



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-JUL-2016

OCT 14 2013

Repository ☐

Reference No.

10882078

OWNER INFORMATION (Type or Print)

Name			
Address			
City	MARTINSBURG	State	WV
Zip Code			

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CCAAG7D		Make CHRYSLER	Model 300	Model Year 2013
Date Purchased Aug 13, 2012	Dealer's Name and Telephone Number Miller Auto Group		Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner ☒	Dealer's City Martinsburg, WV	State WV	Zip Code 25405	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 23-NOV-2012	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage 4000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 CHRYSLER 300. AFTER ATTEMPTING TO PLACE THE VEHICLE IN THE PARK POSITION, EXITING THE VEHICLE, AND RELOCATING TO THE TRUNK AREA, THE VEHICLE INDEPENDENTLY MOVED AND ROLLED OVER THE CONTACT. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED SERIOUS UNKNOWN INJURIES THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN) AFTER THE FAILURE OCCURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 4,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1-Day After Thanksgiving
ON (NOV 23, 2012) approx. 7:30pm - I was Driving my New (2013) Chrysler 300 (purchased Aug 23, 2012) AT
National Toy Train Museum - 300 Paradise Lane, Strasburg, Pa 17579 - starting to exit parking lot, I decided to stop
and take a picture of museum - I put car in Park position - car remained there while I opened Left back door to obtain
camera - I walked over to front of museum - maybe 5-6 min passed - my back was to vehicle - vehicle independently moved,
knocked me face down - rode over me - someone called 911 - ambulance and police arrived (Police Report Lancaster
Pa. tel. # 717 299-7650
Officer Duong)
EMS workers had to revive me - Policeman had car towed to C J's Towing - Paradise Pa (717 715-2011)
I was taken to Lancaster General Hospital - 555 N. Duke St. (717 604-3553) with many injuries - including head injuries and
a fractured spine - spent 6 days there - then sent to Winchester Va Hospital Rehab - I came down with a Staph Bld Infection and
Pneumonia - I was sent to the Neuro Unit of UVA, Memorial Hospital where Dr. Connie Smith Infect Disease Spec 540313-4358
and Dr. Allen Ferguson Neuro Head & Spine ATTACH ADDITIONAL SHEETS IF NECESSARY
surgeon 5404500072, treated me - Eventually I was sent to Shenandoah Nursing Center Charles Town WV - sent home
6 wks later - returned to UVA, Memorial with Staph Abscess on already fractured spine - later returned Shenandoah Center
Did not return home until May 5, 2013 - I had to visit wine wound care center (for bed sore until Sept 2013) (90 2nd Page)

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

I have had Rehab for back and knee injuries several times. I am still taking Cephalexin 500mg 2 times a day to ward off returning Staph infections due to injuries.

^{June 2013} I contacted Miller Chrysler Dealer in Martinsburg WV where I had purchased this car - They had no comment - Eventually after calling

Chrysler Corp - OFC - spoke with Caseworker Sheila

an engineer was sent to examine our car (June 2013)

They said there was no problem with the transmission.

June 2016 ^{we received} Recall Notice about transmission problem

[REDACTED]

Martinsburg, WV [REDACTED]

[REDACTED]

2nd Page of auto safety Hotline
Vehicle Owners Questionnaire

2 nd Page

[REDACTED]

Tel. # [REDACTED]

[REDACTED]

- Martinsburg WV [REDACTED]