

Vehicle Highway Safety

AUG 17 2016 8/7/16

## Complaint Issues and concerns

I drive a 2009 Honda Civic DX-VP 4 door Sedan. I've come across a number of startling concerns that could have cost me and passengers along with pedestrians our life.

I will compose a list of them and give the source in the latter part of this letter.

From the driver aspect of this scenario

- sold a car that already had 36000 mi/3yr warranty that appeared to be used to the max upon purchase.
- company (Honda) told us that we would be given an additional warranty because of the mileage that was there which they had considered to be a reenactment of coverage/warranty. Was told that we would get a letter in the mail of what the additional warranty would entail. It was a lie
- we then already had the car off the lot, so we sucked up that we had been beat for the warranty

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- we purchased a warranty of our own through Auto Assure. We got all the way to the last payment and Honda calls offering finally a warranty. We purchased the warranty but after finding out they didn't cover for the issues the car was having which they call maintenance issues we after approx 6 or 7 payments cancelled plus we still were sick & caring for sick persons while working each day ~40hrs long distance (TTE MI. 28 a day.)

- passenger stance. All the passengers that I had as passengers were in jeopardy as well as I because the car should have been an automatic ignition, doors, locks and cylinders. It was presented as a manual. Transfer cases perdict that the the car will have remissions problems along the line. If the car facts had been presented properly and fairly we probably would not have purchased.

- pedestrian stance. If one of the maintenance or mechanical issue presented as maintenance issues were discussed by one of the shop attendants

as a follow up on the cars condition we would then have disclosed of some indication that we would have to eventually repair all these parts for the life of the car @ 12000 mi/1yr. part value, J

Meanwhile, all parties (driver, passenger, pedestrian) were in jeopardy of becoming victims of faulty business practices broken down to no fault because of the lies induced in the selling practices. I presume both and now include laborers and ~~the~~ mechanics.

Facts on Honda Civic 2009 DX-VP 4dr Sedan as reported in NHTSA findings are located @ [NHTSA.GOV](http://NHTSA.GOV)

However, Power Train definition is enclosed.

### ↓ Power Train Facts for 2009

Honda Civic DX-VP 4Dr Drive

- devices and systems that transmit power from the engine or propulsion device (cylinder) to the wheels such as automatic and (vs) manual transmission, transfer cases, may affect fluid cooling management systems and related hoses and pipes electronic control units and

software, shift lever gear control and indicator devices clutches and torque converters, drive or elc belt); hudds, shafts differentials + joints, housing and related fluids / lubricating controls, safety disconnects, pressure related devices that may present a safety hazard.

## - II. Engines

Includes internal combustion engine and related systems that power the vehicle such as cooling fan, radiator hoses, coolant, and exhaust catalyst; pipes, muffler system components, turbo - superchargers, and other related engine components for gasoline that may present safety hazards.

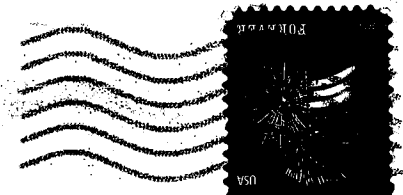
## III. Electrical system

includes electrical systems items such as batteries, electrical fuses, circuit breakers, relays, wiring and cables, alternators, ignition switch, instrument panel and motors and actuators that power mechanical devices (windows, sunroof; seats etc. that may cause safety hazards.

[Redacted]  
Hampton, Va [Redacted]

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See previous online complaint

