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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552 (b)(6)

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-AUG-2016

OCT -7 2015

Repository ☐

Reference No.
10893968

OWNER INFORMATION (Type or Print)

Name			
Address			
City	KINGS PARK	State	NY
Zip Code			

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D72C		Make NISSAN	Model ALTIMA	Model Year 2006
Date Purchased 2/2006	Dealer's Name and Telephone Number Nissan of Huntington 631-439-7060		Engine: No: Cylinders	Fuel Type:
Original Owner ☒	Dealer's City Huntington Station	State NY	Zip Code 11746	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 08-DEC-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY	Failure Mileage 120000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 NISSAN ALTIMA. THE CONTACT STATED THAT THERE WAS PREMATURE CORROSION ON THE FLOORBOARDS ACROSS THE FRONT DRIVER AND PASSENGER SIDES OF THE VEHICLE. DUE TO THE CORROSION, HOLES COULD BE SEEN THROUGH THE FLOORBOARDS. THE FAILURE OCCURRED WITHOUT WARNING. THE DEALER AND MECHANIC CONFIRMED THAT THE VEHICLE NEEDED TO BE REPAIRED USING A PATCH KIT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 120,000.

The Huntington Nissan wants to use a patch kit which doesn't really take care of the problem. I felt the manager was nasty and rude. I called Nissan Consumer Affairs and opened a case for them to review the extent of the damage on Aug. 11, 2016.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I took the car to Smithtown Nissan on Aug. 26th, 2016 at 9:30. I spoke to the tech. They don't use a patch kit. They send it to a body shop and cut out the rusted out area and weld on a new floor pan which is the proper solution. I called the rep at Nissan who was assigned to the case (615-725-7578 Andreas) that day and once a week. Never answered or called me back. I now have to open a new case again. My foot can go through the floor pan. I have placed a metal plate between the carpet so that doesn't happen. How can Nissan not consider this a Recall? This is

ATTACH ADDITIONAL SHEETS IF NECESSARY a hazard!

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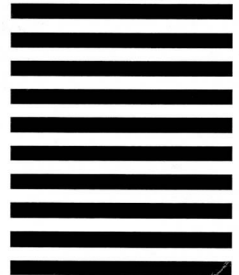
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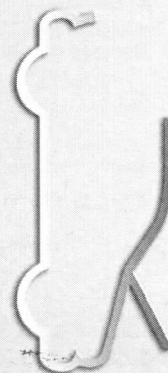
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration