

NEF-010

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INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]  
Port Charlotte, FL. [REDACTED]

June 23, 2016

Mark R. Rosekind, Ph.D.

JUN 28 2016

NHTSA Administrator

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, D.C. 20590

**RE: NOTICE OF DANGER TO THE PUBLIC DUE TO LINCOLN  
SELLING VEHICLES THAT DO NOT COMPLY WITH FEDERAL  
MOTOR VEHICLE SAFETY STANDARDS, AND A REQUEST FOR  
RECALL OF A DANGEROUS VEHICLE, THE LINCOLN MKX**

Dear NHTSA Administrator Mark R. Rosekind,

The National Highway Traffic Safety  
Administration released a statement saying that  
Star Trek Actor [REDACTED] is the first fatality  
of a Jeep recall where the Jeep may roll on its own  
because of transmission, and design errors.

The 2014 Lincoln MKX is far more dangerous, and has far more "design errors" than the Jeep that killed [REDACTED], and is not fit, nor safe, for America's Consumers, or to be on the road, but yet those design defects, and the substantial threat to the public is being kept secret.

Please accept this document as being Formal Notice that my 2014 Lincoln MKX is dangerous, and does not comply with the requirements of Federal Motor Vehicle Safety Standard No. 206 (Door Locks and Door Retention Components), and does not comply with several other Federal Motor Vehicle Safety Standards, and is not safe to be on the road, and yet those dangerous defects are being kept secret, as the Lincoln MKX, and other affected models, are sold to an "Unaware Public".

Citizens, like me, and my family, depend on the NHTSA to protect us, inform us, and assure that dangerous vehicles like the Lincoln MKX are not sold endangering our lives.

My Lincoln MKX almost killed me, and my family, several times with its manufacturer defects, and its failure to comply with Federal Motor Vehicle

Safety Standard No. 206, and other safety standards.

Those life-threatening manufacturer defects are documented all over the internet to have been reoccurring in Lincoln, and Ford Vehicles, since at least 2008, a time period of eight (8) years, therefore I would like to know;

1. Why those manufacturer defects were kept secret.
2. Why the affected Lincoln, and Ford Vehicles, continued to be sold to an unsuspecting public, endangering their lives.
3. Why Federal Safety Standards are not enforced against the Lincoln, and Ford Motor Companies, when there are so many people that have complained on the internet of the same, exact manufacturer safety defects.

I. The Lincoln MKX Says Not in Park

A light in my 2014 Lincoln MKX says it is not in park, when I place it in park.

My house is built on a small hill, and my driveway is on the hill.

We have two vehicles so we have to park one behind the other on our driveway.

Recently I put my 2014 Lincoln in park and the light came on saying it was not in park. I shook the gearshift a little and the light went out.

A few days later I came home from the store and put my 2014 Lincoln in park and got out of the vehicle, and I walked to the back to get my groceries out.

Before I could raise the hatch the vehicle started rolling backwards almost knocking me down, and rolled into the street.

I am a 100% Service-Connected Disabled Veteran with one side numb, a bad leg, a severely injured back cause by service in Vietnam, an Aortic

Aneurysm, and several other disabilities, and can barely walk short distances without a walker.

My Lincoln almost knocked me down, and if I had fell it would have rolled over me.

**I could have been killed just like the actor,**

I got in the car, and the light had come on, saying the car was not in park, despite my putting my 2014 Lincoln MKX in park.

I searched on the internet and found out that Lincoln KNOWS that my 2014 MKX has a problem not staying in park, and knew this dangerous vehicle could kill me.

Customers all over America have been having problems with the Lincoln MKX saying it's not in park, after they put their MKX in park, and apparently Lincoln has to replace a shift assembly.

I had tried to stop the vehicle from rolling when it started to run over me, straining myself,

which could have caused my Aortic Aneurysm to burst  
which would have caused me to bleed to death.

I have had pains in the area of my Aortic  
Aneurysm since the Lincoln almost ran over me, and  
I am making an appointment with the DVA to find out  
the defective 2014 Lincoln MKX that almost killed  
me, ruptured my Aortic Aneurysm.

*As you know,* the Chrysler Jeep Grand Cherokee  
is being recalled because of a transmission problem  
where it appears to be in park, and yet is in  
neutral, and can dangerously roll and kill someone,  
just like the Lincoln MKX.

And you are aware that a Jeep Grand Cherokee  
with a similar problem recently killed actor, [REDACTED]  
[REDACTED] who was in Star Trek, because of the Jeep  
Transmission Manufacturer Defect.

My Lincoln MKX is every bit as dangerous as the  
Jeep that killed [REDACTED]

So why hasn't my 2014 Lincoln MKX, and other  
Ford, and Lincoln Models with this habitual problem  
been recalled?

A search on Google shows 765,000 results for "Lincoln MKX says not in park".

The failure of my MKX to go into park can kill me, and/or, members of my family, the same way the defective, recalled, Chrysler Jeep Grand Cherokee killed Actor [REDACTED]

## II. The Lincoln Mirror Manufacturer Defect

For the past year, and a half, that I have owned my brand new 2014 Lincoln MKX the right side mirror goes all the way up sporadically, while driving, making the whole right side of my vehicle a blind spot, endangering me, and my family, every time I have to move to the right lane.

Several times I have almost had wrecks because I could not see if any vehicles were in the right lane.

For the past year, and a half, the Lincoln Dealer kept telling me he could not recreate the problem, and he refused to replace the defective mirror which almost caused me, and my family, to get into several wrecks.

Lincoln knowingly endangered me, and my family, for a year, and a half, by not honoring their warranty and replacing my mirror.

About two weeks ago, after a year, and a half, of complaints, the Ford Dealer did inspect the mirror, found it defective, exactly as me, my wife, and daughter had been claiming for a year, and a half, and the dealer replaced the mirror.

So far the new mirror has been working but the year and a half of needlessly endangering me, and my family aggravated a Stress Disorder I have, and aggravated my heart disability requiring me to take Nitro Pills.

The year, and a half, of Lincoln lying, and covering up that their mirror was defective caused me, and my family to suffer massive worry, undue stress, pain, and suffering knowing that for a year, and a half, our vehicle was extremely dangerous and had the whole right side as a blind spot.

My family, and I, were needless endangered and also had several wrecks, and could have been killed.

All because Lincoln did want to spend the money to replace a mirror they KNEW was defective.

### III. The Defective MKX Power Lift Gate

The rear hatch of my brand new Lincoln MKX will sporadically open, and rise, when the vehicle is parked, and also while the vehicle is being driven.

My wife, daughter, and I went to the "Old Timers Picnic" in Venice Florida for the founders of Venice.

It started raining and we were under a shelter when friends came running to us telling us that the rear hatch on our brand new Lincoln was all the way open, and everything in the vehicle was getting wet.

The rear hatch on my brand new Lincoln MKX at opened on its own for no apparent reason.

A few days later I got up in the morning and was going to go get some doughnuts for breakfast and when I went outside the rear hatch on my brand new Lincoln was open. It had opened during the night

for no apparent reason and the battery was almost dead.

We went to the Ford dealer and he told us nothing was wrong and that he couldn't recreate why the tailgate would open on its own.

My daughter had a doctor's appointment in Naples and we live in Port Charlotte so I got on the I-75 expressway, which is the best way to get to Naples from my home.

I was driving at sixty (60) miles an hour when all at once the rear hatch started opening on its own. The sixty (60) MPH wind hit the rear hatch, almost flipping the car, and then the hatch started going down, and then back up again, going up, and down.

My Lincoln MKX started swerving from the wind hitting the rear hatch, and the hatch going up, and down, and I was losing control of the vehicle so I tried to cut into the right slow lane as I slammed on the brakes to pull off the road, however I couldn't see the right lane because the defective MKX mirror was pointing at the sky.

The whole right side of my Lincoln MKX was a blind spot. I almost hit a car, and a tractor trailer, as I tried to get out of the fast lane, without having cars hit me in the rear, as I slammed on the breaks, trying to keep my Lincoln MKX from flipping over, or swerving out of control as it tried to spin at high speed.

Somehow I made it to the side of the road and stopped but I don't know how in the "!@# \$" we kept from wrecking and being killed.

I am under doctor's Orders to avoid all stress, and I have a history of "*Life-Threatening Stress-Caused Heart Attacks*" that damaged my heart to where it only operates at 32%, I have an Aortic Aneurysm, and I am [REDACTED] years old.

I started getting light headed from the near wreck and felt a heavy pressure on my chest, and massive heart pains. My stomach was all queasy and I was about to throw up. I had to take two (2) Nitro pills and wait, parked on the side of the road nearly an hour for my heart to calm down and for the light-headedness, and sickness to leave.

My wife was shaking, and all upset, and my daughter was crying. We had all almost died.

From my Google search I found out that Lincoln KNEW the tailgate is defective, and sporadically opens on the Lincoln MKX, and Ford Edge, and has been doing so since at least 2008.

Lincoln KNEW this vehicle was not fit for the road and would never pass the requirements of Federal Motor Vehicle Safety Standards, and could cause a wreck and kill someone.

And yet Lincoln, and Ford, kept all these defects secret, and even had the Lincoln Salesman intentionally lie to me, by telling me, and my family, that the Lincoln MKX is one of the safest vehicles made.

I would like to know how these vehicles made it past the National Highway Traffic Safety Administration.

#### IV. A Host of other Sporadic Problems

In addition to those three, extremely dangerous problems, my 2014 Lincoln MKX has a large number of other sporadic problems, some small, and some serious that also make the vehicle unsafe.

*For example,* a light sporadically comes on saying the vehicle does not detect a key and I am afraid the engine is going to turn off while I am driving.

We know that General Motors ADMITTED that at least 124 people died as a result of a similar problem where their cars would shut the motor off, the only different is the General Motors Problem was caused by a faulty ignition switch, while the Ford, and Lincoln Problem is caused by a problem where the key is not detected while driving.

One night the MKX inside light stayed on all night and myself, and my wife, couldn't figure out why. We checked all the doors and they were all closed tight, and locked. Yet the light stayed on all night.

The horn sometime double honks when a passenger gets in the vehicle for no reason.

Exhaust and Carbon Monoxide Coming in Vehicle

At highway speeds exhaust somehow comes in the vehicle through the air-conditioning unit despite my setting the unit on inside air.

The exhaust burning smell makes me sick, and has caused me to have to pull over, and throw up several times. It also makes me, my wife, and daughter light-headed.

The dealer says it is because a vacuum is caused where air is input into the car.

The Lincoln Dealer stated that he could fix the exhaust, and Carbon Monoxide, coming into my Lincoln MKX by installing a new air input under the vehicle, however after the "repair" my Lincoln MKX STILL draws in my auto's exhaust, and Carbon Monoxide, when driving at highway speeds.

V. Because of all the Sporadic Problems, and the Near Death of Me, and My Family, Several Times because of the Manufacturer Defects Described Herein, I will never trust, or feel safe, in my Lincoln MKX, Or any Lincoln Product, Again

I cannot drive my family to Tampa to go shopping on the Airbase at MacDill, despite my being a 100% Disabled Combat Veteran, because I am fearful of driving on the expressway, on I-75, with my extremely dangerous 2014 Lincoln MKX.

I cannot drive to my DVA doctor's appointments at Saint Petersburg, Florida, and Cape Coral, because my year and a half old Lincoln MKX is not safe at highway speeds and has almost killed me, and my family, several times.

I cannot drive a vehicle where the rear hatch can open at any time at highway speeds.

I did a search on Google under "*Lincoln MKX Power Lift Gate Problems*".

**I got 106,000 results.**

This lift gate defect on the Lincoln MKX goes back to 2008, and is posted on a large number of forums on the internet, including [REDACTED] Forums for the Edge (which has the same problem).

Here is a link to a [REDACTED] showing one of the problems caused by the Lincoln defective lift gate.

[REDACTED]

On the Lincoln Forum customers complain about a wider gap on the passenger side of their MKX and the tailgate not locking.

[REDACTED]

I had the same gap and my lift gate sporadically did not lock, and the light comes on that says "*Lift Gate a jar*".

The Ford Dealer realigned the hatch and it still has the same sporadic hatch problems.

The non-locking, and sporadic opening lift gate does not conform to the requirements of Federal Motor Vehicle Safety Standard No. 206 "*Door Locks and Door Retention Components*".

If the rear lift gate does not cause a wreck, and kill, or seriously injury, me, and my family, the exhaust, or the not staying in park, or one of the other serious manufacturer defects will.

The Lincoln MKX is not safe, and does not even come close to passing the Federal New Car Motor Vehicle Safety Standards, and should not be sold.

The Lincoln MKX is not only a threat to those that drive the vehicle, and are inside as passengers, but the vehicle is a danger to other vehicles on the road, and a threat to children playing in the driveway, or walking by, since the vehicle can come out of park and roll over them at any time.

**If the Lincoln MKX is not IMMEDIATELY recalled it is going to cause the death of a substantial number of people.**

### VII. Relief

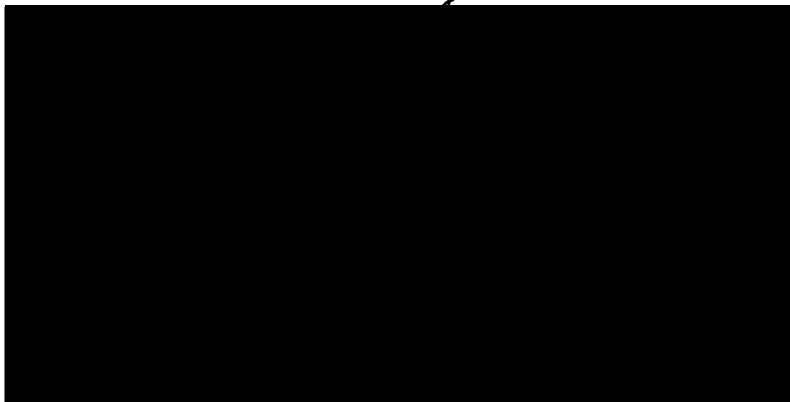
I request a substantial investigation to find out how many wrecks have been caused by the Lincoln MKX.

The 2014 Lincoln MKX is far more dangerous than the Jeep Grand Cherokee, and has at least three (3) manufacturer defects, just as serious as the one (1) Jeep Defect that killed Actor Anton Yelchin.

I request that you **IMMEDIATELY** recall the 2014 Lincoln MKX, and all related dangerous vehicles, including the Ford Edge.

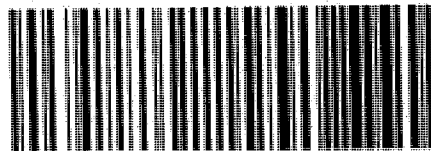
Thank you for your time in this matter and if you need additional information please contact me.

Sincerely,



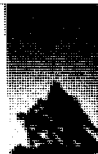
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OF THE RETURN ADDRESS, FOLD AS SHOWN HERE  
**CERTIFIED MAIL**



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Port Charlotte, FL



**RETURN RECEIPT  
REQUESTED**

Mark R. Rosekind, Ph.D.  
NHTSA Administrator  
U.S. Dept of Transportation  
NHTSA  
1200 New Jersey Avenue  
Washington, D.C. 20590

**RETURN RECEIPT  
REQUESTED**

W40-304

**Personal**

