

NEF-010

CL-10887304-5576

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 30, 2016

Dear Administrator:

JUL 12 2016

I would like to submit a formal complaint against American Honda Motor Company for failure to correct the air bag defect in a timely manner. The notification letter was received in March, 2016 for my 2014 Acura RDX. Initially, they offered a rental car. I held off on a decision to obtain the rental as it was colder and my research indicated that the airbag was more likely to deploy in the hotter, humid months. I recently called the Acura dealer where I purchased the vehicle, to obtain a rental and was told this is not longer being offered.

The recall notice is in reference to vehicle 5J8TB4H50EL [REDACTED]

Thank you

[REDACTED]

NAM  
7/14/16  
SMD

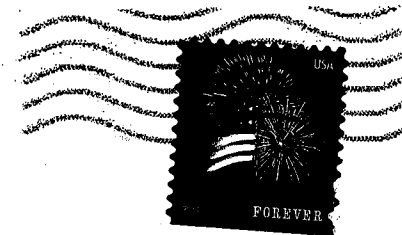
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Ocean Twp, NJ.

[Redacted]

TRENTON NJ 085

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Administrator  
National Highway Traffic Safety Admin.  
1200 New Jersey Ave, SE  
Washington, DC.

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