

October 31, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Case#: 10870006

From:

Siler City, NC

NOV 21 2016

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
West Building
Washington DC 20590

To Whom It May Concern,

I am writing to inquire if my complaint which I filed on May 20, 2016 regarding the plastic turbo resonators which are equipped on late 2004, 2005, 2006 and early 2007 Sprinter models involves an investigation or recall. **This is the TENTH letter I have written and as of 10/30/2016 have not heard back from anyone. I would appreciate a response please!!!**

As noted in my report, we had to change our resonator 4 times, leaving us vulnerable of being rear ended. A very dangerous and scary situation. Also included with the complaint was an on line documentation of many Sprinter RV's and commercial vehicle owners who had their turbo resonators blow out and barely avoided being rear ended.

I did call the hotline as suggested in your response however I was told that I would need to write to you to inquire on the status of my complaint.

I understand that you receive large volumes of reports and really appreciate you looking into this very serious and dangerous problem.

Sincerely

[Redacted Signature]

RR
11/21/16

November 7, 2016

Case#: 10870006

From:

Siler City, NC

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
West Building
Washington DC 20590

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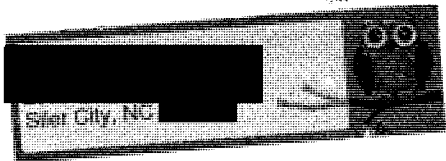
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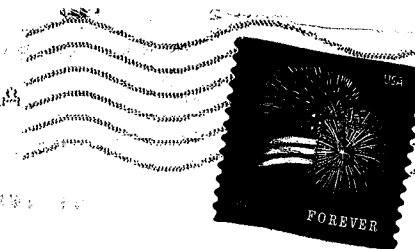
Sincerely,

[Redacted Signature]

Please respond.
when I call the
number they tell
me I have to send
a written letter
well this is the
11th written letter



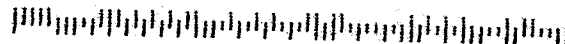
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US Dept of Transportation
National Highway Traffic Safety Admin
1200 New Jersey Ave SE
West building
Washington DC 20590

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Siler City NC
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