

NEF-DIO

CL-10870006-8269

October 3, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Case#: 10870006

From:

Siler City, NC

OCT 13 2016

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
West Building
Washington DC 20590

To Whom It May Concern,

I am writing to inquire if my complaint which I filed on May 20, 2016 regarding the plastic turbo resonators which are equipped on late 2004, 2005, 2006 and early 2007 Sprinter models involves an investigation or recall. **This is the SIXTH letter I have written and as of 10/1/2016 have not heard back from anyone. I would appreciate a response please!!!**

As noted in my report, we had to change our resonator 4 times, leaving us vulnerable of being rear ended. A very dangerous and scary situation. Also included with the complaint was an on line documentation of many Sprinter RV's and commercial vehicle owners who had their turbo resonators blow out and barely avoided being rear ended.

I did call the hotline as suggested in your response however I was told that I would need to write to you to inquire on the status of my complaint.

I understand that you receive large volumes of reports and really appreciate you looking into this very serious and dangerous problem.

Sincerely,

RR
10/20/16
SHD

[REDACTED]
Siler City NC [REDACTED]

GREENSBORO NC 274
PIEDMONT TRIAD AREA
04 OCT 2016 PM 4 L



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