



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received: 03-JUN-2016
 JUL 12 2016

Repository

Reference No. 10872312

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Address: [Redacted]
 City: MURRYSVILLE State: PA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
 Evening Telephone Number: [Redacted]
 E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KNDPRCA67H7 [Redacted]
 Make: KIA Model: SPORTAGE Model Year: 2017

Date Purchased: 5-14-2016 Dealer's Name and Telephone Number: Monroeville KIA
 Engine: No: Cylinders: 4 Fuel Type: [Redacted]

Original Owner: Dealer's City: Monroeville PA State: PA Zip Code: 15146

Transmission Type: Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 02-JUN-2016
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM
 (1) ANTI-THEFT
 (2) SHIFTER

Failure Mileage: 1000 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]

DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]

Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]

Seat Type: [Redacted] Installation System: [Redacted]

Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 KIA SPORTAGE. AFTER STARTING THE VEHICLE WITH THE REMOTE STARTER AND SHIFTING FROM THE PARK POSITION TO REVERSE, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS ABLE TO RESTART. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 1,000.

2017 KIA SPORTAGE. REMOTE START VEHICLE... Anti-theft allows 10 seconds runtime, after doors unlocked, to press the START/STOP button. Driver can SHIFT from park to any gear within this 10 seconds WITHOUT pressing start/stop button. AFTER 10 seconds the engine shuts off (as it is supposed to with Anti-Theft) while NOT in PARK, can be in DRIVE, NEUTRAL or REVERSE! Tested w/ Dealership on my car, another 2017 Sportage and on a 2016 SORENTO. ALL DO THIS!
 Dealership has filed/escalated the service call.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Use remote starter, unlock car, immediately shift from park without press start/stop button. Within 10 seconds engine is killed (anti-theft) but car is in DRIVE, NEUTRAL or REVERSE with no engine!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

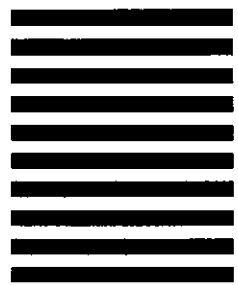
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration