

April 25, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From:

[REDACTED]  
Lake Worth, FL [REDACTED]

Re: 2002 Pontiac Aztek, VIN 3G7DA03E22S [REDACTED]

MAY -9 2016

To Whom it may concern

I am writing this letter with the hope some authority will help me with the repair of my vehicle, before something unrepairable (fire or explosion) happens.

The subject vehicle was purchased brand new in June 2002, from the Pines Pontiac GMC Buick dealership, located on Pines Blvd, Pembroke Pines, Florida.

The vehicle served me well, I did all the necessary maintenance and small repairs, and it was not involved in any major accidents or so.... Currently, the odometer reads less than 120,000 miles.

Approximately three month ago (beginning of January 2016) I started to feel gasoline smell in my garage. I took out everything which may produce that smell, including left over paints, spray cans and such, but the odor did not disappear. On the contrary, it was getting stronger. I realized that the smell was stronger mostly after I filled up the vehicle's fuel tank. This made me park the vehicle on the driveway not in the garage, also to inspect the possible places where a leak may occur. I discovered a gasoline leak by the fuel tank inlet and, when the tank was completely filled up, the gasoline was even leaking on the driveway creating a fire or explosion hazard (pictures showing the wet area of the tank and the gasoline spot on the driveway are attached).

After some research on the Internet, I found out that there is a **Recall Bulletin** regarding this problem (**No: 06230, replaced with No: 06230A**) which

describes what happens and specifies the vehicle model, manufacturing years and the specific ID numbers of the involved vehicles. My vehicle satisfies all and every condition for this recall, therefore on 04-19-2016 I took the vehicle to Autonation Chevrolet Greenacres, 5757 Lake Worth Road, Greenacres, FL 33463 in order to be repaired, as per recall requirements.

After listening to the description of the problem, the employee at the receiving gate told me that the vehicle is too old and the Recall Bulletin expired. He tried to persuade me to take a look at their used vehicle lot, insisting that they have very good deals.

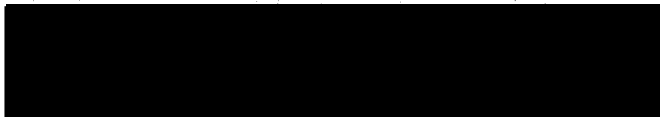
I am quite distressed to find myself a victim of such practices and insist that my vehicle be repaired as per the Recall Bulletin.

**I have to emphasize that on page 4, the Bulletin No: 06230A states: Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.**

**I must mention that I did not receive any notification of any kind regarding this recall.**

Considering all of the above, I would appreciate your help to promptly resolve this matter and arrange for a free repair of my vehicle, as per Bulletin No: 06230A.

Thank you in advance for your help and consideration.





Gasoline leaks by the tank inlet



Gasoline spill mark on the driveway

Lake Worth, FL

WEST PALM BEACH FL 334

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20590

