

 INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 19-MAY-2016 JUL 07 2016		Repository ☐ Reference No. 10865745		
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address
Name						Evening Telephone Number		
Address								
City		State		Zip Code				
FRONT ROYAL		VA						
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).								
VEHICLE INFORMATION								
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year
JS1GR7NA8F2				SUZUKI		GSX-S750		2015
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:
4/14/2016		Vauxley Cycle 540-667-1893				No: Cylinders		GAS
Original Owner ☒		Dealer's City		State		Zip Code		
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)
		☐ Cruise Control						15-MAY-2016
FAILED COMPONENT(S)/PART(S) INFORMATION								
Vehicle Component Code: ENGINE (PWS)				COOLANT RESERVOIR (RECOVERY TANK)				Failure Mileage
								362
								Failure Speed
								35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE								
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code						Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE								
Make:			Date Manufactured:			Model No./Name:		
Seat Type:			Installation System:					
Child Seat Component Code:			Failed Part:					
APPLICABLE INCIDENT INFORMATION								
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)								
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police
☐ Yes ☒ No		☐ Yes ☒ No		0		0		N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).								
TL* THE CONTACT OWNS A 2015 SUZUKI GSX-S750. WHILE DRIVING 35 MPH, AN EXTERNAL OBJECT STRUCK THE COOLANT RECOVERY TANK. AS A RESULT, THE TUBE FROM THE RADIATOR TO THE COOLANT RECOVERY TANK BECAME DETACHED CAUSING ANTI FREEZE TO DRAIN ONTO THE REAR TIRE OF THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT INDEPENDENTLY PURCHASED A COOLANT RECOVERY TANK FROM A DEALER. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 362.								
VEHICLE HAS BEEN REPAIRED. SUZUKI REIMBURSED ME FOR THE PARTS. ENCLOSED PLEASE FIND 1 COPY OF RECEIPT 2 PHOTO OF DAMAGE 3 PHOTO OF LOCATION OF TANK								
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY								
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.								

VALLEY CYCLE CENTER

100 MYNDS DRIVE
WINCHESTER, VA 22602
540 567-1833

Invoice

Ticket Number: [REDACTED]
Salesperson: AMANDA JOHNSON
Clerk: AMANDA JOHNSON
Date: 5/16/2016

Sold To

[REDACTED]
[REDACTED] VA [REDACTED] USA

Line Item Breakdown

Item	Qty	Lot	SKU Part Number	Qty	Qty Description	Price	Sold Now	Balance Due
1			17910-08J00	SU	SHF TANK ASSY RESER	\$50.49	\$0.00	\$50.49
	1		16510-07J00	SU	ISS FILTER ASSY BNG	\$13.29	\$0.00	\$13.29
	2		98040-02000	SU	OC LONG LIFE COOLA	\$9.29	\$0.00	\$18.58

Tax Detail Breakdown

Sales Tax - 5.3%

Sold Now/Pickup Special Order/Layaway

\$4.36

Total Taxes

\$0.00

\$4.36

Summary

Subtotal	\$0.00	\$82.38
Taxable Subtotal	\$0.00	\$82.38
Sales Tax	\$0.00	\$4.36
Invoice Total	\$0.00	\$86.72
Amount To Collect Now	\$0.00	\$86.72
Total Amount Due		\$86.72
Bank Card		\$86.72

RETURN AND SPECIAL ORDER POLICIES

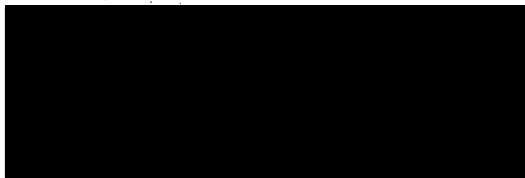
MUST HAVE ORIGINAL RECEIPT OR INVOICE. ALL RETURNS MUST BE MADE WITHIN 30 DAYS OF PURCHASE AND MUST BE IN THEIR ORIGINAL PACKAGE AND ACCEPTABLE FOR RESALE. NO RETURNS ON ELECTRICAL PARTS. NO RETURNS ON ANY USED HEADGEAR. ALL SPECIAL ORDERS REQUIRE A NON-REFUNDABLE 100% DOWN PAYMENT BEFORE ORDER IS PLACED. SPECIAL ORDER REFUNDS SUBJECT TO MANAGEMENT APPROVAL AND ARE ELIGIBLE FOR STORE CREDIT ONLY. ALL RETURNS ARE SUBJECT TO STORE CREDIT & A 20% RESTOCKING FEE. ALL SPECIAL ORDERS OR LAYAWAYS MUST BE PICKED UP WITHIN 30 DAYS UNLESS OTHERWISE SPECIFIED. FAILURE TO DO SO WILL RESULT IN A FORFEIT OF PAYMENT TO VALLEY CYCLE CENTER. THANK YOU FOR YOUR BUSINESS!!

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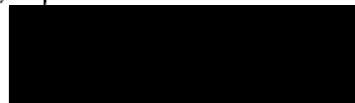


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Front Royal Va



NO VA 220

21 JUN 2016 PM 2 L



US Department of Transportation
National Highway Traffic Safety Administration
Office of defect investigations, NEF-100
1200 New Jersey Avenue SE
Washington, DC

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