



**Department of Public Safety
Division of Consumer Affairs**
50 South Military Trail, Suite 201
West Palm Beach, FL 33415
Main Office: (561) 712-6600
South and West County: 1-888-852-7362
FAX: (561) 712-6610

**Palm Beach County
Board of County
Commissioners**

Mary Lou Berger, Mayor
Hal R. Valeche, Vice Mayor
Paulette Burdick
Shelley Vana
Steven L. Abrams
Melissa McKinlay
Priscilla A. Taylor

County Administrator
Verdenia C. Baker

*"An Equal Opportunity
Affirmative Action Employer"*

Notice: Consumer Affairs maintains "Business Information Reports" which summarize consumer allegations and case dispositions. The reports also provide basic information about businesses or landlords (i.e., address, phone number, contact person, etc.). These reports are available for public review and may be posted on Palm Beach County's Internet website at [REDACTED]

June 14, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Attn: Customer Assistance Center
General Motors Company
P.O. Box 33172
Detroit, MI 48232 5172

JUN 22 2016

COPY

RE: **Case No.** [REDACTED]
[REDACTED]

Dear Sir/Madam:

This is to inform you that I have not received a response to my first letter concerning the dispute filed by [REDACTED]. I have provided you with a copy of the dispute, and I asked for a response. Your response is important in helping reach a fair and equitable resolution of this matter. Since I have not yet received your reply, I would appreciate your giving this matter your immediate attention. Another copy of the dispute is attached for your convenience.

Please note that this file remains pending and subject to public review on our website, per the **Notice** at the top of this letter.

Your response to this matter, either by telephone or in writing, within five business days of your receipt of this letter, is requested. Should you find it more convenient to use our FAX (561-712-6610), please feel free to do so. If you have any questions, please contact me for further assistance.

I hope to hear from you soon.

Sincerely,

Monica Saumweber, Investigator
Division of Consumer Affairs (561) 712-6615

t:\MergDocuments\SecondLetter.doc
Attachments

c: [REDACTED] Lake Worth, Florida [REDACTED]

Attn: Craig Zinn, President, Craig Zinn Automotive Group, d/b/a Pines Pontiac - GMC Buick
1850 N State Road 7, Hollywood, FL 33021

Attn.: James Bender, President, Steve Moore Chevrolet, LLC, d/b/a Autonation Chevrolet
Greenacres, 200 SW 1st Ave, 4th Floor, Fort Lauderdale, FL 33301

✓ National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building
Washington, D.C. 20590

COPY

RR
7816
SMD



Notice: Consumer Affairs maintains "Business Information reports" which summarize consumer allegations and case dispositions. The reports also provide basic information about businesses or landlords (i.e., address, phone number, contact person, etc.). These reports are available for public review and may be posted on Palm Beach County's Internet website at: www.pbcgov.com/consumer.

May 19, 2016

**Department of Public Safety
Division of Consumer Affairs**

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Attn.: Customer Assistance Center
General Motors Company
P.O. Box 33172
Detroit, MI 48232 5172

RE: [REDACTED]

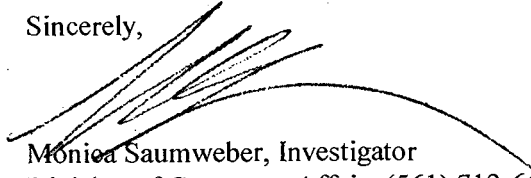
Dear Sir/Madam:

The Division of Consumer Affairs administers the Palm Beach County Code Chapter 9, Consumer Affairs Ordinance. In this regard, we have recently received a dispute involving your firm and have enclosed a copy for your review and response.

Since our initial objective is to investigate and mediate such disputes, your assistance in helping us reach a fair and equitable resolution of the matter would be appreciated. Please be assured your position will be given equal consideration to that of the consumer.

Your response to this matter, in writing, within twenty days from the date of this letter is requested. Should you find it more convenient to use our FAX (561-712-6610), please feel free to do so. If you have any questions, please contact me for further assistance.

Sincerely,


Monica Saumweber, Investigator
Division of Consumer Affairs (561) 712-6615

T:\Merg\Documents\firstletter.doc
Enclosure

c: [REDACTED]

Lake Worth, Florida [REDACTED]

Attn.: Craig Zinn, President
Craig Zinn Automotive Group, d/b/a Pines Pontiac - GMC Buick
1850 N State Road 7
Hollywood, FL 33021

Attn.: James Bender, President
Steve Moore Chevrolet, LLC, d/b/a Autonation Chevrolet Greenacres
200 SW 1st Ave, 14th Floor
Fort Lauderdale, FL 33301



BOARD OF COUNTY COMMISSIONERS

PALM BEACH COUNTY, FLORIDA

CONSUMER AFFAIRS DIVISION

50 South Military Trail, #201, West Palm Beach, FL 33415

Telephone: (561) 712-6600 (Main Office); (561) 712-6610 (FAX)

888 852-7362 Boca/Delray and Glades

Case Number: [REDACTED]

CONSUMER:

Name: [REDACTED]

Address: [REDACTED]

City: Lake Worth

State: Florida

Zip: [REDACTED]

Phone: () - (home)

() - (work)

BUSINESS/RESPONDENT:

Name: Pines Pontiac - GMC Buick

*d/b/a: Pines Pontiac - GMC Buick

Address: 16100 Pines Blvd

City: Hollywood

State: FL

Zip: 33027

Contact: _____

Phone: (954) 443-2500

Fax: _____

PLEASE PROVIDE THE FOLLOWING INFORMATION

(1) Date of transaction: _____

(2) Have you contacted the Business about this dispute?

☐ Yes

☐ No

(3) Did you sign a contract, lease, or document?

☐ Yes

☐ No

PLEASE FURNISH A COPY OF ALL DOCUMENTS, CONTRACTS, RECEIPTS, LETTERS, ETC.

(4) What other agencies/organizations have you contacted for assistance, and what was the outcome?

(5) WHAT DISPUTE RESOLUTION WOULD YOU CONSIDER TO BE MUTUALLY FAIR?

DOLLAR AMOUNT IN DISPUTE (if applicable) : \$ _____

~~FOR OFFICE USE ONLY~~

Form Sent: 05/06/2016 by Larkin

Assigned to: Saumweber

Date Opened: 05/06/2016

District C: 5

District R: _____

Location: M

Assigned By: Larkin

Business Type: A1 Automotive

Date Assigned: 05/06/2016

Description 03 Automobile Repairs

Nature: 242 Alleged failure to provide service

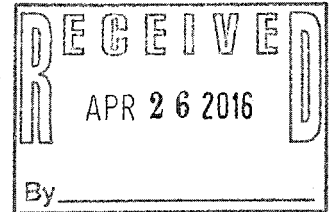
PLEASE GIVE A COMPLETE DESCRIPTION OF YOUR DISPUTE ON THE REVERSE SIDE

* d/b/a - Company Business Name (does business as)

April 25, 2016

From:

[REDACTED]
Lake Worth, FL [REDACTED]



Re: 2002 Pontiac Aztek, VIN 3G7DA03E22S [REDACTED]

To Whom it may concern

I am writing this letter with the hope some authority will help me with the repair of my vehicle, before something unrepairable (fire or explosion) happens.

The subject vehicle was purchased brand new in June 2002, from the Pines Pontiac GMC Buick dealership, located on Pines Blvd, Pembroke Pines, Florida.

The vehicle served me well, I did all the necessary maintenance and small repairs, and it was not involved in any major accidents or so.... Currently, the odometer reads less than 120,000 miles.

Approximately three month ago (beginning of January 2016) I started to feel gasoline smell in my garage. I took out everything which may produce that smell, including left over paints, spray cans and such, but the odor did not disappear. On the contrary, it was getting stronger. I realized that the smell was stronger mostly after I filled up the vehicle's fuel tank. This made me park the vehicle on the driveway not in the garage, also to inspect the possible places where a leak may occur. I discovered a gasoline leak by the fuel tank inlet and, when the tank was completely filled up, the gasoline was even leaking on the driveway creating a fire or explosion hazard (pictures showing the wet area of the tank and the gasoline spot on the driveway are attached).

After some research on the Internet, I found out that there is a **Recall Bulletin** regarding this problem (**No: 06230, replaced with No: 06230A**) which

describes what happens and specifies the vehicle model, manufacturing years and the specific ID numbers of the involved vehicles. My vehicle satisfies all and every condition for this recall, therefore on 04-19-2016 I took the vehicle to Autonation Chevrolet Greenacres, 5757 Lake Worth Road, Greenacres, FL 33463 in order to be repaired, as per recall requirements.

After listening to the description of the problem, the employee at the receiving gate told me that the vehicle is too old and the Recall Bulletin expired. He tried to persuade me to take a look at their used vehicle lot, insisting that they have very good deals.

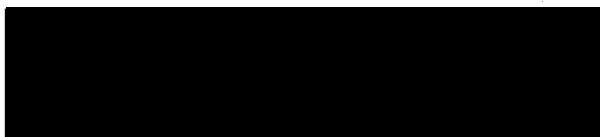
I am quite distressed to find myself a victim of such practices and insist that my vehicle be repaired as per the Recall Bulletin.

I have to emphasize that on page 4, the Bulletin No: 06230A states: Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

I must mention that I did not receive any notification of any kind regarding this recall.

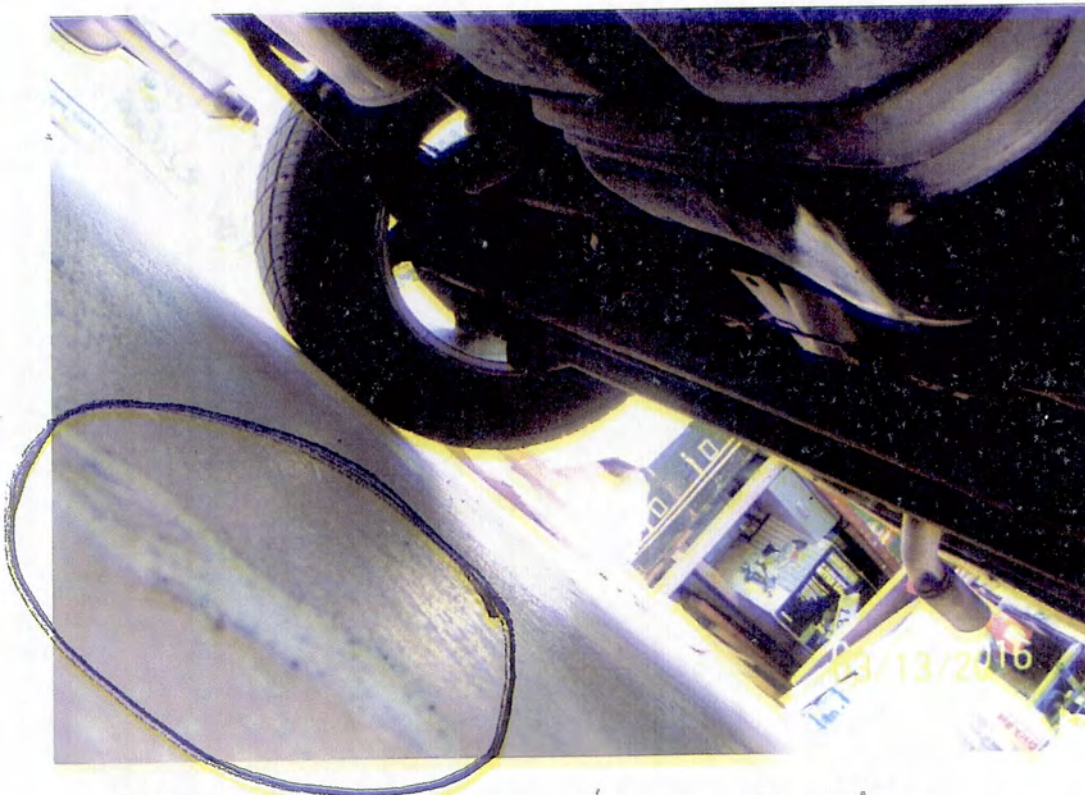
Considering all of the above, I would appreciate your help to promptly resolve this matter and arrange for a free repair of my vehicle, as per Bulletin No: 06230A.

Thank you in advance for your help and consideration.





Gasoline leaks by the tank inlet



Gasoline spill mark on the driveway

TRANSMISSION, 4-SPEED AUTOMATIC

INTERIOR DARK GRAY



WE ARE DRIVING EXC

Division of General Motors

MANUFACTURER'S SUGGESTED

STANDARD EQUIPMENT

Items Featured Below are included at NO EXTRA CHARGE in the Standard Vehicle Price Shown at Right

POWERTRAIN/MECH:

- * 3.4 LITER 3400 SFI V6 ENGINE
- * 4 SPD AUTO. TRANSMISSION
- * FRONT WHEEL DRIVE
- * 16" TIRES/CAST. ALUM. WHEELS
- * POWER RACK & PINION STEERING
- * APPROX 18.0 GALLON FUEL TANK

SAFETY/SECURITY:

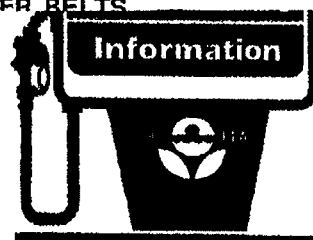
- * DRIVER/PASS. FRONT AIRBAGS
- * DUAL FRT SIDE-IMPACT AIRBAGS
- * 4-WHEEL ANTILOCK BRAKES
- * DAYTIME RUNNING LAMPS WITH AUTOMATIC LAMP CONTROL
- * PASS-KEY III SYSTEM
- * BATTERY RUNDOWN PROTECTION
- * FRONT/RR LAP & SHOULDER BELTS

*** ROOF RACK RAILS****INTERIOR:**

- * RECLINING FRONT BUCKET SEATS
- * REMOVABLE FRT CONSOLE/COOLER
- * REAR SEAT 50/50 SPLIT BENCH
- * AIR CONDITIONING W/REAR VNTS
- * POWER MIRRORS/WINDOWS/LOCKS
- * POWER LIFTGATE RELEASE
- * AM/FM RADIO/CD W/EO, 6 SPKRS
- * RETAINED ACCESSORY POWER
- * TILT STEERING WHEEL
- * CARGO SECURITY COVER
- * CONVENIENCE NET
- * POWER OUTLETS (#4 - 12 VOLT)

LMT WARRANTY-SEE DLR FOR DETAIL

19



26

Actual mileage will vary with options, driving conditions, driving habits and vehicle condition. Results reported to EPA indicate that the majority of vehicles with these estimates will achieve between

16 and 22 mpg in the city
and between
22 and 30 mpg on the highway.

2002 AZTEK FWD
3.4 LITER V6 ENGINE
FUEL INJECTION, AUTOMATIC
4 SPD ELECTRONIC TRANS
CATALYST, FEEDBACK FUEL SYSTEM

ESTIMATED ANNUAL FUEL COST: \$1024

For comparison shopping,
all vehicles classified as
SPECIAL PURPOSE
have been issued mileage
ratings ranging from
11 to 25 mpg city and
15 to 31 mpg highway.

STANDARD VEHICLE PRICE

Options Installed by Manufacturer

1SA PACKAGE

FEDERAL LOW EMISSION VEHICLE
3.4 LITER 3400 SFI V6 ENGINE
TRANSMISSION, 4-SPEED AUTOMATIC

TOTAL VEHICLE & OPTIONS
DESTINATION CHARGE

BEA

TOTAL VEHICLE PRICE***\$2**

DEALER TO WHOM DELIVERED PINES PONTIAC-GMC-BUICK
16100 PINES BLVD
PEMBROKE PINES FL 33027

FINAL ASSEMBLY RAMOS ARIZPE, MEXICO

VIN 3G7DA03E22S

ORDER NO. [REDACTED]
MODEL NO. 2BK46
SALES CODE E
DEALER NO 17-053

This label has been applied pursuant to Federal law—Do not remove prior to delivery to the ultimate purchaser. *Includes Manufacturer's Recommended Pre-Delivery Service. Does not include dealer installed options and accessories, local taxes or license fees.
PART NO. 10283711

©1995 General Motors Corporation

May 15 16 02:31p

p. 2

ZTEK 4-DR FWD

1400 SFI V6 ENGINE

3ION, 4-SPEED AUTOMATIC

EXTERIOR ARCTIC WHITE

INTERIOR DARK GRAY



PONTIAC

WE ARE DRIVING EXCITEMENT.®

Division of General Motors Corporation



MANUFACTURER'S SUGGESTED RETAIL PRICE

3D EQUIPMENT

ed Below are included at NO EXTRA CHARGE in the Standard Vehicle Price Shown at Right

RAIN/MECH:

ER 3400 SFI V6 ENGINE

AUTO. TRANSMISSION

WHEEL DRIVE

RES/CAST. ALUM. WHEELS

R RACK & PINION STEERING

OX 18.0 GALLON FUEL TANK

SECURITY:

R/PASS. FRONT AIRBAGS

FRT SIDE-IMPACT AIRBAGS

EL ANTILOCK BRAKES

ME RUNNING LAMPS WITH

VATIC LAMP CONTROL

KEY III SYSTEM

ERY RUNDOWN PROTECTION

W/RR LAP & SHOULDER BELTS

* ROOF RACK RAILS

INTERIOR:

* RECLINING FRONT BUCKET SEATS

* REMOVABLE FRT CONSOLE/COOLER

* REAR SEAT 50/50 SPLIT BENCH

* AIR CONDITIONING W/REAR VNTS

* POWER MIRRORS/WINDOWS/LOCKS

* POWER LIFTGATE RELEASE

* AM/FM RADIO/CD W/EQ, 6 SPKRS

* RETAINED ACCESSORY POWER

* TILT STEERING WHEEL

* CARGO SECURITY COVER

* CONVENIENCE NET

* POWER OUTLETS (#4 - 12 VOLT)

LMT WARRANTY-SEE DLR FOR DETAIL

STANDARD VEHICLE PRICE

\$20,295.00

Options Installed by Manufacturer

1SA PACKAGE

NO CHARGE

FEDERAL LOW EMISSION VEHICLE

NO CHARGE

3.4 LITER 3400 SFI V6 ENGINE

NO CHARGE

TRANSMISSION, 4-SPEED AUTOMATIC

NO CHARGE

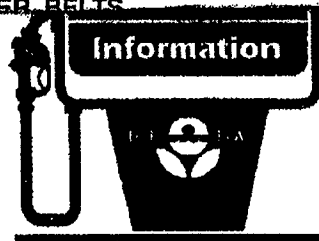
TOTAL VEHICLE & OPTIONS

20,295.00

DESTINATION CHARGE

550.00

19



26

will vary with
conditions,
and vehicle
ts reported to
at the majority
these estimates
ween

In the city
reen
on the highway.

2002 AZTEK FWD
3.4 LITER V6 ENGINE
FUEL INJECTION, AUTOMATIC
4 SPD ELECTRONIC TRANS
CATALYST, FEEDBACK FUEL SYSTEM

ESTIMATED ANNUAL FUEL COST: \$1024

For comparison shopping,
all vehicles classified as
SPECIAL PURPOSE
have been issued mileage
ratings ranging from
11 to 25 mpg city and
15 to 31 mpg highway.

BEA

TOTAL VEHICLE PRICE*

\$20,845.00

RED PINES PONTIAC-GMC-BUICK
10100 PINES BLVD
PINEBROOK PINEB FL 33027

FINAL ASSEMBLY RAMOS ARIZPE, MEXICO

ORDER NO
MODEL NO 2BK46
SALES CODE E

This label has been applied pursuant to Federal law—Do not remove prior to delivery to the ultimate purchaser. *Includes Manufacturer's Recommended Pre-Delivery Service. Does not include dealer installed options and accessories, local taxes or license fees.
PART NO. 10283711 ©1995 General Motors Corporation

HW

May 15 16 02:32p

P.3



16100 Pines Blvd.
Pembroke Pines, FL 33027
(954) 443-2500

A Craig Zimm Automotive Group Company

SETD403E2

RETAIL BUYER'S ORDER

PURCHASER'S NAME		DL. NO.		S.S. NO.		D.O.B.	
ADDRESS		SEX		HOME TELEPHONE		BUS. TELEPHONE	
CITY		STATE		SALES PERSON #1		ID. NO.	
YEAR		MAKE		MODEL NO.		CYL.	
MILEAGE		SERIAL NO.		SALES PERSON #2		ID. NO.	
PLEASE ENTER		☐ NEW CAR		☐ USED CAR		COLOR	
MY OFFER FOR		☐ NEW TRUCK		☐ USED TRUCK		E-Mail:	

BUYER'S ACKNOWLEDGEMENT THAT SALE OF VEHICLE IS DEPENDENT UPON SELLER SUCCESSFULLY OBTAINING FINANCING FOR BUYER.

Notwithstanding any provisions to the contrary, this agreement allows Buyer to take possession of above described car while Seller attempts to obtain financing from a financial institution. If, after three (3) days, institutional financing is unavailable the Buyer will be notified by Seller and shall immediately return said car to Seller. Seller reserves the right to repossess said automobile should the Buyer fail to cooperate with the above terms and conditions.

X
Buyer's Signature

Date

ATTENTION
CUSTOMER:
(Check One)

☐ TRANSFER TAG
(Attach Copy of
Registration)

☐ NEW TAG

SOURCE

☐ T.V. ☐ PHONEUP ☐ REF.
☐ RADIO ☐ INTERNET ☐ REHAB
☐ REPEAT ☐ CORPORATE ☐ SENTINE

BASE PRICE

TRADE-IN Stock No. _____ Allowance \$ _____
Year, Make, _____ Less Pay Off \$ _____
& Model _____
Body Style _____ No. Cyls. _____ Miles _____
Serial No. _____ Net \$ _____

PAY OFF TO:

Address

City

BUYER ASSUMES RESPONSIBILITY FOR ANY DIFFERENCE IN
PAYOFF IN EXCESS OF AMOUNT SHOWN ABOVE, AND WILL PAY
SUCH DIFFERENCE IN CASH ON DEMAND OR WILL SURRENDER
CAR TO DEALER.

(X)

Rental, Lease Car or Demonstrator

I acknowledge I have been advised the vehicle I am purchasing has been used as a rental, lease or demo car having been previously driven _____ miles and that the warranty has been fully explained.

Buyer acknowledged that it has not been represented to him by any agent of the Seller, that the vehicle which is subject of this purchase has or has not ever sustained damage prior to this purchase.

(X)

ANY WARRANTIES ON THE PRODUCTS SOLD ARE THOSE MADE BY THE MANUFACTURER, THE SELLER EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

(X)

BUYER REPRESENTS TO SELLER THAT THE VEHICLE BEING TRADED IN BY HIM HAS NEVER BEEN IN AN ACCIDENT OR SUSTAINED FRAME DAMAGE PRIOR TO THIS DATE.

(X)

DEPOSIT NON-REFUNDABLE UNLESS FINANCING UNAVAILABLE

ALLOW 45 DAYS FOR ORDERED CARS.

\$

GM Repurchase

TOTAL INCLUDING ACCESSORIES	4526	X
LESS USED CAR ALLOWANCE		
CASH DIFFERENCE		
FL LAW TIRE DISPOSAL & LEAD BATTERY FEE	6	.50
DELIVERY INSPECTION AND SERVICE COST & OR PROFIT TO DEALER	-629	.96
AMOUNT TAXABLE		
SALESTAX	272	00
LUXURY TAX		
LEMON LAW FEE	2	.00
☐ ESTIMATED TRANSFER	80	.00
☐ ESTIMATED NEW TAG	-225	.00
USED CAR BALANCE		
CASH BALANCE DUE	4615	36
DEPOSIT	1086	00
CASH ON DELIVERY	3529	25
SUB TOTAL		
T.L.C. WARRANTY		
UNPAID BALANCE OF CASH PRICE		

"This order is an offer by the buyer to the seller to purchase the above described vehicle on credit on terms described and an authorization for the seller to secure any and all information from any source to determine the credit worthiness of the buyer.

Price quoted for immediate delivery, but if the price should be increased before I have taken delivery I will have the privilege of accepting delivery at the new price or can cancel this order and have my deposit refunded. If my used car has been delivered to you and my order is thereafter cancelled my used car will be returned to me and I agree to pay a reasonable charge for storage and repairs to said car during period of your possession. If you have sold my used car I agree to allow you a selling commission of 20 percent of the sale price, and not of price allowed in addition to any expense incurred in conditioning the car for sale. My used car will be subject to re-appraisal if not in the same condition as originally appraised."

I HAVE CAREFULLY READ AND AGREE TO ALL TERMS AS ABOVE.

THIS ORDER IS NOT VALID UNTIL ACCEPTED BY AN OFFICIAL OF SELLER

ACCEPTED

HOLLYWOOD, FL

Date 6/5/02

63-8017/2870
85Pay to the
Order of

Pines Pontiac

\$7000.00

One thousand and 00/100

Dollars

Eastern Financial
Federal Credit Union.

Quality Service Starts Here!

AZTEK 3G7DA03E223

A PONTIAC-GENO-TRUCK

Pines Blvd.

1092 PINES, FLORIDA 33027

WE OWE

STK. NO.

NEW

USED

YEAR

MAKE

STATE

ZIP

MODEL

VIN NO.

3G7DA03E223

SALESPERSON

Boul / JSM

DEL. DATE

NAME OF ITEM	PART	LABOR

CUSTOMER

cept this WE-OWE with the understanding that it is valid for only (30) THIRTY DAYS FROM
ISSUANCE, and that I must make an ADVANCE APPOINTMENT WITH THE SERVICE
ENT before the above work can be performed.

APPOINTMENT CALL SERVICE DEPT.)

DATE

APPROVED

MGR.

ER

16 REV. (11/05)

Reynolds+Reynolds

1. PRODUCT SAFETY RECALL #06230/ B crossovers & U vans

**GM PARTS BULLETINS & INFORMATION - TO BUICK,
CHEVROLET AND PONTIAC DEALERS**

**Subject: Bulletin GMP07-211 - 06230 Fuel Tank Housing Fracture
- Replace Fuel Tank; Models: 2002-2004 Buick Rendezvous, 2001-
2004 Chevrolet Venture (Regular Wheelbase), and 2001-2004
Pontiac Aztek, Montana (Regular Wheelbase) Message
#:VSU20071635**

**PRODUCT SAFETY RECALL #06230
DATED: NOVEMBER 27, 2007**

DESCRIPTION:

Note: Due to part availability, this recall is being administered in two phases. The first phase will consist of Chevrolet Venture and Pontiac Montana (U-Van) vehicles. The second phase will be Buick Rendezvous and Pontiac Aztek (B-Van) vehicles. All involved vehicles will be loaded into GMVIS at the time of the first phase.

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2002-2004 Buick Rendezvous; 2001-2004 Chevrolet Venture (regular wheelbase), and Pontiac Aztek and Montana (regular wheelbase) vehicles. Variations in the manufacturing process or exposure to high temperatures may lead to a fracture of the fuel tank inlet check valve (ICV) on some of these vehicles. A fracture may allow fuel vapors to pass through and allow droplets of fuel to accumulate on the side of the fuel tank. If this condition occurred and a sufficient amount of fuel leaked out, and if an ignition source was present, a vehicle fire could occur.

CORRECTION

- - **Dealers are to replace the fuel tank.**
 - **Refer to Product Safety Recall Bulletin #06230 for the service**

**procedure and other detailed
information.**

EFFECTIVE DATE:

- **U-Van Owner** mailing is scheduled to begin **December 4, 2007.**
- **B-Van Owner** mailing is scheduled to begin **December 13, 2007.**

GENERAL INFORMATION:

PARTS INFORMATION

Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number
Description
Quantity/Vehicle
10346662
Tank, Fuel (Rendezvous, Aztek)



Recall Bulletin

File In Section: Product Recalls
 Bulletin No.: 06230A
 Date: July 2008



PRODUCT SAFETY RECALL

SUBJECT: Fuel Tank Housing Fracture – Replace Fuel Tank

MODELS: 2002-2004 Buick Rendezvous
 2001-2004 Chevrolet Venture (Regular Wheelbase)
 2001-2004 Pontiac Aztek, Montana (Regular Wheelbase)

The Parts Information section in this bulletin has been revised to include additional gasket part numbers. Discard all copies of bulletin 06230, issued November 2007.

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2002-2004 Buick Rendezvous; 2001-2004 Chevrolet Venture (regular wheelbase), and Pontiac Aztek and Montana (regular wheelbase) vehicles. Variations in the manufacturing process or exposure to high temperatures may lead to a fracture of the fuel tank inlet check valve (ICV) on some of these vehicles. A fracture may allow fuel vapors to pass through and allow droplets of fuel to accumulate on the side of the fuel tank. If this condition occurred and a sufficient amount of fuel leaked out, and if an ignition source was present, a vehicle fire could occur.

CORRECTION

Dealers are to replace the fuel tank.

VEHICLES INVOLVED

Involved are 2002-2004 Buick Rendezvous; 2001-2004 Chevrolet Venture (regular wheelbase), and Pontiac Aztek and Montana (regular wheelbase) vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2002	Buick	Rendezvous	2S	2S
2003	Buick	Rendezvous	3S	3S
2004	Buick	Rendezvous	4S	4S
2001	Chevrolet	Venture	1D	1D
2002	Chevrolet	Venture	2D	2D
2003	Chevrolet	Venture	3D	3D
2004	Chevrolet	Venture	4D	4D
2001	Pontiac	Aztek	1S	1S

VEHICLES INVOLVED. Cont'd.

YEAR	DIVISION	MODEL	FROM	THROUGH
2002	Pontiac	Aztek	2S	2S
2003	Pontiac	Aztek	3S	3S
2004	Pontiac	Aztek	4S	4S
2001	Pontiac	Montana	1D	1D
2002	Pontiac	Montana	2D	2D
2003	Pontiac	Montana	3D	3D
2004	Pontiac	Montana	4D	4D

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the GM Vehicle Inquiry System (GMVIS). Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through GM DealerWorld Recall Information. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
10346662	Tank, Fuel (Rendezvous, Aztek)	1
10345684	Tank, Fuel (Venture, Montana)	1
10447781	Gasket, Fuel Sdr (2001 Venture, Montana)	1
25712454	Seal, Fuel Sdr (2002 Venture, Montana)	1
15103734	Gasket, Fuel Sdr (2001-03 Aztek, 2002-03 Rendezvous)	1
22681652	Gasket, Fuel Sdr (2003-04 Venture, Montana; 2004 Aztek, Rendezvous)	1

SERVICE PROCEDURE

1. Remove the fuel tank from the vehicle. Refer to *Fuel Tank Replacement* in SI.
2. Install the new fuel tank. Refer to *Fuel Tank Replacement* in SI.

CUSTOMER REIMBURSEMENT

All customer requests for reimbursement of previously paid repairs for the recall condition will be handled by the Customer Assistance Center, not by dealers and are to be submitted by December 31, 2008.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Replace Fuel Tank	2	—	*	MA-96	V1704	1.4	N/A
Customer Reimbursement (US CAC)	N/A	N/A	N/A	MA-96	V1705	0.2	**

- * The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up for the fuel tank and gasket needed to complete the repair.
- ** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



December 2007

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2002-2004 model year Buick Rendezvous; 2001-2004 model year Chevrolet Venture (regular wheelbase); and Pontiac Aztek and Montana (regular wheelbase) vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 06230.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Variations in the manufacturing process or exposure to high temperatures may lead to a fracture of the fuel tank inlet check valve on your vehicle. A fracture may allow fuel vapors to pass through and allow droplets of fuel to accumulate on the side of the fuel tank. If this condition occurred and a sufficient amount of fuel leaked out, and if an ignition source was present, a vehicle fire could occur.

What will we do?

Your GM dealer will replace the fuel tank. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 25 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>

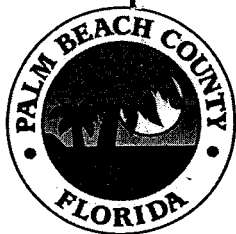
Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Guam	1-716-48-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
06230



**Department of Public Safety
Division of Consumer Affairs**

50 South Military Trail, Suite 201

West Palm Beach, FL 33415

Main Office: (561) 712-6600

South and West County: 1-888-852-7362

FAX: (561) 712-6610

www.pbcgov.com/consumer

**Palm Beach County
Board of County
Commissioners**

Mary Lou Berger, Mayor

Hal R. Valeche, Vice Mayor

Paulette Burdick

Shelley Vana

Steven L. Abrams

Melissa McKinlay

Priscilla A. Taylor

County Administrator

Verdenia C. Baker

*"An Equal Opportunity
Affirmative Action Employer"*

Notice: Consumer Affairs maintains "Business Information Reports" which summarize consumer allegations and case dispositions. The reports also provide basic information about businesses or landlords (i.e., address, phone number, contact person, etc.). These reports are available for public review and may be posted on Palm Beach County's Internet website at: www.pbcao.com/consumer.

June 22, 2016

[REDACTED]
Lake Worth, Florida

COPY

RE: Case No. [REDACTED] Pines Pontiac-GMC-Buick

Dear [REDACTED]

Attached for your review is correspondence received concerning the above-referenced matter. I am still waiting for responses from the other companies. Also included are copies of the fictitious name registrations for Pines Pontiac-GMC-Buick (Pines Pontiac) and corporate record of owner Zinn Companies, Inc. (c/o Craig Zinn Automotive Group). It is unknown why Pines Pontiac did not notify you of the November 27, 2007, and July 2008 Recall Notices when it was still in business during that time period and Zinn Companies was and is an active corporation. It is also unknown what specific effect the June 2009 General Motors bankruptcy filing had on their obligations to you. It does appear, however, that Pines Pontiac is out of business, per the canceled fictitious name registrations and the Broward County local business tax receipt showing the last tax was paid in 2009 for the 2010 fiscal year. The tax receipt for that location shows it is now occupied by Subaru of Pembroke Pines, owned by Triangle Auto Works, LLC, one of the owners of The Craig Zinn Automotive Group.

After you have had the opportunity to review and consider the contents of this correspondence, please contact me within ten business days of your receipt of this letter if you have any questions. If I do not hear from you, I will assume that you are satisfied with the explanation provided or recourse offered, and I will close the file.

Should you have any additional comments, please submit them to me by mail, FAX (561-712-6610) or email (msaumweb@pbcbgov.org). When responding by email, please enter your name and case number in the subject line. Thank you for contacting our office and for the opportunity to be of assistance.

Sincerely,

Monica Saumweber, Investigator
Division of Consumer Affairs 561-712-6615

COPY

T:\MergDocuments\CorrespondfromBus.doc
Attachment

c: Attn.: Alan N. Jockers, Esq., c/o Craig Zinn Automotive Group, d/b/a Pines Pontiac - GMC Buick, 1850 N State Road 7, Hollywood, FL 33021

Attn: Customer Assistance Center, General Motors Co., P.O. Box 33172, Detroit, MI 48232 5172

Attn.: James Bender, President, Steve Moore Chevrolet, LLC, d/b/a Autonation Chevrolet Greenacres, 200 SW 1st Ave, 4th Floor, Fort Lauderdale, FL 33301

✓ National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, West Building, Washington, D.C. 20590

CRAIG & INN
AUTOMOTIVE GROUP

Corporate Offices

Alan N. Jockers, Esq.
In-House General Counsel
Phone No. (954) 967-4111

1850 North State Road 7
Hollywood, Florida 33021
954.967.4111
Fax 954.985.3844

June 20, 2016

VIA U.S. MAIL & FACSIMILE
(561) 712-6610

Monica Saumweber
Palm Beach County
Division of Consumer Affairs
50 South Military Trail, Suite 201
West Palm Beach, FL 33415

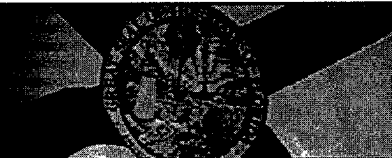
RE: [REDACTED] / Pines Pontiac GMC Buick - Your Case No. [REDACTED]

Dear Investigator Saumweber:

Your June 14, 2016 letter was forwarded to me for a response. The Complainants may not have heard, but General Motors declared bankruptcy in June 2009 and most of claims were discharged in the bankruptcy proceedings. Regardless, Pines Pontiac-GMC-Buick has not been in business for many years and no longer operates as a car dealership. Accordingly, "Pines Pontiac-GMC-Buick" is no longer in business, is not authorized to act on behalf of General Motors, and cannot service any vehicle under the 8 year old service bulletin.

Sincerely yours,


Alan N. Jockers, Esq.

FLORIDA DEPARTMENT OF STATE
DIVISION OF CORPORATIONS**Detail by Entity Name****Florida Profit Corporation**

ZINN COMPANIES, INC.

Filing Information

Document Number	[REDACTED]
FEI/EIN Number	65-0532028
Date Filed	03/06/1987
State	FL
Status	ACTIVE
Last Event	NAME CHANGE AMENDMENT
Event Date Filed	03/07/1988
Event Effective Date	NONE

Principal Address16100 PINES BOULEVARD
PEMBROKE PINES, FL 33027

Changed: 02/21/2008

Mailing AddressC/O CRAIG ZINN AUTOMOTIVE GROUP
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Changed: 03/13/2013

Registered Agent Name & AddressJOCKERS, ALAN N
1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

Name Changed: 03/18/2016

Address Changed: 01/05/2010

Officer/Director Detail**Name & Address**

Title President, Director

ZINN, CRAIG M.

C/O CRAIG ZINN AUTOMOTIVE GROUP
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Title VP, Director

STAMPONE, ANTHONY D
C/O CRAIG ZINN AUTOMOTIVE GROUP
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Title Secretary, Director

PARKE, PATRICIA A
C/O CRAIG ZINN AUTOMOTIVE GROUP
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Annual Reports

Report Year	Filed Date
2014	03/25/2014
2015	03/11/2015
2016	03/18/2016

Document Images

<u>03/18/2016 -- ANNUAL REPORT</u>	View image in PDF format
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<u>03/25/2014 -- ANNUAL REPORT</u>	View image in PDF format
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<u>03/26/2012 -- ANNUAL REPORT</u>	View image in PDF format
<u>01/28/2011 -- ANNUAL REPORT</u>	View image in PDF format
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<u>02/21/2008 -- ANNUAL REPORT</u>	View image in PDF format
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<u>02/15/2001 -- ANNUAL REPORT</u>	View image in PDF format
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<u>05/22/1998 -- ANNUAL REPORT</u>	View image in PDF format

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Fictitious Name

PINES PONTIAC-GMC-BUICK

Filing Information

Registration Number

Status

EXPIRED

Filed Date

01/23/2001

Expiration Date

12/31/2006

Current Owners

1

County

BROWARD

Total Pages

1

Events Filed

NONE

FEI/EIN Number

NONE

Mailing Address

16000 PINES BLVD
PEMBROKE PINES, FL 33027

Owner Information

ZINN COMPANIES INC.
1841 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021
FEI/EIN Number: 65-0532028
Document Number:

Document Images

01/23/2001 -- REGISTRATION

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Fictitious Name Detail

Fictitious Name

PINES PONTIAC GMC BUICK

Filing Information

Registration Number [REDACTED]
Status CANCELLED
Filed Date 11/30/2007
Expiration Date 12/31/2012
Current Owners 1
County BROWARD
Total Pages 2
Events Filed 1
FEI/EIN Number 65-0532028

Mailing Address

16100 PINES BOULEVARD
PEMBROKE PINES, FL 33027

Owner Information

ZINN COMPANIES, INC.
2300 N. STATE ROAD 7
HOLLYWOOD, FL BROWARD
FEI/EIN Number: 65-0532028
Document Number [REDACTED]

Document Images

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Fictitious Name

PINES PONTIAC-GMC-BUICK

Filing Information

Registration Number

Status

CANCELLED

Filed Date

05/21/2008

Expiration Date

12/31/2013

Current Owners

1

County

BROWARD

Total Pages

2

Events Filed

1

FEI/EIN Number

NONE

Mailing Address

1841 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

Owner Information

ZINN COMPANIES, INC.
1841 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021
FEI/EIN Number: 65-0532028
Document Number:

Document Images

05/21/2008 -- Fictitious Name Filing

11/19/2009 -- CANCELLATION

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Records, Taxes & Treasury

ATTENTION TAXPAYERS: Please be advised of the NON-REFUNDABLE processing fees for credit and debit card transactions. Credit cards are charged 2.55% of the amount charged (\$2.00 minimum fee). Domestic Visa Consumer Check cards will be assessed a fee of \$3.95 per transaction *if you select 'Debit Card'*. Thank you.

Attention: the 2016 Tax Certificate Sale is now Closed. You can now verify the balance due and make redemption payments. However, for accounts with tax certificates issued: no personal check payments can be accepted to redeem the tax certificate, and the E-Check payment method will not be available from this website. If mailing a payment to the Tax Collector: payments can be made ONLY by certified check or money order. Payments made in our office can also be made by cash or credit/debit card.

2010 Details — Business Tax Account PINES PONTIAC GMA TRUCK

Print this page

Business Tax Account

Account details

Account history

2010

2009

2008

2007

...

1999

Paid

Paid

Paid

Paid

Paid

Account number:

Mailing address: JONI SHALOO / CRAIG ZINN
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Business start date: 08/09/1999

Physical business location: PEMBROKE PINES

Owner(s) JONI SHALOO / CRAIG ZINN
1850 N STATE ROAD 7
HOLLYWOOD, FL 33021

Business address: PINES PONTIAC GMA TRUCK
16100 PINES BLVD
PEMBROKE PINES, FL 33027

Print account application (PDF)

Print exemption application (PDF)

Receipts And Occupations

Receipt

RETAIL 10/01/2009-09/30/2010
AUTOMOTIVE/BOAT/MOBILE HOMES

Return to Search

Receipt

RETAIL 10/01/2010-09/24/2010
AUTOMOTIVE/BOAT/MOBILE HOMES

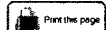




ATTENTION TAXPAYERS: Please be advised of the NON-REFUNDABLE processing fees for credit and debit card transactions. Credit cards are charged 2.55% of the amount charged (\$2.00 minimum fee). Domestic Visa Consumer Check cards will be assessed a fee of \$3.95 per transaction **if you select 'Debit Card'**. Thank you.

Attention: the 2016 Tax Certificate Sale is now Closed. You can now verify the balance due and make redemption payments. However, for accounts with tax certificates issued: no personal check payments can be accepted to redeem the tax certificate, and the E-Check payment method will not be available from this website. If mailing a payment to the Tax Collector: payments can be made ONLY by certified check or money order. Payments made in our office can also be made by cash or credit/debit card.

2016 Details — Business Tax Account SUBARU OF PEMBROKE PINES



Business Tax Account   Account details  Account history

2016

2015

2014

2013

2012

2011

Paid

Paid

Paid

Paid

Paid

Paid

Account number:

Mailing address: SUBARU OF PEMBROKE PINES
1850 N STATE RD 7
HOLLYWOOD, FL 33021

Business start date: 08/09/1999

Physical business location: PEMBROKE PINES

Owner(s) TRIANGLE AUTO WORKS LLC
1850 N STATE RD 7
HOLLYWOOD, FL 33021

Business address: SUBARU OF PEMBROKE PINES
16100 PINES BLVD
PEMBROKE PINES, FL 33027

 Print account application (PDF)

 Print exemption application (PDF)

Receipts And Occupations

Receipt 

RETAIL 10/01/2015–09/30/2016
AUTOMOTIVE/BOAT/MOBILE HOMES

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THE CRAIG ZINN AUTOMOTIVE GROUP

Filing Information

Registration Number [REDACTED]

Status ACTIVE

Filed Date 01/20/2016

Expiration Date 12/31/2021

Current Owners 7

County MULTIPLE

Total Pages 1

Events Filed NONE

FEI/EIN Number NONE

Mailing Address1850 N. STATE ROAD 7
HOLLYWOOD, FL 33021**Owner Information**

CRAIG ZINN AUTOMOTIVE GROUP DEALER SERVICES, LLC

1850 NORTH STATE ROAD 7

HOLLYWOOD, FL 33021

FEI/EIN Number: 36-4661222

Document Number: [REDACTED]

COUNTYLINE AUTO CENTER, INC.

1850 NORTH STATE ROAD 7

HOLLYWOOD, FL 33021

FEI/EIN Number: 59-2990350

Document Number: [REDACTED]

TRIANGLE AUTO CENTER, INC.

1841 NORTH STATE ROAD 7

HOLLYWOOD, FL 33021

FEI/EIN Number: 59-1097850

Document Number: [REDACTED]

THE CRAIG COLLECTION, LTD., INC.

1850 N. STATE ROAD 7

HOLLYWOOD, FL 33021

FEI/EIN Number: 65-0356769

Document Number: [REDACTED]

B.O.O., INC.

1850 NORTH STATE ROAD 7

HOLLYWOOD, FL 33021

FEI/EIN Number: 59-2717369

Document Number: [REDACTED]

C.M.Z. ENTERPRISES, INC.
 1850 NORTH STATE ROAD 7
 HOLLYWOOD, FL 33021
FEI/EIN Number: 59-2359573
Document Number: [REDACTED]

TRIANGLE AUTO WORKS, LLC
 1850 N. STATE ROAD 7
 HOLLYWOOD, FL 33021
FEI/EIN Number: 27-3143130
Document Number: [REDACTED]

Document Images

01/20/2016 -- CANCELLATION/RE-REGISTRATION

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Fictitious Name Detail

Fictitious Name

THE CRAIG ZINN AUTOMOTIVE GROUP

Filing Information

Registration Number [REDACTED]

Status CANCELLED

Filed Date 02/18/2010

Expiration Date 12/31/2020

Current Owners 8

County MULTIPLE

Total Pages 3

Events Filed 2

FEI/EIN Number NONE

Mailing Address

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

Owner Information

CRAIG ZINN AUTOMOTIVE GROUP DEALER SERVICES, LLC

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 36-4661222

Document Number: [REDACTED]

TRIANGLE AUTO CENTER, INC.

1841 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 59-1097850

Document Number: [REDACTED]

ZINN COMPANIES, INC.

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 65-0532028

Document Number: [REDACTED]

COUNTYLINE AUTO CENTER, INC.

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 59-2990350

Document Number: [REDACTED]

THE CRAIG COLLECTION, INC.

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 65-0205571

Document Number: [REDACTED]

THE CRAIG COLLECTION, LTD., INC.

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 65-0356769

Document Number: [REDACTED]

B.O.O., INC.

1850 NORTH STATE ROAD 7
HOLLYWOOD, FL 33021

FEI/EIN Number: 59-2717369

Document Number: [REDACTED]

C.M.Z. ENTERPRISES, INC.
 1850 NORTH STATE ROAD 7
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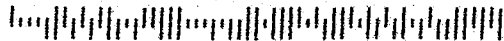
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