



U.S. Department of Transportation

National Highway Traffic Safety Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 11-JUL-2016
AUG 30 2016

Repository [ ]

Reference No. 10884028

OWNER INFORMATION (Type or Print)

Name, Address, City (RAYMOND), State (NE), Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number (1HD1FC417AB), Make (HARLEY-DAVIDSON), Model (FLHTCU), Model Year (2010), Date Purchased (3-8-2011), Dealer's Name (Frontier Harley Davidson), Engine (Twin Cam 96), Fuel Type (Gas), Transmission Type (Cruise drive, Speed), Antilock Brakes, Cruise Control, Powertrain (1584CC), Incident Date (21-MAY-2011)

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS), Failure Mileage (9000), Failure Speed (35)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

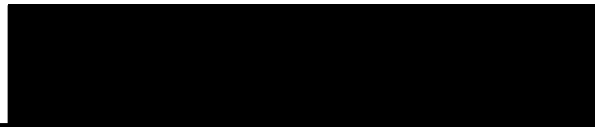
APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (1), Number of Deaths, Reported to Police (Y)

Narrative Description of Incident(S), Crash(es), and Injury (ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2010 HARLEY-DAVIDSON FLHTCU. THE CONTACT STATED THAT WHILE DRIVING AT 35 MPH, THE BRAKE PEDAL AND THE FRONT BRAKE LEVER WERE DEPRESSED BUT THE VEHICLE FAILED TO STOP. AS A RESULT, THE CONTACT CRASHED INTO A PAVEMENT. THE CONTACT SUSTAINED BACK, RIBS, LEFT FOOT, NECK AND LEFT LUNG INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED FROM THE CRASH SCENE TO THE CONTACT'S RESIDENCE BUT WAS NOT DIAGNOSED OR REPAIRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 11V506000 (EXTERIOR LIGHTING). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 9,000.



8-12-16

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I am an experienced rider. Have ridden for 40 yrs and never had an accident. On May 21, 2011 around 11am, I was riding with several other riders. We come to a curve which was 45 mph speed limit. I knew this because I had been around this curve before with several other bikes with no problem. I slowed my throttle, speed down, leaned the bike and applied the rear brake, then front brake, bike was not slowing. Had to turn to avoid hitting another rider. That's when the crash occurred. Went end of end three times according to witnesses. Sent to Creighton Hospital in Omaha NE by helicopter. Accident was caused by brake failure.

ATTACH ADDITIONAL SHEETS IF NECESSARY



U.S. Department of Transportation

**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

OMAHA

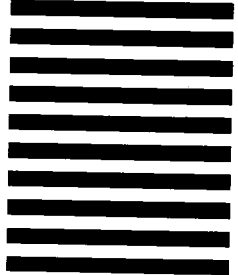
NE 690

16 AUG '16

PM 3 L



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**



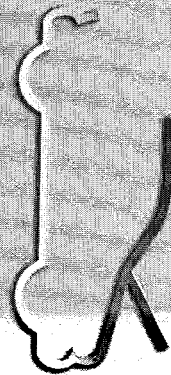
**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

[REDACTED]

## Injuries

Broken Shoulder Blade

7 broken ribs

Ankle - sev surgeries to repair

Neck + arm injuries

Was at Creighton Hospital in Omaha  
from May 21, 2011 to June 2, 2011

Transferred to Rehabilitation Center  
in Lincoln NE from June 2 to June 17.

Many therapy sessions for  
arm + neck injuries

Lung - Collapsed from the  
accident - found out later  
so had surgery in Nov.

Spent several months in  
wheel chair.

Accident was investigated  
by an officer from Saunders  
County Sheriffs office.

387 N. Chestnut St

#3

Wahoo NE 68066

402 443-1000

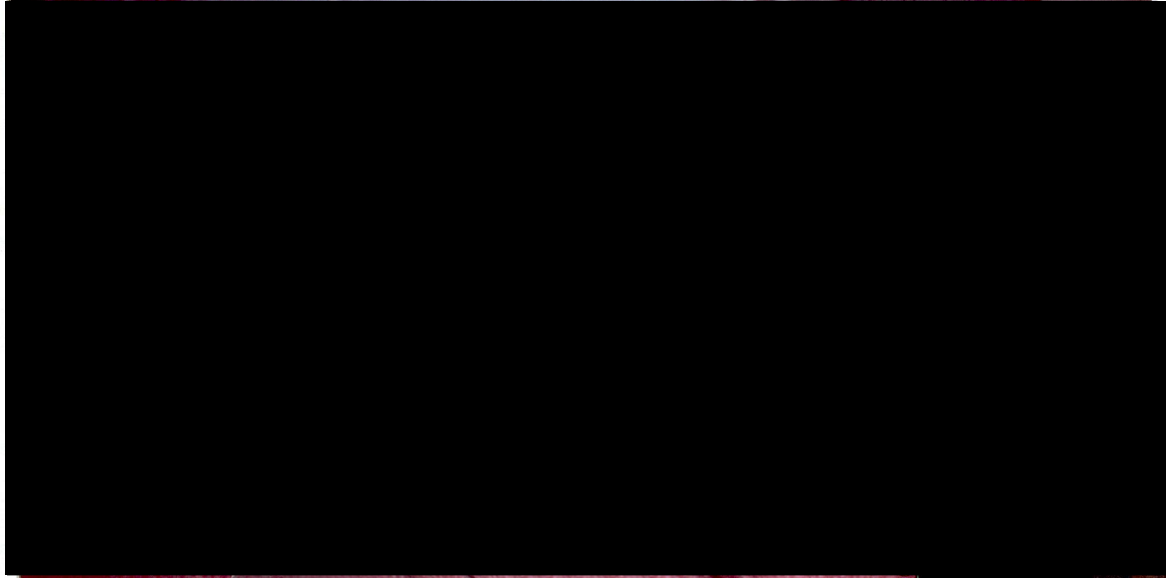
Accident on Hwy [REDACTED]  
2 1/2 miles N. of Ashland NE

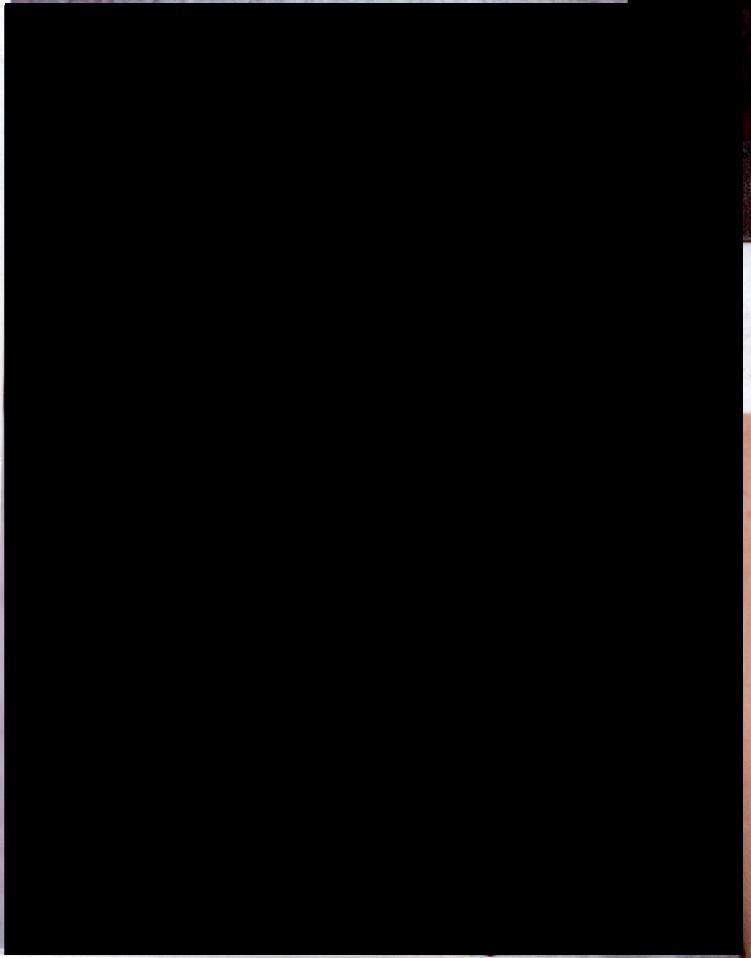
Saunders Co. will not  
release accident report  
to me.

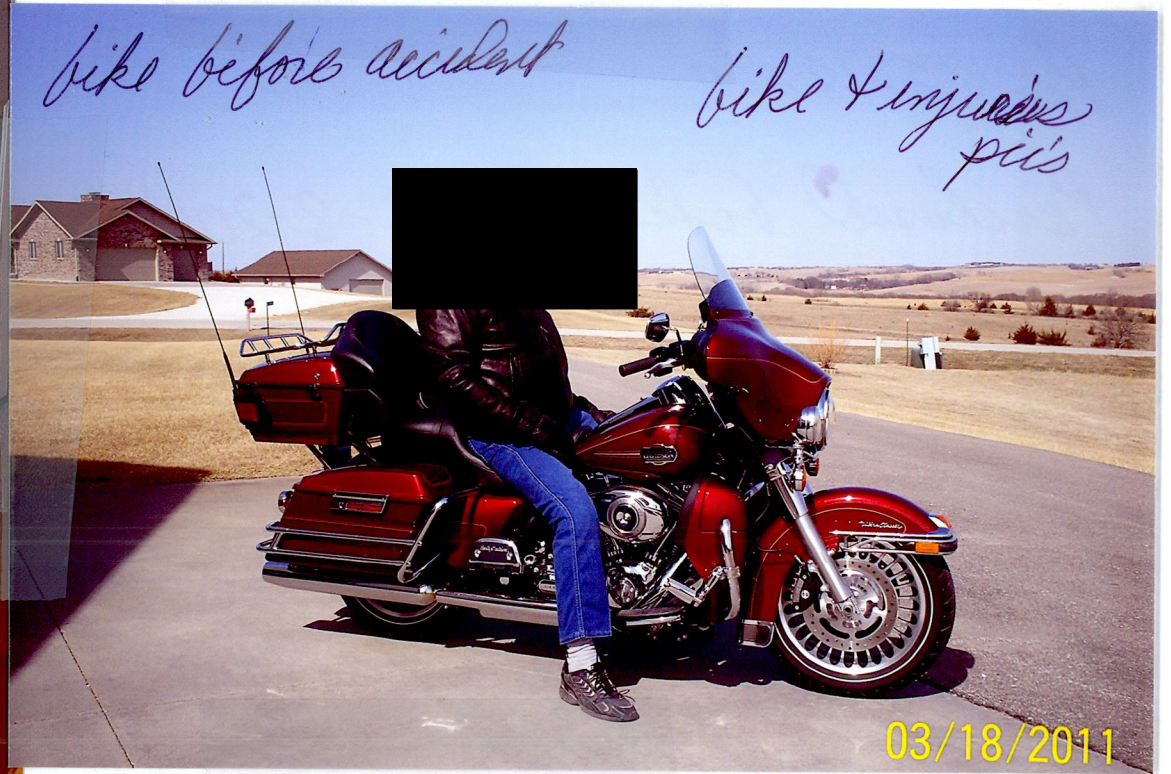
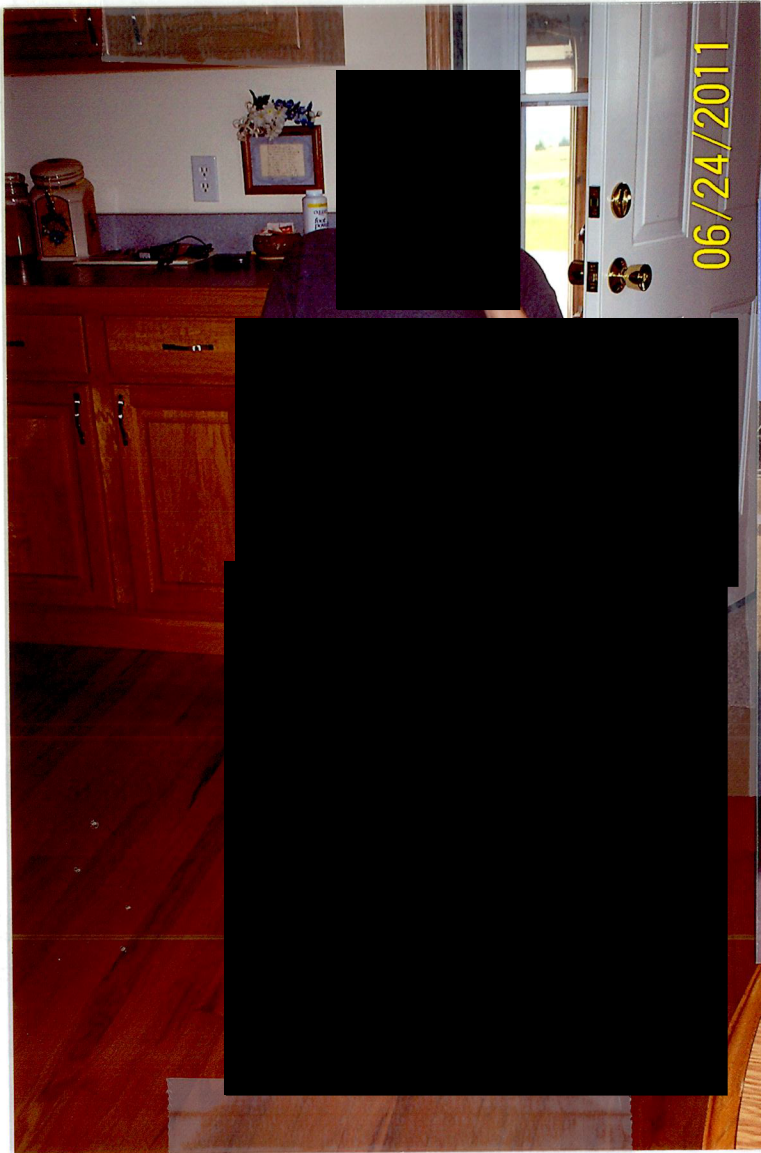
thank you.

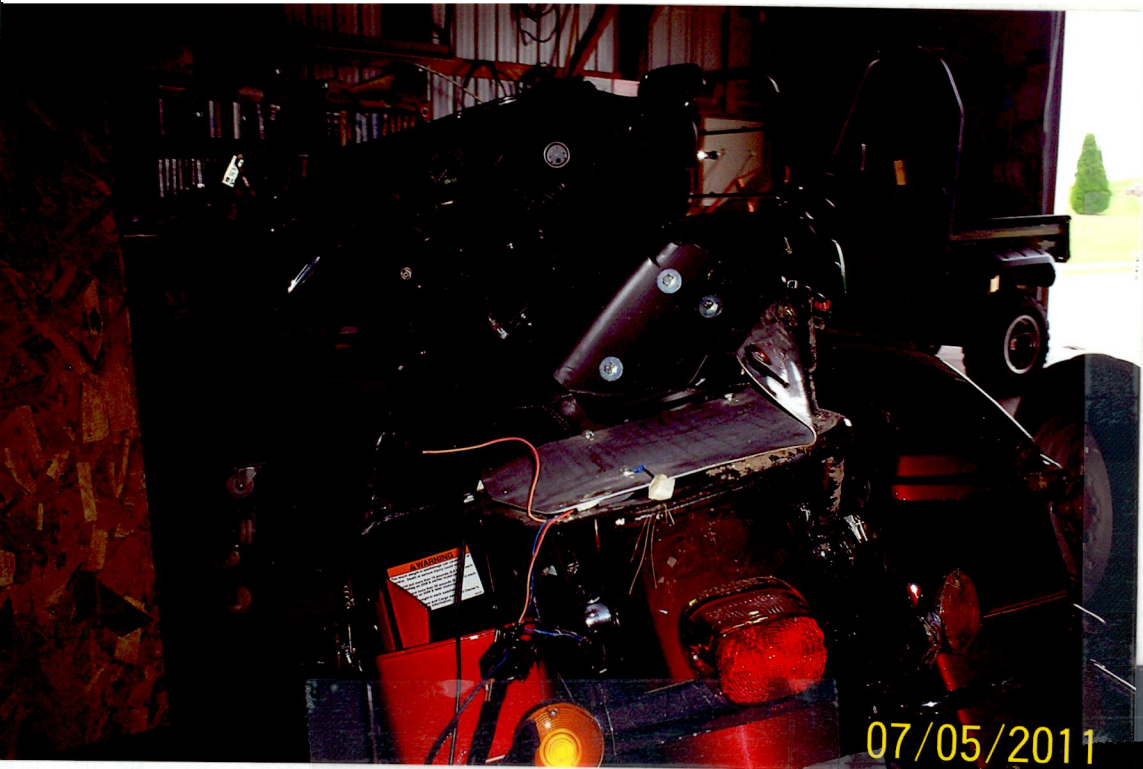
[REDACTED]  
8-12-16

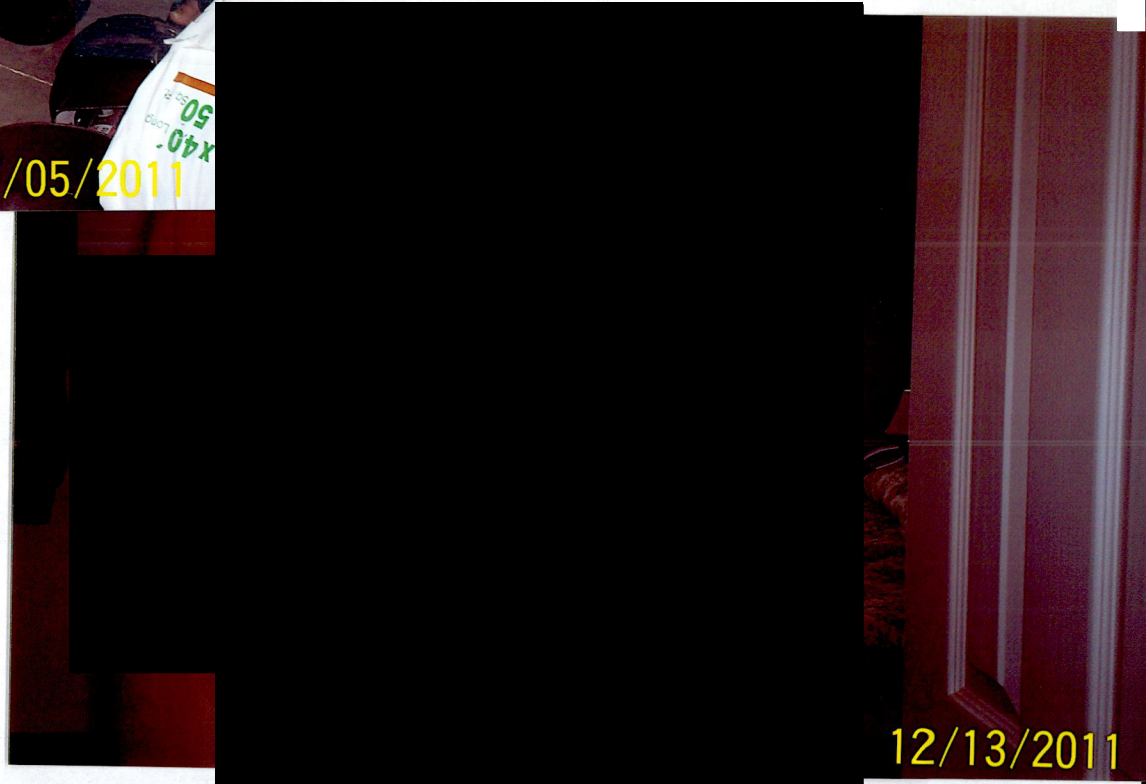
Call me at [REDACTED]  
if you need more info -













**Frontier Harley-Davidson**

205 N.W. 40th Street  
Exit 395 and I-80  
Lincoln, Nebraska 68528

Phone (402) 466-9100  
Fax (402) 466-9187  
E-mail: info@frontierhd.com  
Website: www.frontierhd.com

LINCOLN, NEBRASKA

Date: 03/08/2011

**MOTORCYCLE BILL OF SALE**

Customer Number: [REDACTED]

Customer Name: [REDACTED]

RAYMOND, NE [REDACTED]

Phone: [REDACTED]

Work: [REDACTED]

Cobuyer: [REDACTED]

Deal Number: 7.310

Date: 03/08/2011

Reference Number: [REDACTED]

Salesperson: MIKE HELLER

SSN: [REDACTED]

Birth Date: [REDACTED]

**MOTORCYCLE INFORMATION**

Key #: 3961

| VIN                    | Make | Year | Color          | Model  | Mileage | CCs  | Invoice Number |
|------------------------|------|------|----------------|--------|---------|------|----------------|
| IHD1FC417AB [REDACTED] | HD   | 2010 | RED HOT SUNGLO | FLHTCU | 8381    | 1584 |                |

**TRADE IN**

| VIN                    | Make   | Year | Color | Model        | Mileage | CCs  |
|------------------------|--------|------|-------|--------------|---------|------|
| JYAVP25E49A [REDACTED] | YAMAHA | 2009 | RED   | VSTAR TOURER | 1.752   | 1300 |

|                             |                  |                      |          |                   |           |
|-----------------------------|------------------|----------------------|----------|-------------------|-----------|
| Cash Price of Motorcycle    | 20,000.00        | Service Contract:    | N/A      | Sales Tax:        | N/A       |
| Accessories and Labor:      | N/A              | Dealer Preparation   | N/A      | Subtotal:         | 13,000.00 |
| GAP Fee:                    | N/A              | Freight:             | N/A      | Total Deposits:   | N/A       |
| Other Fees:                 | N/A              | Prepaid Maintenance: | N/A      | Cash on Delivery: | N/A       |
| <b>Total Selling Price:</b> | <b>20,000.00</b> | Documentation Fee:   | N/A      | Cash Discount:    | 0.00      |
|                             |                  | Vehicle Insurance:   | N/A      | Trade In Payoff:  | N/A       |
|                             |                  | Trade in Allowance:  | 7,000.00 | Balance Due:      | 13,000.00 |

**FINANCING**

|                            |                  |
|----------------------------|------------------|
| Credit Life:               | N/A              |
| Acc/Health:                | N/A              |
| Total Insurance Premium:   | N/A              |
| Total Financed:            | 13,000.00        |
| Finance Charge:            | N/A              |
| <b>Total All Payments:</b> | <b>13,000.00</b> |

APR: N/A

Months Financed: N/A

X

Buyer

Ashland Fire Department

Fed ID #: [REDACTED]

Claim

2010 S. 80th St.  
Lincoln, NE 68506  
866-367-9112

|           |            |
|-----------|------------|
| Date      | Claim #    |
| 6/14/2011 | [REDACTED] |

|                        |
|------------------------|
| Bill To                |
| [REDACTED]             |
| Raymond, NE [REDACTED] |

|         |
|---------|
| Insured |
|         |

| Policy Number     | Date of Incident | Service Type   | Location of Incident |          |
|-------------------|------------------|--|----------------------|----------|
| [REDACTED]        | 5/21/2011        | Vehicle crash  | Hwy # [REDACTED]     |          |
| Quantity or Hours | Service          | Description  | Price Each           | Amount   |
| 0.5               | Pumper           | Pumper Truck   | 500.00               | 250.00   |
| 5                 | Miles            | Mileage  | 8.00                 | 40.00    |
|                   |                  | Fire dept dispatched to personal injury vehicle crash: Fire Dept established accident scene management, provided incident command, scene safety, scene security, secured vehicle from hazards, traffic control, assisted EMS personnel, and set up a safe landing zone for EMS helicopter. |                      |          |
|                   |                  |  | <b>Total</b>         | \$290.00 |

*talked to Paul Hauth 489-2344 said since auto ins did not cover forget cover Can give Ashland Fire Dept a donation*

This claim is for the fire department response to fires, vehicle crashes, hazmat incidents and other incidents that require the specialized services of the fire department and NOT for medical care.

\$0.00