

July 18, 2016
CL-108924 73-4353

ADMINISTRATOR
NATIONAL Highway Traffic Safety Administration

1200 New Jersey Ave., S.E.
Washington, D.C.
20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

JUL 23 2016

Sir;

Attached is a copy of the safety recall notice from Lexus - It looks like they have no immediate plans to solve the problem, but are trying to absolve themselves of future liability in the event that a driver is hurt or worse due to the negligence.

I live in zone A and drive a 2009 ES 350. The time in service until significant propellant degradation is [REDACTED]! Their remedy is that

"I do not operate the vehicle with an occupant in the front passenger seat!!
How ridiculous, what about the driver? If it's really that serious

why can't they either disconnect the air bags or provide me with quarter

cars to drive until the decision to fix the problem?

I appreciate anything you can do to help me with this serious problem.

Thank

[REDACTED]

NM
8116
SMD



T56 P3

MIDLAND, TX



Multiple Models and Model Years
Takata Front Passenger Airbag Inflator (Zone A)
IMPORTANT SAFETY RECALL (Interim Notice)
This notice applies to your vehicle: VIN JTHBJ46G592
NHTSA RECALL NO. 16V-340

Dear Lexus Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in the vehicles described below:

- 2006 - 2011 IS 250/350
- 2010 - 2011 IS 250C/350C
- 2007 - 2011 ES 350
- 2010 - 2011 GX 460
- 2008 - 2011 IS-F

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a subject vehicle.

What is the problem?

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. The propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause inflator rupture during airbag deployment. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material, striking the vehicle occupants, and result in serious injury or death.

What will Lexus do?

Lexus is currently preparing the remedy for this problem and will send another notification to all affected owners when the remedy becomes available. The remedy, when available, will consist of the replacement of the airbag inflator or the airbag assembly, depending on the vehicle model at **NO CHARGE** to you.

What should you do?

Until the remedy becomes available, we recommend that you do not operate the vehicle with an occupant in the front passenger seat. We sincerely apologize for any inconvenience this will cause, but we are taking this action to ensure your safety.

Please read the Frequently Asked Questions and Phase and Zone summary included with this letter to help answer any additional questions you may have.

What if you have other questions?

- For more information about Takata Recalls please see Lexus' website (www.lexus.com/recall) or the National Highway Traffic Safety Administration (NHTSA) website (www.safercar.gov).
- If you require further assistance, you may contact your local Lexus dealer or the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 a.m. to 6:00 p.m., Saturday 7:00 a.m. to 4:00 p.m. Pacific Time.



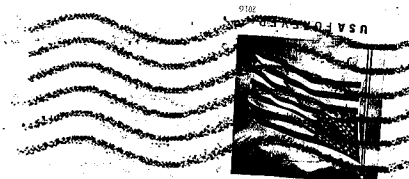
To view Lexus recall information from your smart phone, scan the QR code to the left. Here you will find the most current Takata recall information and be able to check repair applicability specific to your VIN #.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

In God We Trust

Midland TX

MIDLAND / ODESSA
TX 797 2 L
19 JUL 2016 PM



Administrator NHTSA
1200 New Jersey Ave S.E.,
Washington, D.C.
20590

