

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Customer Complaint
Date: Monday, March 14, 2016 12:20:21 PM

From: Reid, Randy (NHTSA)
Sent: Thursday, March 10, 2016 3:08 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Customer Complaint

please make a VOQ out of the information below and add it to the private and public repositories.

██████████ ██████████ from Tampa, FL. She was a passenger in a 2012 Lexus ES340 in a two-vehicle side-impact crash. She claims that the plastic shroud holding the air bag cut open her leg, causing very serious injuries and pain.