

Complaint Number: 10875772

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

*EMAIL CHANGE REQUEST

Vehicle Identification Number: 1C4RJFAG3FC [REDACTED]

Your Vehicle's Make Model and Model Year: JEEP GRAND CHEROKEE 2015

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

JUL 7 2016

What part of your car was affected? Body, Power Train

What happened?

This safety complaint is related to the Monostable gear shifter on my 2015 Jeep Grand Cherokee. I had a minor accident a couple months ago that I initially attributed to my own error, although I had a hard time believing I just got out of the car with it still in gear. When I saw the national news coverage after the tragic death of actor A. Yelchin and the safety recall, I quickly realized that my incident may have been related to the same problem. Here's what happened: I started backing out of my driveway on my way to a meeting, then realized I left my water bottle in the fridge -- so I pulled back into the driveway, put the car in Park, and walked through my garage into the house. I walked to the fridge, grabbed the water, said a few words to my wife and kids, and headed for the door. When I opened the door, I was surprised to see my car rolling toward me. It had been approximately 30 seconds since I got out of the car. Luckily, my car rolled into my wife's 2008 Jeep Patriot, which was parked in the garage. This resulted in minor body damage to both of our vehicles (see attached pictures of the damage. I've since applied touch-up paint on my car to prevent rust, etc). Had my car been six inches to the right, it would have missed my wife's car and rolled directly at the door I was walking out of. While the driveway has a little slope to it, the garage is flat, so the car would have picked up additional speed before hitting the house, and my wife and two kids were right behind me in the kitchen. My kids were playing outside and in the garage just before this happened, and had luckily just gone in to eat dinner. This could have been a much, much worse outcome. I'm interested in having the shifter fixed as part of the recall, and would also like to see Fiat Chrysler take responsibility for the damage to our vehicles.

Files you uploaded.

- jcar.jpg
- lcar.jpg
- vin.jpg

When did this happen? 05/16/2016

Was there a Crash? Yes

Was there a Police Report? No

Were Vehicles Towed? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph) 5

About how many miles were on your vehicle at the time of the incident? 10000

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: New Baltimore

State : MICHIGAN

ZIP Code : [REDACTED]

Phone: [REDACTED]

CAN YOU PLEASE CHANGE MY EMAIL ADDRESS TO: [REDACTED]

(THE SPAM FILTER FOR MY WORK EMAIL SEEMS TO BE BLOCKING THE EMAILS FOR SOME REASON)

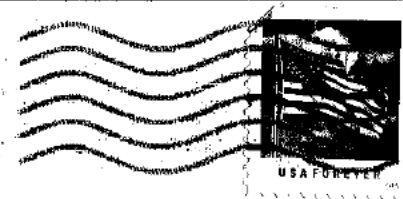
THANK YOU, [REDACTED]



NEW BALTIMORE, MI

METROPLEX MI 490

28 JUN 2016 PM 1 L



NHTSA
1200 NEW JERSEY AVENUE, SE, WEST BLDG.
WASHINGTON DC 20590

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