



U.S. Department of Transportation

National Highway Traffic Safety Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-JUN-2016

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Reference No.  
10873597

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City WEST DEPTFORD State NJ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WMMWRC33505T [REDACTED]  
 Make: MINI Model: COOPER Model Year: 2005  
 Date Purchased: 6/2005 Dealer's Name and Telephone Number: Mini of the Main Line Engine: No: Cylinders: 4 Fuel Type: Premium  
 Original Owner: [X] Dealer's City: Bala Cynwyd State: PA Zip Code: 19004  
 Transmission Type: Triptronic (Automatic) Antilock Brakes: [ ] Cruise Control: [ ] Powertrain: 1.6L Automatic FWD Multiple Failure: Incident Date(s): 23-MAY-2016

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 010000 STEERING, 140000 AIR BAGS Failure Mileage: 115000 Failure Speed: N/A

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
 DOT No. (Example: DOTM19ABC036): Original Equipment: [ ] Prior Repair: [ ] Failure Location:  
 Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: [ ] Yes [X] No Fire: [ ] Yes [X] No Number of Persons Injured: Number of Deaths: Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* TAKATA RECALL. THE CONTACT OWNS A 2005 MINI COOPER. WITHOUT WARNING, THE STEERING WHEEL WAS TIGHT, EXTREMELY DIFFICULT TO TURN, AND SEIZED SEVERAL TIMES. THE CONTACT HAD TO USE EXTREME FORCE TO MANEUVER THE VEHICLE EACH TIME THE FAILURE PROGRESSED. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V660000 (STEERING). THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V205000 (AIR BAGS). THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 115,000. PARTS DISTRIBUTION DISCONNECT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Sir or Ma'am

Enclosed is a copy of the NHTSA questionnaire regarding recalls affecting 2001-2005 Mini coopers. The recall ceases at February 2005, and my car was manufactured April 2005, however the power steering failed at 115,000 Miles. The manufacturer was in contact about this matter. They "understand my frustration" on this and "wish they could help me further" but they cannot. Something should and must be done about this before someone loses their life! I am the original owner and purchased the car with just 7 miles and I have taken immaculate care with all my service records. If we could move forward with this, that would be great.

Thank you!!

