

NHF-010

July 13, 2016

CL- 10884558-4332

Administrator
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 New Jersey Avenue, SE
Washington, DC 20590

AUG - 4 2016

Dear NHTSA Administrator:

My name is [REDACTED] Thanks for taking the time of reading this.

I write because I would like to express my concern about the TAKATA Recall for air bags. My vehicle is an ACURA RDX 2014 SUV, VIN: 5J8TB3H57EL [REDACTED] I got a letter from ACURA back in March 2016 indicating the vehicle has a recall because of the TAKATA air bags.

Later, on May 5th 2016, I called the ACURA dealer as per instructions and information that the air bags for replacement would start to be available during the summer. Nonetheless, I could not get them to schedule the part replacement. We were appointed a loaner car of lesser category, which is not the best but is acceptable.

A long time has gone by but they have failed to solve within 60 days of our first attempt to schedule remediation but that just seems that ACURA has lost the sense of urgency for the remediation.

We do understand the difficulty for solving the problem consisting of getting parts for the work, but a contingency or an emergency plan should be in place to close the gap of the massive recall in light of the ongoing production of additional vehicles by the manufacturers. The math would need to add up so that the parts production amply overcomes the recall needs, new vehicles entering the recall and the substantial new vehicles production by ACURA, HONDA and others.

Not sure who is driving the overall process from the standpoint of the regulatory agency to guarantee the wellbeing of the communities and the general public but we want to suggest the above concept needs to be in place so this situation is resolved promptly and does linger among the consumers for years to come.

Sincerely yours,

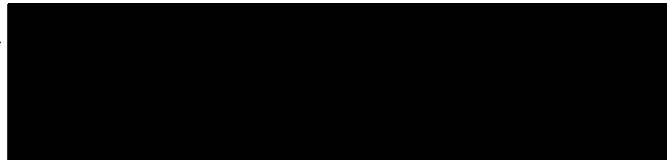
[REDACTED]

[REDACTED] Cypress TX [REDACTED]

Telephone [REDACTED]

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FROM:



Cypress, TX

NORTH HOUSTON TX 773

26 JUL 2016 PM 9 L



To: Administrator - Mr. Mark R. Rosekind, Ph.D.
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590.-

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