

*SEE (NISSAN N. Amer. For) COPIES (FAXED) - POLICE REPORT *CAN ONLY E-mail Pics week

 U.S. Department of Transportation National Highway Traffic Safety Administration	Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148	
		Date Received 06-JUL-2016	Repository ☐ Reference No. 10883112

FAXED COPY RE

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
SHREVEPORT	LA	[REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3N1CN7APXFL [REDACTED]		Make NISSAN	Model VERSA
Date Purchased 11-25-14		Model Year 2016	
Dealer's Name and Telephone Number ORR NISSAN SOUTH -		Engine: 1.600HC No: Cylinders Four (4)	Fuel Type: Four (4)
Original Owner ☒	Dealer's City SHREVEPORT	State LA	Zip Code 711
Transmission Type CVT	☒ Antilock Brakes ☒ Cruise Control	Powertrain Audio Control	Multiple Failure: YES Incident Date(s) 16-AUG-2015

FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 030000 BRAKES (PWS) SIDE - LT & RT CURTAIN SAFETY AIR BAGS & ST. L wheel Chate Deploy with NON-DEFA... RECALL NHTSA ISV-307 ③ GAS PATAL DEFUALT		Failure Mileage 1700	Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2016 NISSAN VERSA. WHILE DRIVING APPROXIMATELY 30 MPH, THE BRAKES FAILED WHEN THE PEDAL WAS DEPRESSED. AS A RESULT, THE CONTACT'S VEHICLE CRASHED HEAD ON INTO ANOTHER VEHICLE. A POLICE REPORT WAS FILED. THE CONTACT WAS INJURED AND TRANSPORTED TO THE EMERGENCY ROOM BY AMBULANCE. THE AIR BAGS DEPLOYED. THE VEHICLE WAS DESTROYED AND TOWED. THE MANUFACTURER WAS NOTIFIED. THE VIN WAS UNKNOWN. THE APPROXIMATE FAILURE MILEAGE WAS 1,700.
AFTER STOPPING AT RED light, when I hit GAS PATAL, FOOT WENT TO THE FLOOR. BETWEEN GAS / BRAKE PATAL GAS PATAL FLIPPED UP. DIDNT NOTICE ANY ONE CLOSE, NOR in front of me. got foot under control preceed FORWARD TOWARD GREEN light. Next I WAS SPINNING, Feeling slow, moving AROUND & AROUND. CAR CAME TO STOP, SLOWLY MISSING A LADY - standing BESIDE A CAR TAPPING IT BEFORE STOPPING. I could hear voices TALKING, and

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(over cont)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A VOICE OF A YOUNG LADY CRYING LOUDLY. ([REDACTED] YRS. OLD). ②. TEN (10) MINS
OR SO WHILE TRYING TO GET SETTLED (DIZZIE) MY AIR BAG (STEERING WHEEL)
DEPLOYED SLOW POORLY (INCOMPLETE) BEFORE HITTING PEELED CAR. ③ (FIVE) MINS
LATER, WHILE BEING RECOVERED (MAN) FREEING LEG FROM TRAPPED IN DOOR. GETTING
OUT RT & LT SIDE CURTAIN AIR BAG DEPLOYED NOW STOP PRESSURE (MAN)
HIT TO FREE ME! BUT AIR BAG NOW STOP. AFTER HOLDING ME UP. UNTIL I COULD
FEEL AIR BAG BENDING ME UNTIL I COULD HEAR MY BONE'S LOUDLY POPPING
(I SAID DMG) LATER IT STARTED RETURNING (RELEASED) ME. NEWLY OWNED
CAR 2016 VERSA. SERVICED 2-2016 (4,680 miles). NO FINDING CAR OVER
1 YR. ②. NO REPAIRS ECT. ATTACH ADDITIONAL SHEETS IF NECESSARY ③. INSURANCE & GAP, REFUSE
TO REPLACE OR FIX. INJURIES - RT LEG DEMANGE (SMALL). ②. RIBS BROKE
(LEFT SIDE) DEMANGED ③. BREAST LUMPS + PAIN - 2015-2016 ④. 1 1/2 INCH CUT
ON RT KNEE. ⑤. HEAD INJURIES (CEACAR) ⑥. CHEST WALL INJURIES.
MORE INFO. SEE N. N. Amer. INC. 800-NISSAN [REDACTED]

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

US SEP 10
PM 3 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov