

06-10892564-2698

Nov. 15, 2016

Office of Defects Investigation
1200 New Jersey Ave.- S.E.- West Bldg.
Washington, D.C. 20590

To whom it may concern,

NOV 23 2016

The NHTSA has brought to my attention that my formal complaint filed in writing on Aug. 30, 2016, has been sent to your department for further review. The vehicle in question is under Reference # 10892564. Due to the extreme danger that this vehicle has imposed on my wife and myself, I'm begging you in the strongest words to put this complaint on a fast track for consideration.

According to the manufacturer, my 2011 Audi Q 5 will not have the Takata airbag available for replacement till over a year since the original recall took place. The defective airbag on my vehicle is on the driver's side, making it a death trap for my wife or myself every time we drive the vehicle. At this juncture in time, we are only looking for a replacement vehicle to use until the replacement airbag becomes available. Many manufacturers such as Toyota, Lexus, and Honda are providing such vehicles for their customers with airbag recall vehicles. No Audi vehicle in this country has that option. Ironically, my local Audi dealer has even pointed out that Honda owners are being provided with Audi A3 vehicles to use till their airbags become available! This is simply unacceptable.

In closing, let me just say that I can only surmise that Volkswagen, the parent company of Audi, must be attempting some cost saving measure on this airbag recall to minimize the expense of their previous 16 billion dollar recall on the diesel engine debacle they got caught doing. In that venture, the parent company was not only ordered to reimburse the car owners \$10,000- 12,000 per vehicle for their troubles, but also forced to buy back those same vehicles at fair market value at the time of the recall. I feel nothing less should be made available eventually for we Audi buyers, who have the added burden of having to drive vehicles which can kill us at any moment. In any event, I hope you will treat my plight with the deepest consideration you can afford.

Respectively,

[Redacted Signature]

Vista CA. [Redacted]

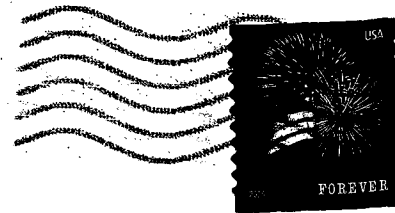
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