

CL- 10873068-7069

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
New Hyde Park, NY [REDACTED]
May 24, 2016

Dr. Mark Rosekind
Administrator
National Highway Transportation Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

JUN 2 2016

Dear Dr. Rosekind,

I own a Toyota Corolla (VIN # 1NXBR32E16Z [REDACTED]), it is one of the cars recalled due to air bag problems.

When this situation was first announced (at least six months ago) I went to a Millennium Toyota in Hempstead, NY. I met with John Arichabala who actually explained to me that they did not have the parts to fix the problem and had not idea when they would be into the shop. I have not heard one word from Toyota about this until yesterday.

I received another recall notice from Toyota yesterday. The notice states the following (in bold type): **“Until the remedy is performed, we recommend that you do not operate the vehicle with an occupant in the front passenger seat.”** Does that sound like something that a person can actually do?

I've called Toyota in Hempstead today and spoke to Ms Alaina Marinoff, Manager and explained the situation. She still does not have parts and has a list of customers who are waiting for them. She did promise to accommodate me as soon as possible.

I am writing to you to make you aware of the situation. I feel that I must cover myself, to the best of my ability, in case I do experience a mishap regarding the airbag. Making you aware that there is nothing I myself can do to prevent injury and, God forbid, death. It is not possible for me to operate my car and NEVER have anyone in the front seat.

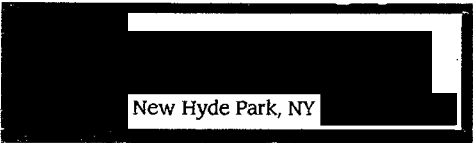
Thank you for your attention to my situation. Hopefully my car will be made safe before any accident occurs.

Very truly yours,

[REDACTED]

cc: Alaina Marinoff - Toyota, 257 N Franklin St., Hempstead, NY 11550
John Arichabala - Toyota, 257 N Franklin St, Hempstead, NY 11550

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