

CL-10882428-2428

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
TOMS RIVER, N.J. [REDACTED]

JUNE 18, 2016

REF. VIN 1FMCU96H75K [REDACTED]

DEAR MR. M. FIELDS,

JUN 23 2016

CAN YOU EXPLAIN WHY THIS 2005 FORD ESCAPE WAS NOT RECALLED FOR THE "RUST ISSUE"? THIS CAR WAS BUILT 9/2004. YOU RECALLED ALL THE 2001-2004 ESCAPES FOR THIS ISSUE, WHY NOT RECALL THE LATER YEAR ESCAPES, ESPECIALLY SINCE THE ISSUE WAS NOT CORRECTED AFTER THE RECALL?

MY GRANDDAUGHTER JUST PURCHASED THIS CAR SIX MONTHS AGO TO TRAVEL BACK AND FORTH TO COLLEGE AND IF IT NOT FOR HER TELLING MY SON ABOUT THE NOISE IN THE REAR HE WOULD NEVER HAVE FOUND THIS RUSTED OUT RIGHT SHOCK SUPPORT WHICH COULD HAVE CAUSED HER TO LOSE CONTROL OF THE CAR AND CAUSE A FATAL ACCIDENT. THE LEFT SHOCK SUPPORT IS FINE (PICTURES ENCLOSED)

LOOKING AT THIS CAR (PICTURE ENCLOSED) YOU WOULD NEVER SUSPECT THIS "RUST ISSUE", AND BESIDES IT WAS MAINLY HIDDEN WITH UNDERCOATING.

SINCERELY YOURS

[REDACTED]

CC: NATIONAL HWY. TRAFFIC SAFTY ADM.

FORD CUSTOMER SERV.

BBB

N.J. AUTO WHOLESALER



PT. SHOCK



LEFT ~~FRONT~~ SHOCK



*Truck***YEAH!**

Almost 400,000 Ford Escape SUVs Recalled Over Rust



4/07/14 3:55pm · Filed to: RECALLS ▾



26.7K



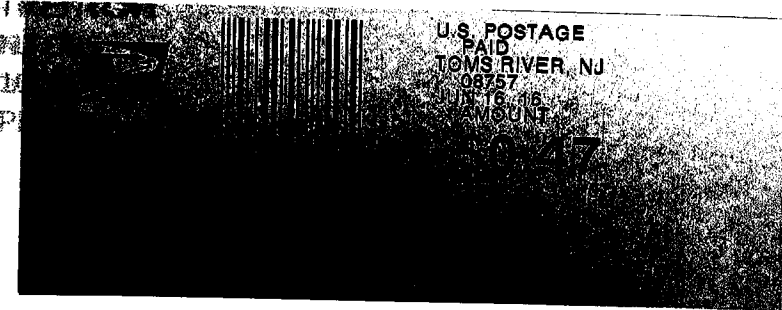
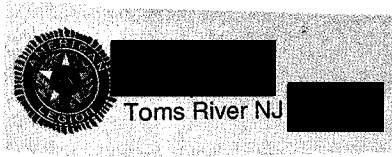
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Remember the fun-sized first generation Ford Escape? If you're still riding around in one you might want to give it a once-over, Ford just issued a recall for some 385,760 2001 to 2004 Escapes over a "rust issue" that could cause components of the SUV to come apart and "affect the ability to steer."

Specifically, *The Detroit News* reports that the rust could lead to a separation of the lower control arm from the vehicle's subframe. This recall primarily applies to vehicles sold in Michigan, the northeast, midwest, and Eastern Canada— regions affectionally referred to as "the rust belt." Well " !@#" that makes me want to go out and powerwash the underside of my own vehicle right now.





NHTSA
1200 New Jersey Ave, SE
West Bldg. Washington, D.C. 20590

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