JAN 10 2017

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
01-JUN-2016	Reference No. 10871895

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City ORLANDO	State FL	Zip Code [redacted]	Evening Telephone Number [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
WDBNG75J96A[redacted]	MERCEDES BENZ	S500	2006

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
04/03/09	Mercedes Benz of South Florida			No: Cylinders	
Original Owner ☐	Dealer's City ORLANDO, FLORIDA	State FL	Zip Code 32839		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☒ Antilock Brakes ☐ Cruise Control			23-MAY-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)			Failure Mileage	Failure Speed
603-153-28-28	POSITION SENSOR	190.00	68085	50
000-982-33-08	BATTERY	168.75		
	GENERAL REPAIRS	266.90		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	ONE (EMOTIONAL)	NONE	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 MERCEDES BENZ S500. THE CONTACT STATED THAT WHILE DRIVING AT 50 MPH, THE ENGINE STALLED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE POSITION SENSOR FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 68,085.
Replaced old part (Engine Position Sensor) was not available for me.
* Engine Position Sensor Failure while driving in highway 417 traffic rendered these features inoperative: Steering; Braking; Lighting; Fuel (Acceleration).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

1 BATT-Key [redacted]
2, CAR BATTERY
3. INTERIOR LIGHTS

[redacted]

MERCEDES-BENZ OF SOUTH ORLANDO

4301 Millenia Blvd.
Orlando, Florida 32839
(407) 367-2700

INVOICE

PAGE 1

Repair Shop Registration Number: M.V. 5216

ORLANDO, FL [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

SERVICE ADVISOR: 265 CHRISTOPHER OVERMYER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TA
SILVER	06	MERCEDES-BENZ S500	WDBNG75J96A[redacted]		68085/68085	T48

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29DEC05 DD		29DEC2009	17:00 17MAY16		157.00	CASH	19MAY16

R.O. OPENED	READY	OPTIONS: STK:6A[redacted] ENG:5.0_Liter
08:33 18MAY16	13:22 19MAY16	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A C/.S VEHICLE CRANKS BUT WILL NOT START			
01 GENERAL REPAIRS			
670 SALAIMEH,M LIC#: 670			
CMB		266.90	266.90
1 003-153-28-28 POSITION SENSOR	190.00	190.00	190.00
1 000-982-33-08 BATTERY	167.00	167.00	167.00
1 BATT BATTERY FEE	1.75	1.75	1.75
BATT REPLACED BATTERY			
670 SALAIMEH,M LIC#: 670			
CMB		78.50	78.50
**********			
B FLEX A SERVICE			
A COMPLETED FLEX A FACTORY SERVICE. INCLUDES: LUBE OIL AND FILTER, REPLACED DUST FILTER (SLK, CLK, C AND E-CLASS) CK ALL LIGHTS AND WASHER SYSTEM, INSPECT TIRES, BRAKES AND TOP OFF ALL FLUIDS, RESET FSS COUNTER.			
670 SALAIMEH,M LIC#: 670			
CMB		165.17	165.17
1 000-828-03-88-10 KEYLESS REMOTE COIN BATTERY, TYPE CR2025	6.80	6.80	6.80
1 000-180-26-09 TS FILTER INSERT	19.20	19.20	19.20
1 007603-014106 SEAL RING,VLRUB	2.28	2.28	2.28
1 000-986-20-00-09 WINDSHIELD WASHER FLUID	5.28	5.28	5.28
9 000-989-83-01-USB9 MB GENUINE ENGINE OIL 5W-40 MB 229.5	7.25	7.25	65.25
**********			
C C/S VEHICLE STALLED WHILE DRIVING			
01 GENERAL REPAIRS			

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

*SHOP SUPPLY COSTS: We have added a charge equal to 8% of the total cost of labor and parts, not to exceed $45.00, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a $1.00 fee to be collected for each new tire sold in the state (s.403.718), and a $1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE *	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recog carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, address at which the dealer regularly conducts business.

X _____ X _____

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED