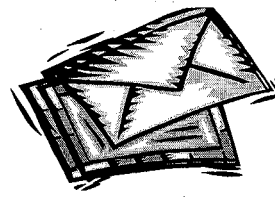


# NHTSA ccmMercury Routing Slip



CL-10873545-8050

Printed: 8/25/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

<b>NHTSA #:</b> ES16-004154	<b>Rec'd Date:</b> 8/25/2016	<b>Referred By:</b> NAD-200
<b>XREF #:</b>	<b>Doc Type:</b> CNG	<b>Doc Date:</b> 8/25/2016
<b>Delivery:</b> EML	<b>Address To:</b>	<b>Due Date:</b> 9/23/2016
<b>S10 #:</b>	<b>DOT/I #:</b>	<b>RMP #:</b>
<b>Subject:</b> LETTER FROM SENATOR NELSON ON BEHALF OF CONSTITUENT [REDACTED] RE 2006 MERCEDES-BENZ ML 350 ISSUES		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> DIRECTOR, GOVERNMENTAL AFFAIRS	<b>Signature:</b> ALISON PASCALE	
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Cleared For:</b>
<b>File Loc:</b>	<b>XREF File:</b>	<b>Closed Date:</b>
<b>Added By:</b> CBUTLER x60180	<b>Modified By:</b> Chris.Butler	
<b>Most Recent Comment:</b>		

**Author:**

THE HONORABLE BILL NELSON SENATOR  
UNITED STATES SENATE  
225 EAST ROBINSON STREET, SUITE 410  
ORLANDO, FL 32801  
Tel: 407-872-7164 Fax: 407-872-7164 E-mail:

AUG 25 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	8/25/2016		
NEF-010	REPLY	8/25/2016	9/23/2016	

RR  
82516  
SMD



United States Senator EXECUTIVE SECRETARIAT  
WASHINGTON, DC 20510-0905 RECEIVED-NHTSA

2016 AUG 25 A 9 18

BILL NELSON  
FLORIDA

August 25, 2016

Mr. David J. Friedman, Administrator  
National Highway Traffic and Safety Administration  
1200 New Jersey Avenue, Southeast  
Washington, District of Columbia 20590

Dear Mr. Friedman:

Please find enclosed correspondence I received from one of my constituents. It involves an important matter under the jurisdiction of your agency.

Your review and response to the issues raised would be greatly appreciated. Please send your correspondence directly to my office and reference [REDACTED] for our records. I look forward to a response at your earliest convenience and thank you in advance for your assistance with this matter.

Sincerely,

*Bill Nelson*

BN/kt  
[REDACTED]

Enclosure

ES16-004154

BILL NELSON  
FLORIDA

United States Senate  
Washington, DC 20510-0905



**Consent For Release Of Information**

The Privacy Act of 1974 requires that written consent be obtained from the constituent before information can be disclosed from a government agency's record. So that I can legally act on your behalf, please complete and sign the following statement and return it to me. *This form is available to the public free of charge.*

*Please note, if you are inquiring on behalf of someone, that person must sign the release.*

Today's Date 8/16/16 Social Security Number [redacted]  
 Mr.  Mrs.  Ms.  Dr. [redacted] [redacted]  
First Middle

Mailing Address [redacted]

Home Phone [redacted] Cell Phone [redacted] Work Phone [redacted]  
Date of Birth [redacted] E-mail Address [redacted]

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain information about me pertaining to my request for assistance.

Signature [redacted] For The Attention Of HT

Please return form to:

**By Mail:**

**By Fax:**

**Questions:**

Office of Senator Bill Nelson  
225 East Robinson Street, Suite 410  
Orlando, Florida 32801

Fax: (407) 872-7165

Telephone: (407) 872-7161  
Toll-Free in Florida Only:  
(888) 671-4091

FOR OFFICE USE ONLY

IT:  Yes  No IT # [redacted] (Caseworker Only) Cross Reference Name \_\_\_\_\_

Referral:  FTL  FTM  JAX  MIA  ORL  TAL  TPA  WPB  BN  GN  SPQ  BS

Web Tracking # \_\_\_\_\_

PLEASE COMPLETE PAGE 2 OF THIS FORM

**From:** [REDACTED]  
**Sent:** Thursday, June 09, 2016 11/23  
**To:** (Bill Nelson)  
**Subject:** Compliant

Senator Nelson:

My name is [REDACTED] and I work at [REDACTED] I am the owner of a 2006 ML 350. Recently, there was a lawsuit: [REDACTED] filed for vehicles model ML 350 with year models 2005-2007. I took my car in for service this year and last year due to a check engine light, the diagnostic resulted in a balance shaft needing repair.

At no point in time was it explained to me the problems surrounding balance shafts of other vehicles similar to mine. The total repairs is 6,433.35. This amount is simple outrageous for a 10- year old vehicle.

I am writing you to seeking your assistance to help resolve this issue with MBUSA before the June 16, 2016 deadline is expired. The mileage on my car is about 71K miles and I have submitted a compliant to NHSA.gov website.

I saw an email from a previous constituent regarding the same compliant, was there resolution to his compliant?

I hope to hear from you soon.

Respectfully,

[REDACTED]

**Butler, Chris CTR (NHTSA)**

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**From:** Korkor, Julie (NHTSA)  
**Sent:** Thursday, August 25, 2016 8:58 AM  
**To:** Butler, Chris CTR (NHTSA)  
**Subject:** FW: Congressional Inquiry-- [REDACTED]  
**Attachments:** [REDACTED]

Chris,

Please control and notify me when done.

Thanks!

Julie

---

**From:** Caldwell, Megan (NHTSA)  
**Sent:** Thursday, August 25, 2016 8:55 AM  
**To:** Korkor, Julie (NHTSA)  
**Subject:** FW: Congressional Inquiry-- [REDACTED]

Please control!

Thanks!

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**From:** Robinson, Charmaine (Bill Nelson) <[Charmaine\\_Robinson@billnelson.senate.gov](mailto:Charmaine_Robinson@billnelson.senate.gov)>  
**Sent:** Thursday, August 25, 2016 8:25:12 AM  
**To:** Caldwell, Megan (NHTSA)  
**Cc:** Thorp, Kyle (Bill Nelson)  
**Subject:** Congressional Inquiry-- [REDACTED]

Good Morning,

Please find attached correspondence from one of Senator Nelson's constituents. Your review and response to the issues raised would be greatly appreciated.

If you require any additional information, you may contact me directly at [Kyle\\_Thorp@billnelson.senate.gov](mailto:Kyle_Thorp@billnelson.senate.gov) or at 407-872-7176.

Thanks,

*Kyle L. Thorp*

**U.S. Senator Bill Nelson**  
225 East Robinson Street, Suite 410  
Orlando, FL 32801  
407.872.7165 Fax

 "GO GREEN" Please do NOT print this email unless absolutely necessary

**Connect with Bill:**