

1/12

7-20-16

JUL 23 2016

Dear Customer Service Dept

I am a [redacted] year Old Widow with a 1999 TOWN CAR My Husband Bought New. He Passed Away Jan 17, 2000. My Car Have 34,000 Miles on it I turn the Air on Last Week, and it was Blowing out Hot Air. I took it to the Shop and was told I needed a Condenser which would Cost Me 670.00 Dollars. Should'ny My Air Condition Last Me More then 34,000 Miles I take Good Care of My Car. I really do Not use my Air Condition that Much in Cleveland. Thank you

[redacted]

Cleveland OH Ohio

[redacted]

NAM
8/1/16
SMD

2 of 2

691 RICHMOND ROAD
RICHMOND HTS., OH 44143
(440) 449-4300

ESTIMATE NO: [REDACTED]
9:38 AM 07/11/16
SERVICE

Sale Type: C

Cust Num: [REDACTED]

Phone Nos:

Car Model: 1999 Lincoln Town Car
Car Color: GET
License No: [REDACTED]
V.I.N.: 1LNFM82W2XY [REDACTED]

CLEVELAND HTS, OH [REDACTED]
Writer: ROBERT MEALEY
Srvc Adv: ROBERT MEALEY

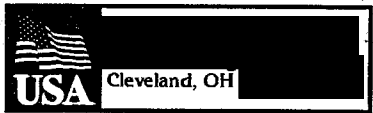
Line	Qty	Product Code & Description	Price		Extended Total
			Labor	Parts	
9)	1	ACCUMULATOR/RECEIVER DRYER - 24 Mth/24,000 Labor & Parts 0872008	62.40		62.40
9A	1	NAPTEM408561-ACCUMULATOR		74.65	74.65
10)	1	CONDENSER - 24 Mth/24,000 Lbr/12 Mth/12,000 Parts 8723	133.20		133.20
10A	1	DSC4881-AC Condenser		194.76	194.76
12)	1	EVACUATE & RECHARGE A/C SYSTEM - 6 Mth/6,000 Labor & Parts 8660	49.95		49.95

INCLUDES: Discharge, evacuate and recharge A/C system. Freon additional charge as required.

3)	2	FREON - R134A (1 LB) 0872502		27.50	55.00
4)	1	FREON - R134A (1/2 LB) 0872503		13.95	13.95

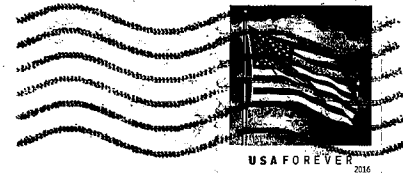
Parts: 338.36
 Labor: 247.55
 Shop Supply Fee: 34.97
 8.00 % Sales Tax: 49.67
 Estimate Total: 670.55

HIS ESTIMATE EXPIRES IN 30 DAYS
PRICES ON SALE ITEMS EXPIRE ON LAST DAY OF SALE



CLEVELAND OH 440

20 JUL 2016 PM 8 L



NHTSA
US Department of Transportation
400 Seventh Street
Washington DC 20590

ATTN
Customer Service

W40-304

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