

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
San Francisco, CA [REDACTED]
[REDACTED]

May 11, 2016

Administrator
National Highway Safety Administration
1200 New Jersey Ave. SE
Washington, DC 20590

MAY 23 2016

Re: NHTSA Recall 16V-061; VIN 5J8TB18567A [REDACTED] Acura/Honda Case No. [REDACTED]

Dear National Highway Safety Administration:

I write today to issue complaint against American Honda Motor Co.

I own an Acura RDX. The VIN is listed above. It is subject to the Takata airbag recall.

The basis of the complaint is twofold. Honda is not fixing the defect in a timely fashion. Specifically, it will not be fixed within 60 days of the date the fix was first requested. I do not know when it will be fixed.

Next, while Honda supposedly offers an affected consumer a free rental car during the pendency of the wait, this offer is a sham. They will either lie or habitually refuse to respond to efforts to take them up on this.

I can provide full details and documentation. You may also reach me on my cell phone:
[REDACTED] or at my home address: [REDACTED] San Francisco, CA [REDACTED]

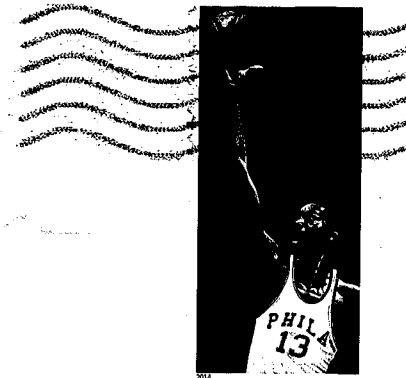
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San Francisco, CA

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