

NEF-010

01-1088772-8535

[REDACTED]
Weed, CA [REDACTED]
[REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

July 22, 2016

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington DC 20590

AUG - 4 2016

Re: Takata Recall

My Honda dealer has been unable to remedy the defective airbags in my Honda Ridgeline.

In March we received an airbag recall for our 2008 Honda Ridgeline VIN 2HJYK16308H [REDACTED]
We talked to Ellis Brooks Honda in Yreka, CA. They didn't have any airbags yet. On May 2 we
called again and got put on a list for airbag replacement as soon as possible. On June 6 we
contacted Ellis Brooks again. Still no airbags. We needed a rental car. They said there were no
cars available in our area. On June 14 they sent us 80 miles to Redding CA to get a rental car.
We have not been able to drive our pickup or pull our boat for 4 months. Ellis Brooks says they
haven't gotten any airbags in our size yet. We want our Ridgeline fixed!!! Can you help us?

Sincerely,
[REDACTED]

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SMP



Weed, CA

SACRAMENTO CA 957

23 JUL 2016 PM 2 L



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National Highway Traffic
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1200 New Jersey Ave. SE
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