

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Repository ☐

31-MAY-2016

Reference No.
10871572

JUN 29 2016

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARCELLUS State MI Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2E8HR54159R [REDACTED] Make CHRYSLER Model TOWN AND COUNTRY Model Year 2009

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner ☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

14-JUL-2014

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 CHRYSLER TOWN AND COUNTRY. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V373000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE VIN WAS INVALID. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MARCELLUS

MI

SEELYE

100% GROUP
"BETTER SEE SEELYE"
Michigan Facility No. F-155120
161 Ampey Road - Paw Paw, MI 49079
(269) 657-3124



CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
06/02/16	09	CHRYSLER	TOWN & COU	2A8HR54159R		127024	127024	553
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV DATE	
	06/02/16	79	00:00			00	06/02/16	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
				1				

===== REPAIR LINE 001 =====
 R03
 R03
 INSTALLED W CM PER RECALL INTERROGATE THE ORIGINAL WIN MODULE AND REPLACE THE WIN
 MODULE AND FOBIS 08.R0.31.82 0.8
 Bill Code - W
 10CHZ RECALL 95 M A
 SCOTT PLAYFORD M166814

CH CBXZR03KAB WIN KIT
 Total Labor 1
 Total Parts
 Total Line

CERTIFICATION		LABOR AMOUNT	
ALL REPAIRS PERFORMED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT. (P.A. 300)			
REPAIRS PERFORMED AND CHECKED BY		PARTS AMOUNT	
X			
DISCLAIMER OF WARRANTIES		MISC. SALES	
The only warranties applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all other warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.			
SHOP MATERIALS		MATERIALS	
MISC. SHOP SUPPLIES AND/OR ENVIRONMENTAL CHARGE: MISC. SHOP SUPPLIES ARE INCLUDED AS A PROPORTION OF LABOR FOR SUPPLIES. APPLICABLE ITEMS MAY INCLUDE BUT ARE NOT LIMITED TO: NUTS, BOLTS, WASHERS, TAPE, PINS, SOLVENTS, LUBRICANTS, MATS, TOWELS, RAGS, CARBURETOR CLEANER, BATTERY CLEANER, WINDOW SEALER, ETC. IN ACCORDANCE WITH EPA REGULATIONS. AN ENVIRONMENTAL CHARGE TO DISPOSE OF HAZARD WASTE MAY BE CHARGED. THIS FEE IS BASED UPON THE SERVICE OPERATION PERFORMED IN OUR SHOP AND CAN VARY DEPENDING UPON THE ACTUAL DISPOSAL WASTE CREATED.			
		TOTAL CHARGE	
		DEDUCTIBLE	
		SALES TAX	
		OTHER PAY	
		CUSTOMER PAY	