

CL-10873063 - 3175  
[REDACTED]  
Detroit, Michigan

May 20, 2016

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Ave. SE

Washington, DC 20590

Re: Case # [REDACTED]

MI- 3 2016

To Whom It May Concern: please refer to the enclosed letter.

I contacted ACURA about the recall on my vehicle. I was told that I should contact my dealer for a loaner. I explained to the ACURA representative that I was moving out of town on the 27<sup>th</sup> (actually the 26<sup>th</sup> before midnight) of May to Simpsonville South Carolina. I was told not to worry because ACURA would provide me with a loaner to drive and use out of town while my repairs were made plus they would ship my car to my home. All I had to do was to contact a case manager when I was ready to move. With this promise from the ACURA representative, I contacted my great dealer for a loaner and was told that I had to sign a waver stating that I would not drive my vehicle nor let anyone else drive it until the repairs were made that was the condition for ACURA paying for a loaner.

I parked my vehicle in my driveway as instructed and it has not been driven since that time.

This letter is to rescind that waver because ACURA did not hold to the bargain promised me. I would not have signed the waver if I knew that ACURA was a deal breaker. I am now told by the case manager that they don't do that any more (ship vehicle out of state nor honor their word).

I have to be in Simpsonville on May 27th will have to drive my vehicle and trust God to keep us from any accidents.

[REDACTED]

CC: America Honda Motor Co. INC (Certified)  
Jeffery Acura

NM  
6/3/16  
SMD



**ACURA**  
AUTOMOBILE DIVISION  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

March 2016

Recall 16V-061

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 5J8TB18508A [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2007-2016 model year RDX vehicles.

### The defect in these vehicles could kill or injure you or other people in your vehicle.

Specifically, in some vehicles, the driver's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture (break apart) and deploy abnormally. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing serious injury or fatality to you or others in the vehicle. Past ruptures like this have killed and injured vehicle drivers.

### What should you do?

The remedy parts needed to conduct airbag inflator replacements will become available in the Summer of 2016. Acura will send you another letter when parts become available to repair your vehicle.

Until parts become available for repairs, please feel free to discuss your specific needs and concerns with your dealer, including the provision of, or reimbursement for, temporary alternative transportation, as necessary. You may also contact Acura's Client Relations (at the number listed below) to address your needs and concerns.

*If you have questions or concerns, we encourage you to visit [www.recalls.acura.com](http://www.recalls.acura.com) or to call Acura Client Relations at 1-800-382-2238, option 4.*

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.  
Acura Client Relations  
Mail Stop 500-2N-7E  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

### What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2007-2016 Acura RDX involved in this recall. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions:

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at [www.myAcura.com](http://www.myAcura.com). Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.  
Acura Automobile Division

Campaign #JY2 / Service Bulletin #16-010

5/16/16  
Josh



**ACURA**

**AUTOMOBILE DIVISION**

American Honda Motor Co., Inc.

1919 Torrance Blvd., - P.O. Box 2215

Torrance, CA 90509-9870

## SAFETY RECALL NOTICE

VEHICLE  
IDENTIFICATION  
NUMBER

5J8TB18508A [REDACTED]

PLEASE DELIVER TO REGISTERED OWNER

JY2



0040910 01 AB 0.413 \*\*AUTO T3 2 0504 48219-200317 -C04-P40950-I1



DETROIT MI [REDACTED]

▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

### INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

5J8TB18508A [REDACTED]

◀ VEHICLE IDENTIFICATION NUMBER JY2

5J8TB18508A [REDACTED] JY2\_A18683\_IHS

DETROIT MI [REDACTED]



PLEASE SIGN AND RETURN THIS CARD  
ONLY IF YOU HAVE MADE CHANGES

I no longer own the vehicle. It was:

- ☐ Sold (print name and address of new owner on reverse, if known)  
☐ Exported  
☐ Destroyed  
☐ Stolen  
☐ Lease expired, vehicle returned.  
☐ Other: \_\_\_\_\_

**Nota:**

Si usted necesita esta  
información en español por  
favor comuníquese con  
Relaciones con el Cliente Acura  
al 1-800-382-2238 y seleccione la  
opción 4.

Signature: **X**

Date: \_\_\_\_\_

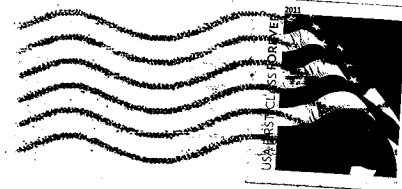
**SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED**



[Redacted]  
[Redacted]  
Detroit, MI [Redacted]

METROPLEX MI 480

20 MAY 2016 PM 3 L



Administrator  
National Highway Traffic Safety Adm.  
1200 New Jersey Ave SE  
Washington, DC 20590

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