U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
06-JUL-2016 SEP 21 2016	Reference No. 10882877

INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address	[redacted]	Evening Telephone Number [redacted]	
City	PHILADELPHIA	State PA	Zip Cod [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTKDE17777C [redacted]	SCION	TC	2007

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
9/2007	Max Paul Ardmore Toyota			No: Cylinders	Gasoline
Original Owner ☑	Dealer's City Ardmore	State PA	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☑ Antilock Brakes ☐ Cruise Control			03-JUL-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
but not positive Progressive Insurance said might have been gas line but not sure	117000	25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No			Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2007 SCION TC. WHILE DRIVING APPROXIMATELY 25 MPH, THE DRIVER OBSERVED FLAMES COMING FROM THE FRONT PASSENGER SIDE FLOORBOARD. THE DRIVER PULLED OVER AND EXITED THE VEHICLE. THE FIRE DEPARTMENT EXTINGUISHED THE FIRE. THERE WERE NO INJURIES REPORTED. A FIRE AND A POLICE REPORT WERE FILED. THE VEHICLE WAS DESTROYED AND TOWED TO A JUNK YARD. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 117,000. THE VIN WAS UNAVAILABLE. The VIN is: JTKDE17777 [redacted]

Toyota (the manufacturer) was contacted by phone & said they would call back w/in 10 days but never did. They were told where the car was (Flanigans tow yard) & I called when Progressive towed it to a auction salvage yard but never heard back from them. Please see attached additional narrative →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Additional Narrative (Detailed)

On July 3, 2016 I, [redacted] got into my car (2007 Toyota Scion TC) to go to work at Costco in Mt Laurel, NJ. I turned the a/c knob on but noticed no air was coming out. I went to the gas station to get gas & out & left. As I pulled out, I noticed that the a/c was coming in & out. I was on [redacted] when I noticed a mist like coming out of vents. & pulled over, looked down & saw flames coming out of passenger side carpet. I exited the car & a man pulled up behind me & called 911. The car was filling up w/ smoke & flames & I got as far away from it as possible. The fire dept came & extinguished fire. I called my insurance co to give a statement then called Toyota to file a report. The car was towed by Camden police to Flanigans tow yard in Pennsauken, NJ I snapped pictures (see enclosed to Toyota) & got a case # from them # [redacted] I was told they would send a claim rep out to inspect the car & that they would call me w/in 10 days but they never did. Progressive towed car to a salvage auction yard in Tuckerton, NJ. I reported this to Toyota but again never heard back from them. Enclosed please find pictures, the police report (which was wrong) & the fire report.

Please call if you have any further questions.

[redacted]

ON ARRIVAL CREWS ENCOUNTERED A MIDSIZE MASS VEHICLE FULLY INVOLVED. CREWS USED 2 1 3/4" HAND LINES & A BOOSTER LINE + CO2 EXT. TO EXTINGUISH THE VEHICLE. HAZ MAT 5 WAS CALLED TO EVALUATE THE LEAKING FUEL FROM THE VEHICLE. IT WAS DETERMINED THAT THE LEAKING FUEL WAS UNRECOVERABLE THE VEHICLE WAS TOWED BY CAMBRIA.

VEHICLE OWNER –

[redacted]

[redacted]

PHILA PA APT. [redacted]

[redacted]

REN [redacted] 956757480 Camden County Police Department

REN # [redacted] - OFFENSE/INCIDENT REPORT

REPORT DATE / TIME	DISTRICT / SECTOR / GRID	EVENT START DATE / TIME - EVENT END DATE / TIME
Jul 3, 2016 10:14	District 2 / Sector 206 / Grid 170	Jul 3, 2016 10:15 - Jul 3, 2016 10:15

PRIMARY REPORTER	WEATHER
Matthew Wilson #164	Mild Temperature

ASSISTING PERSONNEL / TYPE(S)

REPORT TAKEN LOCATION

[redacted] NJ [redacted] UNITED STATES

SHOOTING	EMS / FIRE / OTHER LE AGENCIES ON SCENE	UNIT
☐ YES ☒ NO	☒ YES ☐ NO	Audobon Park FD

STAT REPORTING

☐ Juvenile Related	☐ Street Crime	☐ Gang Related
☐ Domestic Violence Offense	☐ Shooting Incident	☐ Shooting Hit
☐ Retaliatory Violence	☐ Police Officer Injured	☐ Terry Frisk
☐ Consent Search	☐ Warrantless Search	☐ Contraband Seized
☐ Use of Force	☐ Administered Narcan	☐ School Based Incident

NOTIFICATIONS

NOTIFICATION-1 MADE	NOTIFICATION DATE
On Duty Detective	Jul 3, 2016 10:16

NOTIFICATION DETAILS

Det. Henderson

NARRATIVE

On July 3, 2016, Officer Loberto and I were dispatched by communications to [redacted] and [redacted] for a vehicle fire. Once on scene we observed a 2007 Scion bearing Pennsylvania registration ([redacted] fully engulfed in flames. Audobon Park Fire Department arrived on scene and put the vehicle fire out. The registered owner of the vehicle was identified as [redacted] f Philadelphia, Pennsylvania. [redacted] was not hurt and refused medical treatment at this time. [redacted] advised that she was having problems with her air condition unit in the vehicle and pulled over on [redacted] Northbound just before [redacted] then stated her hood began to engulf in flames. Communications Operator #9810 was advised to dispatch Flanagan's Towing to my locations to remove the vehicle from the scene. [redacted] was given a case number in reference to this incident and transported by Officer Berry to an unknown location in Gloucester City, New Jersey. Flanagan's Towing arrived on location, removed the vehicle from the scene, and transported the vehicle to their impound lot in Pennsauken, New Jersey. [redacted] Northbound was reopened and all units cleared from the scene without further action taken.

REPORTING PARTY

REPORTING PARTY-1 (PERSON)			DOB / ESTIMATED AGE RANGE
R-1 Wilson #164, Officer			Unknown
SEX	RACE / ETHNICITY	PHONE	EMAIL
Male			

HOME ADDRESS	BEEN AT LOCATION SINCE

INCIDENT INFO

INCIDENT TYPE

Suspicious Fire

INCIDENT STATISTICS

REPORTING OFFICER SIGNATURE / DATE	SUPERVISOR SIGNATURE / DATE
Matthew Wilson #164 Jul 3, 2016 10:45(e-signature)	Maria Velez #9855 Jul 4, 2016 10:06(e-signature)
PRINT NAME	PRINT NAME
Matthew Wilson #164	Maria Velez #9855

WEST COLLINGSWOOD HEIGHTS FIRE COMPANY
FIRE & DRILL REPORT

Run #101 County # 160255030 Date: 7/3/16 Time: 1 Hrs. 5 Min. Day Night
Dispatch 9:23 Responding 9:24 On Location 9:30 U/C _____ Available 10:28

Type of Call: VEHICLE

Description of Property: SMALL VEHICLE
Owner's Name: _____
Owner's Address: _____

Incident Location: [redacted]

Cause of Fire, Emergency, Etc. _____

Equipment Used: 4in. Hose _____ 1-3/4 hose ✓ 2-1/2 hose _____
None: _____ Booster Line ✓ Air-Paks ✓ Spare bottles _____
Other: _____ Generators _____ Smoke Ejectors _____ Hand lights _____
Saws: Quick-Vent _____ K-12 _____ Chain Saw _____
Brooms ✓ Shovels ✓ Oil Dry ✓ Pads ✓ DIGS
CO_2 EXTINGUISHER

Equipment Damaged or Inoperative: Yes (No) Describe _____
Firefighter Injuries: Yes (No) Describe _____
Civilian Injuries: Yes (No) Describe _____

Apparatus Responding: 1521 ____ 1522 ✓ 1526 ____ 1577 ✓ 1529 ✓
Mutual-Aid Received By: _____

Officer in Charge #: JELONEK Report prepared by: MILLER

Attendance:

13) _____
14) _____
15) _____
16) _____
17) _____
18) _____
19) _____
20) _____
21) _____
22) _____
23) _____
24) _____

Hazardous Materials
Response Invoice

Gloucester City Fire Department

One North King Street
Gloucester City, New Jersey 08030
Telephone (856) 456-0060
Fax (856) 456-0882
Brian P. Hagan, Chief of Department

Motor Vehicle / Incidental

HAZARDOUS MATERIALS RESPONSE INVOICE

Responsible Party

Name: [redacted]

Address: [redacted] Apt. [redacted]

City: Philadelphia **State:** PA

Zip: [redacted] **Telephone:** [redacted]

Incident Date: 07/03/2016

Incident Number: [redacted]

NJDEP #: 16-07-05-1338

Rep. Number: 53

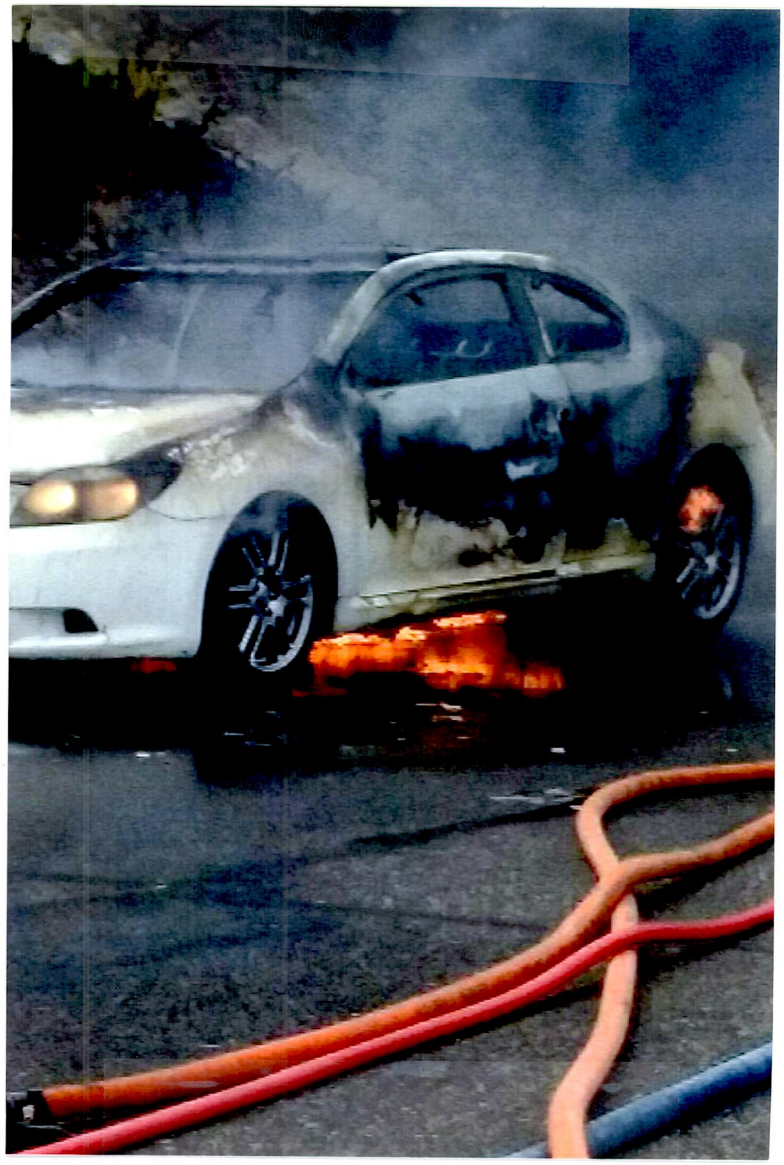
Qty Hrs	Description	Unit Price	Total
1	**Hazardous Materials Response – (Level I – Incidental)** (Includes Single Company Response; Notifications; Assessment: Isolation/containment); Time equals 1 hour or less. Containment Materials = 1 bag of absorbent and/or 1 "vehicle response kit".		500.00
	Hazardous Materials Response – (Level II or III) (Includes Vehicles/Units, Time and Reusable Materials. Assessment/Monitoring; Entries; Offensive Techniques; Notifications; Participation in Unified Command, etc.) Rate = $500.00 per hour NOTE: Incidents of greater duration and/or requiring additional materials will be billed on a time and material basis.		
	Hazardous materials Response (Level I or above) are charged by the hour and will be listed below; Disposable Expended & Vehicle Charges:		

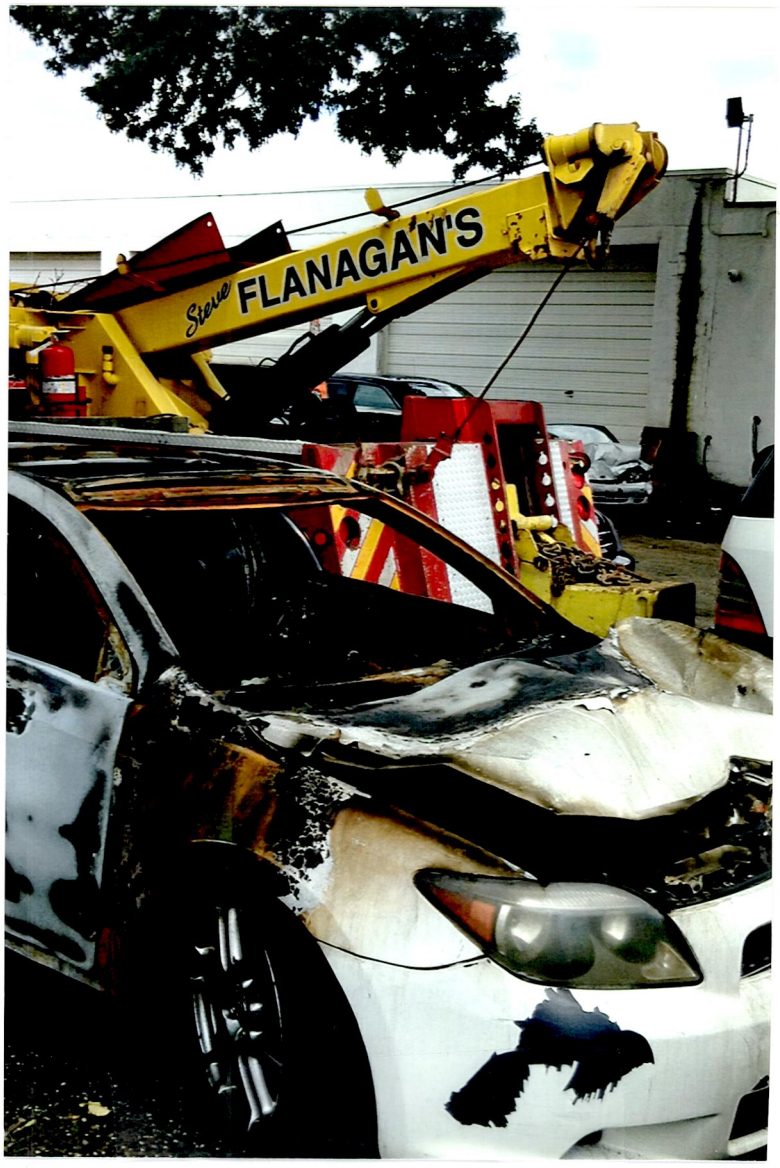
Total: 500.00

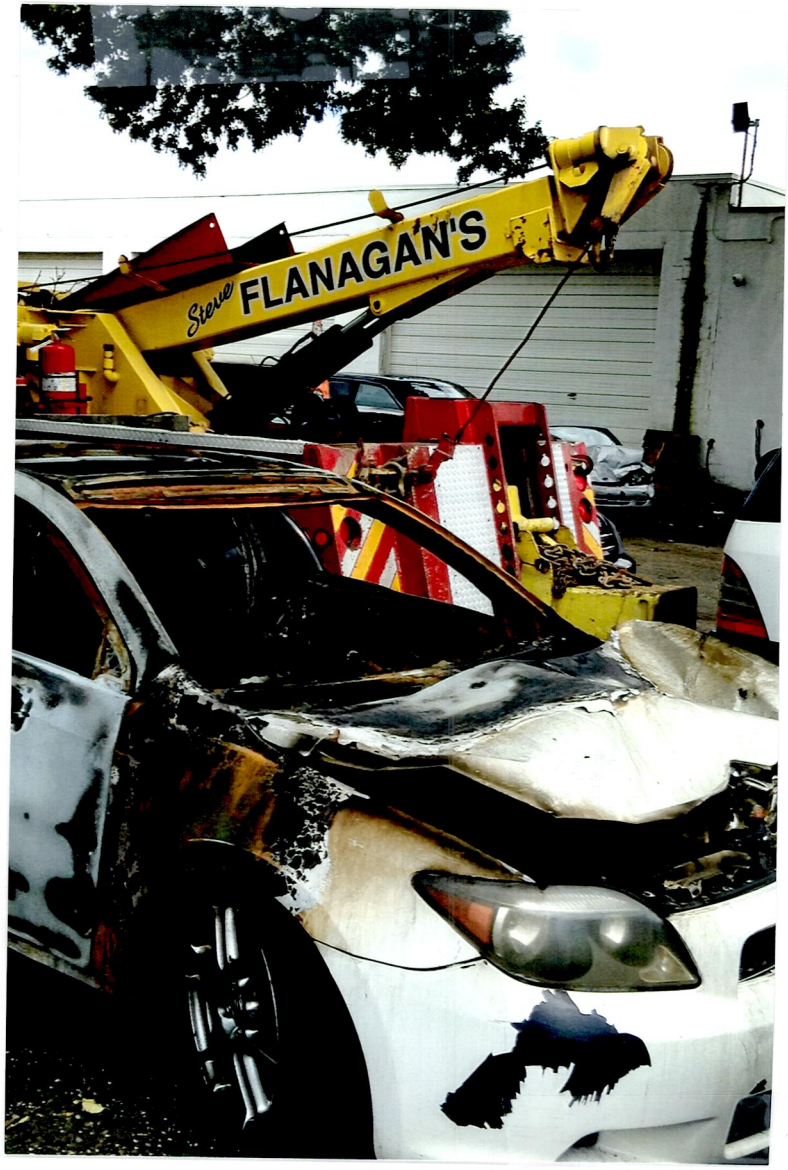
Net 30 Days

If this invoice is being forwarded to your insurance company for payment, please provide the Gloucester City Fire Department with proof of such claim being filed.

Pursuant to Ordinance 10-1992




Steve FLANAGAN'S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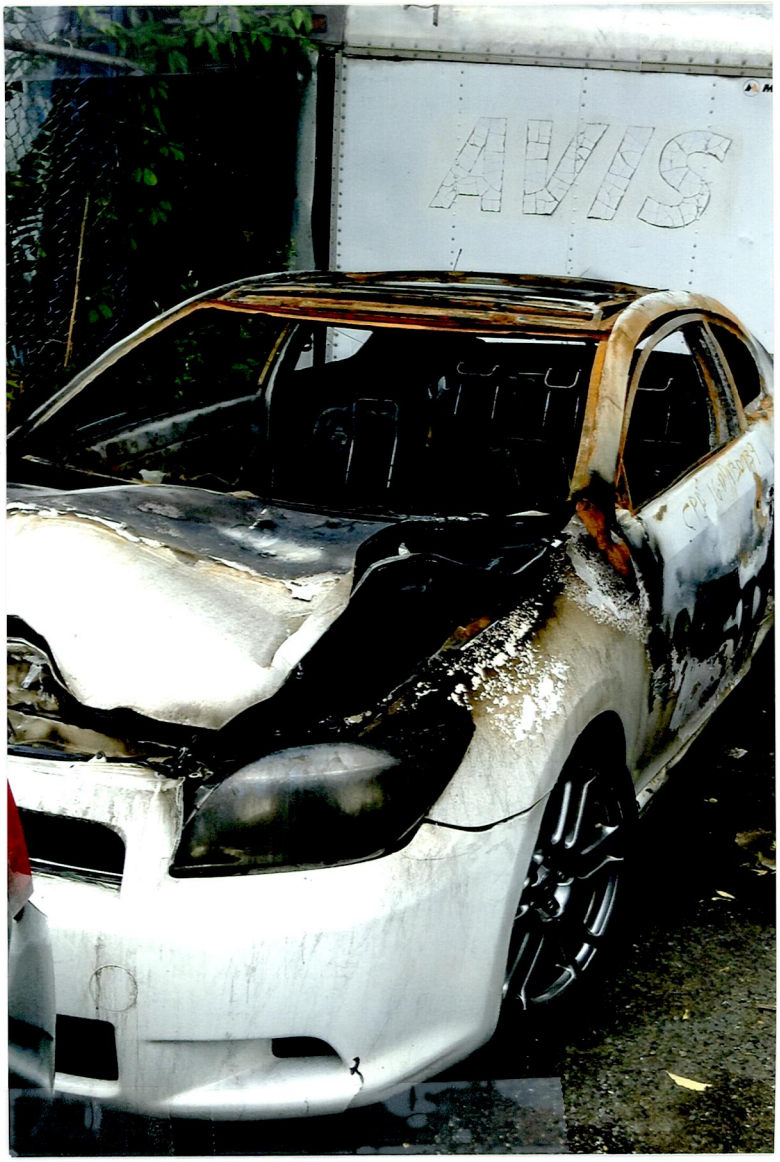
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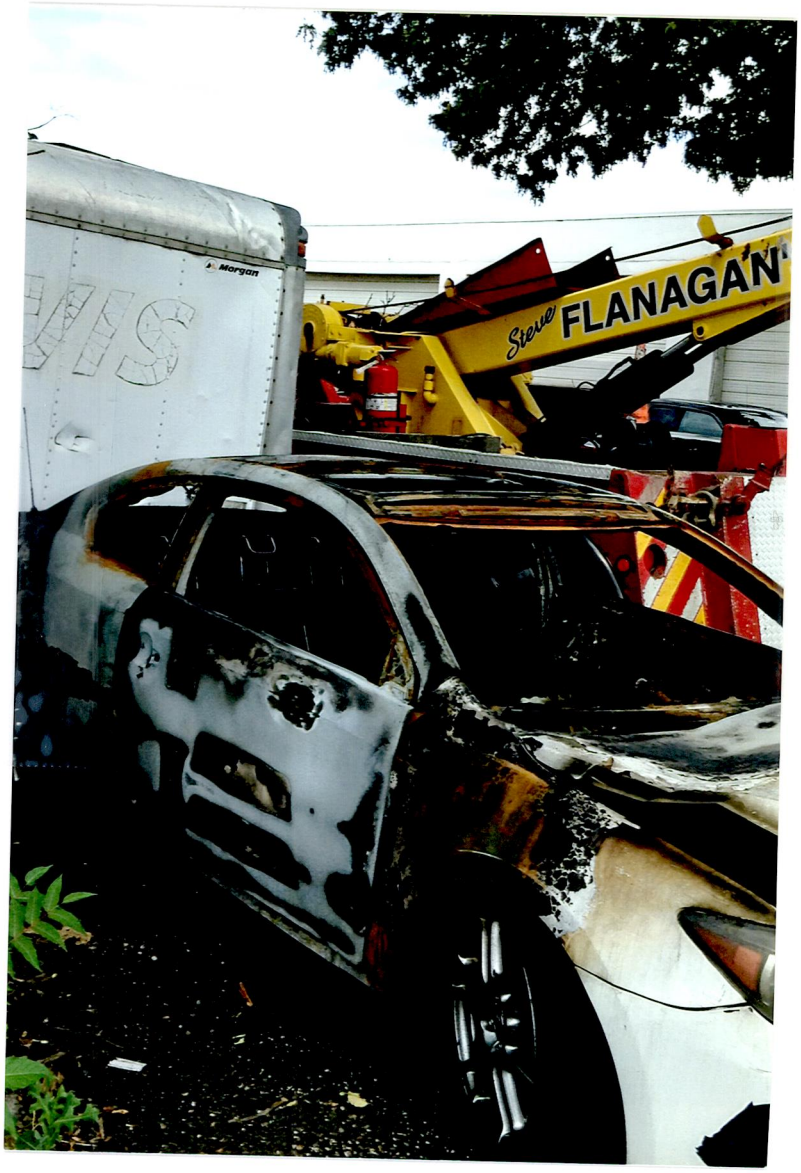
Morgan
Steve FLANAGAN


scion

Ardmore Toyota