



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 26-MAY-2016
Repository:
Reference No.: 10870948

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: VIENNA State: VA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHDN46D35U [Redacted]
Make: HYUNDAI Model: ELANTRA Model Year: 2005
Date Purchased: 2009 Dealer's Name and Telephone Number: Prime Motors Inc 703 671 8100 Engine: No: Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: Arlington State: VA Zip Code: 22206
Transmission Type: Antilock Brakes Powertrain: Automatic Multiple Failure: Airbags Incident Date(s): 24-MAY-2016
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: 200000 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: Vienna, VA 22180
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 3 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2005 HYUNDAI ELANTRA. WHILE DRIVING 30 MPH OR HIGHER, ANOTHER VEHICLE CRASHED INTO THE PASSENGER SIDE OF THE CONTACT'S VEHICLE. THE FRONT PASSENGER SIDE WINDOW SHATTERED AND THE DOOR FRACTURED ON THE CONTACT'S VEHICLE. THE DRIVER SUSTAINED NECK INJURIES, ARM PAINS, BRUISING TO THE HIPS, AND A PULLED MUSCLE IN THE RIGHT LEG. THE REAR PASSENGER SUSTAINED BRUISING TO THE LEFT EYE, HIP, AND HEAD. THE CHILD PASSENGER SUSTAINED WHIPLASH AND ABRASIONS TO THE ARM. MEDICAL ATTENTION WAS REQUIRED. THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED AND PARKED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 05V395000 (AIR BAGS), BUT DID NOT RECEIVE NOTIFICATION OF THE RECALL REPAIR. THE APPROXIMATE FAILURE MILEAGE WAS 200,000.

* Police report and photos provided via email.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My vehicle was struck by a drunk driver on 24 May 2016. The driver came head on towards my vehicle so I tried to avoid and get out of the way. She sped up slammed into my vehicle and caused it to spin out. During the collision she hit the car in a t-bone fashion shattering the passenger side window. The airbags failed to deploy. The airbag indicators did come on inside the vehicle after crash. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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BUSINESS REPLY MAIL
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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