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INFORMATION ACT (EOIA), 5 U.S.C. 552(b)(6) USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

Date Received

15-JUN-2016

Repository ☐

Reference No.
10874317

OWNER INFORMATION (Type or Print)

Name

Address

City

PONCE INLET

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JH4CU2F44CC

Make

ACURA

Model

TSX

Model Year

2012

Date Purchased

3/28/12

Dealer's Name and Telephone Number

AUTO NATION ACURA

407-585-3900

Engine:

No: Cylinders 4

Fuel Type:

93 OCTANE
(HIGH TEST)

Original Owner



Dealer's City

SANFORD, FL

State

FL

Zip Code

32771

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure: 2 times

Incident Date(s)

6/23/15
01-AUG-2015
7/15/14

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

32000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENTS

(Please describe in detail the incident(s).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 ACURA TSX. WHILE MAKING A LEFT TURN INTO A PARKING SPACE AT A VERY LOW RATE OF SPEED, THE VEHICLE SUDDENLY EXPERIENCED UNINTENDED ACCELERATION AND SURGED FORWARD. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE FAILURE WAS DUE TO A FAULTY BATTERY. THE BATTERY WAS REPLACED. APPROXIMATELY 10 MONTHS LATER, THE SAME FAILURE RECURRED WHILE TURNING LEFT INTO A PARKING SPACE AT A VERY LOW RATE OF SPEED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHO WAS UNABLE TO DUPLICATE THE FAILURE AND NO REPAIRS WERE PERFORMED. THE CAUSE OF THE FAILURE WAS UNDETERMINED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 32,000. \$39,950.

I DID NOT WANT TO DRIVE THIS VEHICLE ANY LONGER, NOT KNOWING IF WHEN IT WOULD ACCELERATE ON ITS OWN AGAIN. I TRADED IN THE TSX FOR A NEW VEHICLE. ACURA CLIENT RELATIONS WAS MADE AWARE OF THE PROBLEM & THEY WORK WITH DEALER TO COME UP WITH A FIX BUT COULDN'T. ACURA CASE #

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.