-POST SHOWS TIGHT FIT BETWEEN CLUSTER AND TRIM. Corrected by VC101A: (682407S000 COMBINATION: RPL INSTRUMENT PANEL/PAD ASS'Y Work performed by LAWRENCE B SCHMIDT (350)	
Installed 68239-13E00 :FELT CLOTH TAPE Qty: 1	Warranty
INSULATE AND USE FELT TAPE TO SECURE AREA.	Warranty
RETEST, ALL CHECKS OK NOW.	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LIMITED 12 MONTHS OR 12,000 MILES WARRANTY

We guarantee our service work for 12 months or 12,000 miles whichever comes first. If our repair or replacement fails in normal service within the period, we'll fix it free of charge.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



108 94134

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8:00 a.m. - 6:00 p.m. Mon.
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8:00 a.m. - 2:00 p.m. Sat.

R/O Open Date	R/O Number
10/18/04	
R/O Close Date	Status
10/19/04	Final
Mileage In	Mileage Out
15715	15715
Service Advisor / Tag #	
EDGAR I CORTES/409*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

Work Phone _____
Home Phone _____
ROMEOVILLE, IL _____

Year	Make	Model	Body
2004	NISSAN	ARMADA	4X4 LE
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 100: QUAKER STATE OIL AND FILTER CHANGE Work performed by LAWRENCE B SCHMIDT (350) Kit: 9E7 Installed OIL :QS5W30 Installed 15208-9E000 :FILTER OIL Sub Total: Labor: 9.75 Parts: 14.00 Total: 23.75	9.75 14.00 Included Included
#2 - 170: ROTATE TIRES Work performed by LAWRENCE B SCHMIDT (350) Sub Total: Labor: 21.00 Parts: .00 Total: 21.00	21.00
#3 - Customer Reports: BRAKE LIGHT COMES ON SOMETIMES. Caused by INSPECT SYSTEM AND FOUND POOR CONNECTION TO BRAKE FLUID LEVEL SENSOR. Corrected by PG9999: (460107S200 STRAIGHT TIME Work performed by LAWRENCE B SCHMIDT (350) CLEANED SENSOR AND RESECURE CONNECTION. ERASED CODE AND ALL CHECKS FINE NOW.	Warranty
#4 - Customer Reports: VDC/SLIP LIGHT COMES ON SOMETIMES. Work performed by LAWRENCE B SCHMIDT (350) RELATED TO LINE 3 Sub Total: Labor: .00 Parts: .00 Total: .00	
#5 - Customer Reports: TAILGATE OPEN/CLOSE BUTTON PUSHED IN AGAIN. Corrected by SOP: SPECIAL ORDERED COMPONENT. WILL TELEPHONE CLIENT WHEN SHIPMENT ARRIVES. Work performed by LAWRENCE B SCHMIDT (350)	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LIMITED 12 MONTHS OR 12,000 MILES WARRANTY
We guarantee our service work for 12 months or 12,000 miles whichever comes first. If our repair or replacement fails in normal service within the period, we'll fix it free of charge.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.
X



10894134

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8:00 a.m. - 2:00 p.m. Sat.

R/O Open Date	R/O Number
10/18/04	
R/O Close Date	Status
10/19/04	Final
Mileage In	Mileage Out
15715	15715
Service Advisor / Tag #	
EDGAR I CORTES/409*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

[REDACTED]		Work Phone	
ROMEDEVILLE, IL [REDACTED]		Home Phone	
Year	Make	Model	Body
2004	NISSAN	ARMADA	4X4 LE
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#9 * Customer Reports: SUNROOF SQUEAKS AT TIMES. Caused by SUNROOF GLASS SCREWS LOOSE. Corrected by UQ9999: (913067S010 STRAIGHT TIME Work performed by LAWRENCE B SCHMIDT (350) TIGHTENED SUNROOF SCREWS TO GLASS.	Warranty
#10 *Customer Reports: CONSOLE STICKS OUT NEAR LEFT SIDE OF SHIFTER. Corrected by VD16AA: (969157S300 RPL ASH TRAY Work performed by LAWRENCE B SCHMIDT (350)	Warranty
#11 *Customer Reports: STEERING WHEEL SHAKES WHEN BRAKING. Corrected by PB25AA: (402067S000 TURN BOTH BRAKE ROTORS ON VEHICLE Work performed by LAWRENCE B SCHMIDT (350) Installed 41060-7S027 :PAD KIT - DISC Qty: 1 Installed 41014-7S010 :MEMBER-TORQUE, Qty: 2 Installed 41005-7S000 :BOLT Qty: 4 Installed 40135-7S025 :BOOT KIT-FRONT Qty: 2	Warranty Warranty Warranty Warranty
NISSAN 2ND CHANCE 10%	4.48-

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. *I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.*

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LIMITED 12 MONTHS OR 12,000 MILES WARRANTY
We guarantee our service work for 12 months or 12,000 miles whichever comes first. If our repair or replacement fails in normal service within the period, we'll fix it free of charge.

LABOR	30.75
PARTS	14.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	3.08
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	1.06
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	4.48-
TOTAL DUE	44.41
Visa/ MstrCard [REDACTED]	44.41

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



1575 West Ogden Ave. - Naperville, IL 60540
Phone: (630) 355-3337

10894134

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8:00 a.m. - 6:00 p.m. Mon.
7:00 a.m. - 8:00 p.m. Tue. - Fri.
8:00 a.m. - 2:00 p.m. Sat.

R/O Open Date	R/O Number
3/02/05	
R/O Close Date	Status
3/03/05	Final
Mileage In	Mileage Out
23225	23226
Service Advisor / Tag #	
SHARON PELKA/268*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

Work Phone		Home Phone	
LOCKPORT, IL			
Year	Make	Model	Body
2004	NISS	ARMADA	4X4 LE
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - 100I: LUBE, OIL AND FILTER SPECIAL Work performed by CRUZ AGUIRRE (126) Installed 15208-9E000 :FILTER OIL 1@3.91 Installed OIL :QS5W30 7@1.36	Internal Internal Internal
#2 - Customer Reports: INSPECT FOR SHIMMY ON BRAKING Corrected by PB23AA: (402067S000 R&I/RPL BOTH BRAKE ROTORS) Work performed by CRUZ AGUIRRE (126) Corrected by PB19AA: RPL PAD SETS-BOTH SIDES Work performed by CRUZ AGUIRRE (126) Installed 41060-7S027 :PAD KIT - DISC Qty: 1 Installed 41014-7S010 :MEMBER-TORQUE, Qty: 2 Installed 41005-7S000 :BOLT Qty: 4 Installed 40135-7S025 :BOOT KIT-FRONT Qty: 2 Installed 40206-7S000 :ROTOR-DISC BRAK Qty: 2	Warranty Warranty Warranty Warranty Warranty Warranty
#3 - MIL: CHECK ENGINE LIGHT IS ON Caused by FOUND CODE P0455 FOR GROSS EVAP LEAK. (LOOSE GAS CA P) Work performed by CRUZ AGUIRRE (126) GAS CAP MUST BE TIGHTENED TIL 3 CLICKS ARE HEARD. Sub Total: Labor: .00 Parts: .00 Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LIMITED 12 MONTHS OR 12,000 MILES WARRANTY

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



10894134

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 8:00 a.m. - 6:00 p.m. Mon.
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 8:00 a.m. - 2:00 p.m. Sat.

1575 West Ogden Ave. - Naperville, IL 60540
 Phone: (630) 355-3337

R/O Open Date	R/O Number
4/02/05	
R/O Close Date	Status
4/04/05	Final
Mileage In	Mileage Out
25285	25285
Service Advisor / Tag #	
SHARON PELKA/645*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

Work Phone		Home Phone	
LOCKPORT, IL			
Year	Make	Model	Body
2004	NISS	ARMADA	4X4 LE
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MIL: CHECK ENGINE LIGHT IS ON Corrected by FC50AA: (14935AM600 RPL EVAP CANISTER VENT CONTROL VALVE Work performed by LAWRENCE B SCHMIDT (350) Corrected by EJ47AA: (HD32) DTC P0455/P0456 - EVAP CONTROL SYSTEM Work performed by LAWRENCE B SCHMIDT (350) Installed 14935-AM600 :VALVE ASSY - CO Qty: 1	Warranty Warranty Warranty
#2 - Customer Reports: INSPECT FOR BRAKES SQUEEL Corrected by SOP: SPECIAL ORDERED COMPONENT. WILL TELEPHONE CLIENT WHEN SHIPMENT ARRIVES. Work performed by HOUSE TECH (777) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - 180: ROTATE & BALANCE TIRES, SET TIRE PRESSURE Work performed by LAWRENCE B SCHMIDT (350) Sub Total: Labor: 37.50 Parts: .00 Total: 37.50	37.50

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LIMITED 12 MONTHS OR 12,000 MILES WARRANTY

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LABOR	37.50
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	3.75
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.25
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	41.50
Visa/ MstrCard	41.50

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



108 94134

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8:00 a.m. - 6:00 p.m. Mon.
7:00 a.m. - 8:00 p.m. Tue. - Fri.
8:00 a.m. - 2:00 p.m. Sat.

R/O Open Date	R/O Number
4/11/05	
R/O Close Date	Status
4/12/05	Final
Mileage In	Mileage Out
25777	25778
Service Advisor / Tag #	
SHARON PELKA/109*W*	
Vehicle Identification Number	
5N1AA08B24N	
Delivery Date	In-Service Date
2/21/04	2/21/04
Color	License Number
SMOKE/K11K	

LOCKPORT, IL			Work Phone
Home Phone			
Year	Make	Model	Body
2004	NISS	ARMADA	4X4 LE
SECURITY PLUS Exp: 100000 or 02/21/09 Ded: 50			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - Customer Reports: INSPECT FOR STEERING WHEEL SHAKES ON BRAKING-SOP Corrected by PX23AA: (40206ZC00A BRAKE JUDDER REPAIR: ADJUST BRAKE PEDAL, REPLACED FRONT BRAKE PADS & ROTORS, REPLACE REAR BRAKE PADS & RESURFACED REAR ROTORS. Work performed by CRUZ AGUIRRE (126) Installed 41060-ZC025 :PAD KIT - DISC Qty: 1 Installed 44060-ZC025 :PAD KIT-DISC BR Qty: 1 Installed 40206-ZC00A :ROTOR DISC BRAK Qty: 2 Installed 41005-7S000 :BOLT Qty: 4</p>	<p>Warranty Warranty Warranty Warranty Warranty</p>
<p>#2 - Customer Reports: 1 DAY CAR RENTAL ON 4/11/05 AT 6:00 Work performed by 2028 : Labor: Work performed by 2028 : Parts:</p>	<p>Warranty Warranty</p>

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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X

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



THOMAS MOTORS

of the Illinois, Inc.

1421 LARKIN AVE.
JOLIET, ILLINOIS 60435
(815) 744-2760



10894134

CUSTOMER NO.	ADVISOR JOEL HARRIS	TAG NO. 188601	INVOICE DATE 03/03/06	INVOICE NO.
LOCKPORT, IL	LABOR RATE	LICENSE NO.	MILEAGE 44,746	COLOR /
	YEAR / MAKE / MODEL 04/NISSAN TRUCK/PATHFINDER/4 DOOR UT	VEHICLE I.D. NO. 5 N 1 A A 0 8 B 2 4 N	DELIVERY DATE	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/06	PRODUCTION DATE
BUSINESS PHONE	COMMENTS			MO: 44747

JOB# 1 CHARGES	JOB# 1 JOURNAL PREFIX NICS	JOB# 1 TOTAL	0.00
LABOR			
J# 1 00SUZ5	APPT/CAROLINA	HOURS: TECH(S):180309	0.00
JOB# 2 CHARGES	JOB# 2 JOURNAL PREFIX NICS	JOB# 2 TOTAL	0.00
LABOR			
J# 2 01SUZ	MAINTENANCE CHECK	HOURS: TECH(S):180309	0.00
	CUSTOMER STATES REAR TIRES ARE WEARING POORLY PLEASE ADVISE 4 TIRES =706+TAX 2 TIRES =378+TAX		
JOB# 3 CHARGES	JOB# 3 JOURNAL PREFIX NICS	JOB# 3 TOTAL	0.00
LABOR			
J# 3 27SUZ	RECALLS	HOURS: 0.40 TECH(S):180309	0.00
	ADDED OPERATION PERFORMR RECALL P5234 BCM HARNESS INSTALLED SUB HARNESS PER NISSANS SPECS		
PARTS	QTY	FP-NUMBER	DESCRIPTION
	1	24167-ZH00A	HARNESS-JUMPER
			UNIT PRICE
			TOTAL - PARTS
JOB# 4 CHARGES	JOB# 4 JOURNAL PREFIX NICS	JOB# 4 TOTAL	0.00
LABOR			
J# 4 05SUZ	BRAKE INSPECTION	HOURS: TECH(S):180309	0.00
	CUSTOEMR STATES BRAKES ARE MAKING NOISE CK AND ADVISE BRAKES CHECKS OK		
JOB# 5 CHARGES	JOB# 5 JOURNAL PREFIX NICS	JOB# 5 TOTAL	0.00
LABOR			
J# 5+01SUZFUELIND	INDUCTION SERVICE	HOURS: TECH(S):180309	113.00
	PERFORM COMPLETE FUEL INDUCTION SERVICE AND ENGINE AIR FILTER PER RECOMMENDED MAINTENANCE TECHNICIAN PERFORMED COMPLETE 3 PART BG FUEL INDUCTION SERVICE		

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*Always Bring Your
Vehicle Here For
Factory Authorized
Service*

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. NOT RESPONSIBLE FOR DAMAGE FROM FREEZING DUE TO LACK OF ANTIFREEZE.



THOMAS MOTORS

of the Illinois, Inc.

1421 LARKIN AVE.
JOLIET, ILLINOIS 60435
(815) 744-2760



10894134

CUSTOMER NO.	ADVISOR JOEL HARRIS	188601	TAG NO. 339	INVOICE DATE 03/03/06	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 44,746	COLOR /	STOCK NO.
LOCKPORT, IL	YEAR / MAKE / MODEL 04/NISSAN TRUCK/PATHFINDER/4 DOOR UT			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 5 N 1 A A 0 8 B 2 4 N			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R. O. DATE 03/03/06		
BUSINESS PHONE	COMMENTS				MO: 44747

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
	1	2020	MOC DECARB/FI	36.95	36.95
	1	16546-7S000	ELEMENT ASSY-AI	16.28	16.28
				TOTAL - PARTS	53.23
JOB# 5 TOTALS				LABOR	113.00
				PARTS	53.23
JOB# 5 JOURNAL PREFIX NICS				JOB# 5 TOTAL	166.23
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	SS	EPA S/S			5.00
				TOTAL - MISC	5.00
TOTALS				TOTAL LABOR....	113.00
				TOTAL PARTS....	53.23
				TOTAL SUBLET....	0.00
				TOTAL G.O.G....	0.00
				TOTAL MISC CHG....	5.00
				TOTAL MISC DISC	0.00
				TOTAL TAX.....	4.13
				TOTAL INVOICE \$	175.36

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including all warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

IT IS OF UTMOST IMPORTANCE TO US THAT YOU ARE 100% SATISFIED WITH EACH SERVICE VISIT. IF FOR ANY REASON YOU ARE NOT 100% SATISFIED PLEASE CONTACT JOEL HARRIS AT 815 744 2760 THANK YOU FOR VISITING US. WE APPRECIATE YOUR BUSINESS!

CUSTOMER SIGNATURE

FAST
MAR 03 2006
BY: [Signature]

Always Bring Your Vehicle Here For Factory Authorized Service

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. NOT RESPONSIBLE FOR DAMAGE FROM FREEZING DUE TO LACK OF ANTIFREEZE.



ORLAND PARK NISSAN, INC.

8550 W. 159th St. (708) 403-1300

ORLAND PARK, ILLINOIS 60462



10894134

CUSTOMER NO.	ADVISOR JEFFREY EARP	TAG NO. 2574 010	INVOICE DATE 09/18/07
LOCKPORT, IL	LABOR RATE	LICENSE NO.	COLOR SMOKE/
	YEAR / MAKE / MODEL 04/NISSAN TRUCK/PATHFINDER ARMA/4 DO	MILEAGE 71,991	DELIVERY DATE
	VEHICLE I.D. NO. 5 N 1 A A 0 8 B 2 4 N	SELLING DEALER NO.	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	PRODUCTION DATE
BUSINESS PHONE	COMMENTS		R.O. DATE 09/17/07

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!
WE APPRECIATE YOUR PATRONAGE!!

CUSTOMER SIGNATURE

*Thank You For
Your Business!*
COMPLETELY SATISFIED!

PLEASE LET US KNOW IF THERE ARE ANY
CONCERNS REGARDING YOUR VEHICLE.
THANK YOU.

SERVICE HOURS:
MONDAY - THURSDAY
7:00 AM - 9:00 PM
FRIDAY
7:00 AM - 5:00 PM
SATURDAY
9:00 AM - 4:00 PM

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.