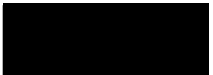




MAY 17 2013

Spokane WA.

RE: Recall on VIN 1C3CCCDG7FN 

(PDC) And your Dealership Dishman Dodge at
7700 E. Sprague Spokane WA. 99212

I have now received 2 notices for the power distribution center the first I believe over 60 days ago. I called Dishman dodge where I purchase the brand new car and they said they are waiting for the part and it will be a month or so. So I waited and waited then I received this second notice so I called they said its going to be at least a few months they are still waiting on parts. I decided to call another dealership here is Spokane to see if they could help. They had the part in 6 days. I have been driving with this recall for over 4 months without remedy. My complaint lies only with Dishman dodge Spokane They need to be looked at for shotty business practices.

ET
5/21/13
SMD

FCA US LLC

CIMS 482-00-85

PO Box 218008

Auburn Hills MI USA 48321-8008

PRESORTED
FIRST CLASS MAIL

U.S. POSTAGE

PAID

PERMIT #2655

DETROIT, MI

Electronic Service Requested

IMPORTANT!

SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



*** #1

FN [REDACTED] R24

008475

[REDACTED]
SPOKANE, WA [REDACTED]



008475/#72961/R24-3D

008475/#72961/R24-3D



POWER DISTRIBUTION CENTER ELECTRICAL CONNECTOR

IMPORTANT SAFETY RECALL

R24 / NHTSA 15V-470

This notice applies to your vehicle (VIN: 1C3CCCDG7FN [REDACTED]).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **2015 model year Chrysler 200 vehicles**.

The problem is... The Power Distribution Center (PDC) electrical connector on your vehicle may have spread electrical terminal(s). A spread electrical terminal(s) could cause intermittent electrical connection(s) to certain electrical components. This may result in an engine stall or a shift to neutral event. Either of these conditions may cause a crash without warning.

What your dealer will do... FCA will repair your vehicle free of charge. To do this, your dealer will replace the PDC electrical connector. The work will take about two hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your **Chrysler, Jeep, Dodge or RAM dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either **fcarecalls.com** or 1-800-853-1403.

California residents... The State of California requires the completion of emission recall repairs prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **fcarecalls.com**.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to **safecar.gov**.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



Spokane Wa.

SPOKANE WA 990

06 MAY 2015 PM 3:1

MAXA
ANGELOU

"A bird doesn't sing
because it has an
answer, it sings because
it has a song."



Administration
National Highway traffic Safety Administration
1200 New Jersey Ave
S.E., Washington, DC

20590

20590

