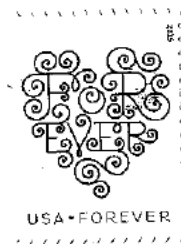


 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 08-JUN-2016 NGV - 1 2016		Repository ☐ Reference No. 10873181	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City WASHINGTON	State DC	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CCAAG2BH [REDACTED] 2C3CCAAG2DH [REDACTED]		Make CHRYSLER	Model 300	Model Year 2013	
Date Purchased 3/20/2013	Dealer's Name and Telephone Number Darcars 23309 Chrysler Jeep Dodge New Carrollton		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City 8100 Annapolis Rd New Carrollton	State MD	Zip Code 20784		
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-JUN-2016 01-JUN-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 100000 POWER TRAIN				Failure Mileage 24000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC035)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE JERKED, THE ENGINE FAILED, AND THE ENGINE WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE ENGINE ROUTING SENSOR PRODUCED A FAILURE CODE. THE ENGINE ROUTING SENSOR WAS REPLACED; HOWEVER, THE FAILURE WAS NOT CORRECTED. THE ENGINE LIGHT REMAINED ILLUMINATED. THE CONTACT ALSO STATED THAT THE VEHICLE EXHIBITED GEAR SHIFTING FAILURE. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS INVALID. THE APPROXIMATE FAILURE MILEAGE WAS 24,000. <i>The gear shifting failure resulted in a cracked rear light and dent located on trunk opening.</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

[REDACTED]
Washington DC [REDACTED]



National Highway Traffic Safety Admin
1200 New Jersey Avenue S.E.
Washington DC 20590-0001

20590-0001

