

JUL 12 2016

[REDACTED]
DEL MAR, CA [REDACTED]

July 5, 2016

Administrator
National Highways Traffic Administration
1200 New Jersey Ave., South East
Washington, D.C. 20590

Dear Administrator,

RE: 2014 FIAT 500 POP**VIN: 3C3CFFAR4ET[REDACTED] / Manual Transmission****Safety Recall from the FCA****RECALL DATE: MAY 10, 2016****RECALL: S34**

**THE CLUTCH COVER DIAPHRAGM SPRING MAY FATIGUE AND/OR FRACTURE. A
FAILED CLUTCH COVER DIAPHRAGM SPRING MAY RESULT IN THE INABILITY TO
DISENGAGE THE CLUTCH, SHIFT GEARS, AND THE POTENTIAL FOR A LOSS OF
MOTIVE POWER WHICH COULD CAUSE A CRASH WITHOUT WARNING.**

The clutch for manual transmission equipped vehicles may fail to operate properly due to a fracture of the clutch diaphragm spring. This could result in an inability to shift gears, and result in the vehicle not driving as expected, increasing risk of a crash.

2012-2016 Fiat 500: These vehicles are equipped with a C514 manual transmission, which could experience a cracked or damaged clutch diaphragm spring. If the spring fails, the driver will not be able to shift gears or the vehicle may lose motive power.

The remedy for this recall will include the installation of a clutch pedal limiter and a clutch pedal switch. Chrysler's number for this recall is S34 and the NHTSA campaign number is 16V-302.

**REPAIR DESCRIPTION: IMPLEMENT A CLUTCH PEDAL LIMITER AND A CLUTCH
PEDAL SWITCH.**

RECALL STATUS: INCOMPLETE BUT REPAIR PARTS ARE NOT AVAILABLE. Page 1 of 2

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7/3/16
SMD

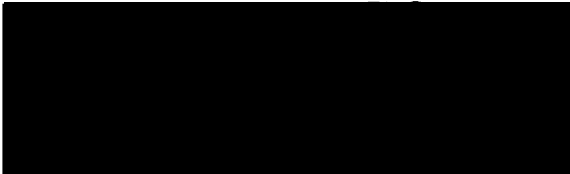
I have contacted my **Dealer** (info. below) and they are **unable to remedy this defect without charge in a *reasonable time***. The recall was on May 10, 2016, it has been nearly 2 months, and they do not have the parts to remedy the recall. They said that they have not preciously received the parts, do not know ***IF*** they will receive the parts and ***IF*** they do receive the parts, it would be a long wait to have the auto repaired.

Chris Baker - Owner
Bob Baker FIAT
5515 Car Country Drive
Carlsbad, CA 92008
760/494-9863

Please advise me in writing **WHEN** my Dealer at **Bob Baker FIAT** will be able to **REPAIR RECALL: S34**.

THE CLUTCH COVER DIAPHRAGM SPRING MAY FATIGUE AND/OR FRACTURE. A FAILED CLUTCH COVER DIAPHRAGM SPRING MAY RESULT IN THE INABILITY TO DISENGAGE THE CLUTCH, SHIFT GEARS, AND THE POTENTIAL FOR A LOSS OF MOTIVE POWER WHICH COULD CAUSE A CRASH WITHOUT WARNING.

Extremely Concerned.





MANUAL TRANSAXLE CLUTCH

IMPORTANT SAFETY RECALL S34/NHTSA 16V-302

This notice applies to your vehicle (VIN: 3C3CFFAR4ET [REDACTED]).

This interim notification letter is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain 2012 through 2016 model year FIAT 500 vehicles equipped with a manual transaxle.

The problem is... The clutch cover diaphragm spring on your vehicle may fatigue and/or fracture. A failed clutch cover diaphragm spring may result in the inability to disengage the clutch, shift gears and the potential for a loss of motive power. The inability to disengage the clutch, shift gears and/or loss of motive power could cause a crash without warning.

What your dealer will do... FCA intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. FCA is making every effort to obtain these parts as quickly as possible. FCA will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

What you must do to ensure your safety... Once you receive your follow-up notice in the mail, simply contact your FIAT studio right away to schedule a service appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to recalls.mopar.com.

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.** Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



FCA US LLC

CIMS 482-00-85

PO Box 218008

Auburn Hills MI USA 48321-8008

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
FCA US

IMPORTANT!

Electronic Service Requested

SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



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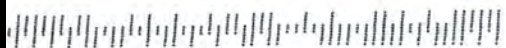
S34

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DEL MAR, CA



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