

MAY 13 2016

air bag recall, disabling ISSUE=958641 PROJ=12

5/5/2016 - Your request of dealers to put owners in loaner cars is a complete failure. Dealers won't even return calls and doing everything possible to avoid following your recommendations. Unless you allow individuals to

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agree to have front air bags disable there will be more deaths and serious injury. Air bags are a supplemental safety major. Seat belts are the primary.

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NHTSAHotline@telesishq.com (NHTSAHotline@telesishq.com)

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5/04/16

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To: [Redacted] Error! Hyperlink reference not valid.



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When replying, type your text above this line.

Notification of Case Change (All times are GMT-0400)

Workspace: NHTSA Hotline Center

Case: air bag recall, disabling

Case Number: [Redacted]

Date: 05/04/2016

Time: 10:09:49

Creation Date: 05/04/2016

Creation Time: 01:55:23

Symptom:

Entered on 05/04/2016 at 10:09:49 AM EDT (GMT-0400) by MLopez:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You may visit our web site at www.safercar.gov for information on Vehicle Air Bags. This site will provide you with answers to Frequently Asked Questions as well as the following:

- Applying for Air Bag On/Off Switch

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•Air Bag Deactivation Requests

You may also send a request in writing to:

National Highway Traffic Safety Administration
Attention: Air Bag Deactivation Requests
1200 New Jersey AVE, SE
West Building
Washington, DC 20590
The request can also be faxed to 202-493-2833.

This kind of canned reply is exactly why you at NHTSA are missing the point. Ammonium nitrate is unstable and should not be allowed in air bags.

The request must contain the following: Name and address of the vehicle owner. The justification for the request (must be one of four conditions as stated in Under what circumstances will NHTSA allow air bag deactivation?). The letter should be as specific as possible about the justification and state whether the request applies to the driver or passenger air bag, or both. A description of the facts creating the need for deactivation.

A statement from a physician based on a medical condition—only if the condition is not one for which the National Conference recommended deactivation (see What are the medical conditions for which an air bag may be deactivated?).

The physician's statement must identify the particular condition of the patient and include the physician's judgment that: Air bags pose a special risk to the person with the medical condition, and The potential harm from the air bag outweighs the potential harm from turning off the air bag and allowing the person's head, neck or breast bone to hit the steering wheel, dashboard or windshield. Note: Hitting the vehicle interior is likely in a moderate to severe crash, even if the person is using seat belts.

If the request concerns a child who must ride in the front seat to enable the driver to monitor the child's medical condition, the supporting physician's statement must identify the condition and state that frequent monitoring by the driver is necessary.

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590. Entered on 05/04/2016 at 1:55:23 AM EDT (GMT-0400) by nhtsa.webmaster@dot.gov:

Sender Name

Sender Email

Subject: air bag recall, disabling

Comments: I learned that my 2013 BMW X1 is recalled for Takata igniter. In looking into this I am surprised that ammonium nitrate is used since it's clearing unstable in humidity. BMW tells me it will be replaced, but still with ammonium nitrate. Even with a desiccant this is not a safe long term fix for a problem that has fatal consequences. Since Takata insists on continuing to use ammonium nitrate I urge you to allow dealers with customer approval to

disable the front air bags unless the igniter can be replaced with a non ammonium nitrate igniter like BMW already uses in some models. For your reference I have a PhD in chemistry from MIT so not an uneducated suggestion. BMW is refusing to accept defective cars on trade in leaving drivers with only disabling the air bag as the only option to continued driving.

Contact Information:

Last Name:



Email Address:

First Name:



Contact Source:

Owner

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05 MAY 2016 PM



National Highway Safety Administration
1200 New Jersey Ave, SE
West Bldg.
Washington, DC 20590

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