

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) EQ-10888970-8940

Search Results

ID Number Search Results

Recalls N/A	Investigations N/A	Complaints 1 Result(s)	Manufacturer Communications N/A
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Below is a list of safety-related complaints received for this product. Complaints are entered into our complaint database and are used to determine if a safety-related defect trend exists. Do you have a safety-related complaint? Let us know by going to our [File a Safety Complaint](#) page

Date Complaint Filed: 07/27/2016 *autonomous Brakes*
Component(s): AIR BAGS, ~~SERVICE BRAKES~~, VEHICLE SPEED CONTROL
Consumer Location: ORANGE, CT

Date of Incident: 07/19/2016
NHTSA ID Number: 10888970

All Products Associated with this Complaint ▾ -

Details ▲

0 Available Documents

Crash: Yes **Fire:** No **Number of Injuries:** 0 **Number of Deaths:** 0
Manufacturer: Mercedes-Benz USA, LLC.
Vehicle Identification No. (VIN): WDDHF7GB8FB..

SUMMARY:

TL* THE CONTACT OWNS A 2015 MERCEDES-BENZ E63 EQUIPPED WITH DISTRONIC PLUS ACTIVE CRUISE CONTROL AND PRE-SAFE BRAKING. WHILE DRIVING 55, MPH THE CONTACT'S VEHICLE CRASHED INTO THE REAR OF ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT STATED THAT THE PRE-SAFE BRAKING SYSTEM AND THE ACTIVE CRUISE CONTROL FAILED TO OPERATE AS INTENDED. A POLICE REPORT WAS FILED AND THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC, BUT WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 11,000.

autonomous Braking system

NHTSA Headquarters

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153
6.0.22

7.28.16

Dear NHTSA,
I filed this complaint. Please change "Service Brakes" to Autonomous Brakes.
Also please change "Pre-Safe" braking system to Autonomous Braking system.

Thank you

[Redacted signature and address]

Orange, CT

cell

enc. 1

[REDACTED]
[REDACTED]
orange, Ct [REDACTED]

NHTSA Headquarters
1200 New Jersey Avenue, SE.
West Building
Washington DC 20590



1007



20590

U.S. POSTAGE
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06477
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Washington, DC 20590

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Time Accepted 12:17	<input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Return Receipt Fee \$
Weight lbs. ozs.	10:30 AM Delivery Fee \$	Live Animal Transportation Fee \$
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LABEL 11-B, SEPTEMBER 2015 PSN 7690-02-000-9996

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