



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

FOR AGENCY USE ONLY 100148

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

02-AUG-2016

SEP 23 2016

Repository ☐

Reference No.  
10892494

**OWNER INFORMATION (Type or Print)**

Name

Address

City

TIDE WATER

State

OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same ↑

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTLKT324864

Make

SCION

Model

XB

Model Year

2006

Date Purchased

5/106

Dealer's Name and Telephone Number

Springhill Toyota

Engine:

No: Cylinders

4

Fuel Type:

gas

Original Owner

Dealer's City

Eugene, Or.

State

Or.

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

04-JUL-2016

Automatic

☐

Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 060000 ENGINE (PWS), 250000 ELECTRONIC STABILITY CONTROL, 010000 STEERING

Failure Mileage  
73000

Failure Speed  
25

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Log Swabe Newport

Tire Model (Name or Number)

don't know

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Front wheel/veered off asphalt.

Tire Component Code

Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNED A 2006 SCION XB. WHILE DRIVING 25 MPH, THE VEHICLE VEERED TO THE RIGHT AND LEFT. THE CONTACT CROSSED INTO ONCOMING TRAFFIC AND CRASHED INTO A MOUNTAIN SIDE. THE AIR BAGS DEPLOYED. THE CONTACT SUSTAINED A FRACTURED BREAST BONE AND RIBS THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED AND NOT DIAGNOSED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 73,000.

Add: Insurance

The Hartford Ins.

Western Auto Center

Lexington, Kentucky 40512-4226

Ph. 800.811.4832 x. 2309614

P.O. Box 14266 Lexington, Kentucky

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

7/14/16 approx 2:30 pm - no traffic @ Milepost 15 Tidewater. The car  
veered to the (R) - (R) front wheel pulled to the (R) off asphalt. 4" off  
Turned steering wheel - (L) to get back on asphalt. Car would not  
slow - when attempted to brake which failed - car continued at  
approx 25 mph across road - and crashed directly into the bank  
on the opposite of the road - The brake failed to slow car - hit head on  
on hill - bank. ~~Seat belt~~ tightened immediately. ~~The~~  
inflatable pillow? inflated until car had crashed into hillside  
Hartford I had car  
Towed To Rep. shop and declared the car was (totaled)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

POPULAR  
OR 970  
DEFF  
773



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NECESSARY  
IF MAILED  
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WASHINGTON, DC

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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

