



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-JUL-2016

SEP - 8 2016

Repository ☐

Reference No.
10884826

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SAFETY HARBOR State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FMYU01181K [REDACTED] Make FORD Model ESCAPE Model Year 2001
Date Purchased 3-14-2016 Dealer's Name and Telephone Number WHOLESALE AUTO DEALER
Original Owner ☐ Dealer's City ARLINGTON HEIGHTS State ILLINOIS Zip Code 6
Transmission Type AUTOMATIC ☐ Antilock Brakes ☐ Cruise Control Powertrain Multiple Failure: Incident Date(s) 13-JUL-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE (PWS), 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM
Failure Mileage 115000 Failure Speed 35 to 40 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 FORD ESCAPE. WHILE ACCELERATING FROM A STOP LIGHT, THE VEHICLE SHOOK, STALLED, AND ALL THE LIGHTS ON THE INSTRUMENT PANEL ILLUMINATED. THE VEHICLE WAS RESTARTED, BUT THE FAILURE RECURRED TWICE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 04V175000 (POWER TRAIN). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 115,000.

See Attached letter

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

8/21/2016

[REDACTED]
Oldsmar, Fl. [REDACTED]

Mr. Randy Reid, Chief
Correspondence Research Div.
Office Of Defects Investigation
Enforcement
RE: Reference No. 10884826

Dear Mr. Reid:

I am in receipt of your form letter and the Vehicle Owners Questionnaire relative to a malfunction of my 2001 FORD ESCAPE, which occurred on July 13, 2016. I will forward herewith as much information as I am able to recall, however I am 91 years old and also a Service Connected Disabled American Veteran from World War Two.

First let me explain, I have also owned a 2006 Ford F-150 Pick Truck with V8 Triton Engine that I use from time to time. I moved here to the Tampa, Florida area in 2001 from Chicago, Illinois. I had been working as a Representative for CLEAN CARS, Inc., a Used Auto Dealership owned and operated in Melrose Park, Illinois, by Mr. Ramesh Punetar. I continued to work as a Rep for Clean Cars after moving to Florida, however a few years later Mr. Punetar closed his Dealership and became associated with Wholesale Auto Dealer in Arlington Heights, Illinois. I continue to

Rep for this Dealership as well, even though I am semi-retired, I still attend Manheim Auctions here in South Florida to inspect and sometimes bid and buy a vehicle courtesy of my former boss Mr. Punetar. I then detail the vehicle myself etc. and return the vehicle to Manheim for wholesale at one of their auctions here in S. Florida.

I am enclosing a copy of the Buyers Copy from MANHEIM AUCTIONS of the FORD ESCAPE which showed the date of my purchase, as well as other details. The vehicle was a 1 Owner vehicle with 0 accidents and very low mileage. It was owned and properly maintained by the City Of Tampa. Prior to purchase, I was able to start the Engine, check out other vital parts such as Automatic Transmission and I was satisfied the vehicle was in A1 drivable condition. Over the next several weeks I detailed the vehicle inside & outside, had an Oil Change & Oil Filter done, rotated the Tires which had recently been replaced, Flushed the radiator, installed a new Battery at Sams Club and new windshield wipers. I also had the Regulator for the left rear automatic window control replaced.

Backtracking a bit, on March 16, I moved the vehicle to my residence, which is app. 10 miles from Manheim(Cone Rd.) Auction site, and then proceeded to follow up all items required to be able to present a good reliable vehicle for re-sale (wholesale) as previously stated herein.

On the day the Incident took place, app. 1 mile from my home, on July 13, 2016, I was returning from my Post Office, when suddenly the Engine Shut Down. (On State Rd. 580) I tried to re-start it but was not successful even though the Battery was fully charged and only 3 weeks old. Each time I turned the Ignition Key all the Instrument dials spun around and lit up which is something I had never experienced before. I had to push the

vehicle to near the the curb to avoid accidents from oncoming cars.

About 15 minutes later, I was able to start the Engine, however it seemed not at full power, but since I was so close to being home, I had enough momentum to travel the last few feet in Neutral to get off the road and arrive safely to my address. I guess there was an Angel watching over me.

A few days later, I had a pain in my right upper arm, and finally after it did not improve, I saw my Orthopedic Sports Medicine Doctor Daniel E. Murphy, MD (He also works for the New York Yankees) Dr. Murphy injected me with Cortizone and prescribed Therapy which I am undergoing presently. Dr. Murphy suggested I try not to push Vehicles at my age.

The vehicle has been parked at my home and has not moved since the day it stalled. I have been in contact with a Repair Garage who has recommended they send their own tow truck and get started to do the necessary mechanical work to repair & replace the parts (if needed) to having it in running condition again.

I do not now have the funds to pay for the necessary repairs, as I am very limited financially. I am in the middle of some extensive Dental Work that is more important, as I am having some Dental Pain I want to stop as soon as possible. I have already had 6 teeth extracted and will need at least 3 root canals and maybe 1 more extraction. This problem has put me in a very precarious financial situation as well as taking up most of my day to day time.

Even though the vehicle is titled in the name of the Dealership, I have Certified copies of all the funds I paid for the Purchase and the Parts & Labor thus far, so basically I am the rightful owner.

I can't understand why my vehicle's VIN NUMBER was not

included among the HUNDRED'S of THOUSAND'S of the same FORD ESCAPE vehicles in Ford Motor Company's recall process, that dealt with the PMC issue.

Meanwhile I have contacted Ford Motor Company Customer Relations on 7/18/2016 and spoke to a Ms. Kayla & Mr. Dwayne who have issued a Case No. 10077481 to me for possible further action, but as of this writing I have not received any calls or correspondence.

In addition, I have reported the problem to the Federal Trade Commission, on 7/18/2016 as per suggestion of the NHTSA and they have issued a Reference No. [REDACTED]

Hopefully the NHTSA could help this [REDACTED] old DAV with this issue and get the Escape back in Running Condition so I can run it through the Manheim Auction.

Thank You for your Interest with this problem, and God Bless You All.

[REDACTED]

[REDACTED] (Cell)