



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

08 AUG 2016
JUN 21 2017

Reference No.
10894132

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BAYVILLE State: NJ Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall, in accordance with the rules and procedures described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKKVRKD8GJ [REDACTED]		Make GMC	Model ACADIA	Model Year 2016
Date Purchased	Dealer's Name and Telephone Number Jim Curley Buick GMC KIA		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City LAKEWOOD	State N.J.	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 18-MAY-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY 100000 POWER TRAIN 060000 ENGINE (PWS)	Failure Mileage 4000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y
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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2016 GMC ACADIA. THE GEAR SHIFTER WAS PLACED IN THE PARK POSITION AND THE CONTACT WALKED AWAY FROM THE VEHICLE. ON THE WAY BACK TO THE VEHICLE, THE CONTACT NOTICED IT ROLLED ONTO THE HIGHWAY ON ITS OWN. THE CONTACT RAN AFTER THE VEHICLE AND TRIED TO STOP IT, BUT IT RAN OVER HER RIGHT FOOT, CRUSHED IT, AND CRASHED INTO A UTILITY BOX. A POLICE REPORT WAS FILED AND THE CONTACT RECEIVED MEDICAL ATTENTION FOR HER FOOT. THE VIN WAS EXCLUDED FROM NHTSA CAMPAIGN NUMBER: 14V092000 (POWER TRAIN). THE MANUFACTURER WAS NOT NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 4,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

May 18 2016 - Went to drop off a car seat at a collection box on Rt. 9 Bayville NJ
parked the car on property towards street, put the car in park, & shut off
ignition and pull help out, and left keys and purse on front seat.
Went to second seat got the car seat and placed to donation box on side of
building. Coming back to car saw it rolling towards street tried catching it in
order to hit emergency brake. Both drivers door & door behind driver were left open.
As I'm running and in between door the second door knocked me down and rear driver side
wheel went over my foot. The vehicle crossed the highway and hit utility box for traffic lights.
Taken to hospital with a crushed foot and needing 14 stitches. As of today May 29, 2017
Still receiving therapy.

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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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