

ghaskie, TC

CL-108702-013-00155

Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, DC 20590

MAY 17 2013

Dear Sirs,

This is in reference to a recall notice (enclosed). Well, this car caught fire and burned, about a year ago while my daughter was enroute from the school she teaches at. A storm came up as she was enroute home. Realizing the storm was worse than she thought, she returned to Hertford County Middle School. (Her kids were with her). Upon arriving at the school, black smoke was billowing from the car. The fire department was summoned at which time the car caught fire. It was totaled. She had to buy another car (not in her budget at the time) & feel she should be compensated as this was her only means of transportation at the time. The ~~Murfree~~ ^{NC} Fire department can substantiate this. Just felt like you should know, looking forward to hearing from you - or somebody.

NM
52616
SMD

Ahoskie, NC

This notice applies to your vehicle, VIN: 2G4WB52K1X1

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Previously, you were notified that your 1999 model year Buick Regal was involved in GM recall 15757. This letter is to inform you that parts are now available to repair your vehicle.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1999 model year Buick Regal vehicles equipped with a 3.8L V6 engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 15757.
- Schedule an appointment with your Buick dealer.
- This service will be performed for you at no charge.

Why is your vehicle being recalled?

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

What will we do?

Your Buick dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover, and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 35 to 55 minutes, depending on your vehicle's engine configuration.

What should you do?

You should contact your Buick dealer to arrange a service appointment as soon as possible.

GM

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Ahoskie, NC



Expected Delivery Day: 05/09/2016

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9505 5104 8847 6127 0626 88

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, DC 20590

* For international shipments, the maximum weight is 4 lbs.

EP14H July 2013 Outer Dimension: 10 x 5