

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: paperwork
Date: Tuesday, June 07, 2016 10:41:28 AM
Attachments: [IMG_20160606_0005.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, June 07, 2016 10:21 AM

Subject: FW: paperwork

[Questionnaire.](#)

From: [REDACTED]
Sent: Monday, June 06, 2016 4:52 PM
To: DataQuality, DataQuality (NHTSA)
Subject: paperwork



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-MAY-2016

Repository ☐

Reference No.
10864401

OWNER INFORMATION (Type or Print)

Name

Address

City

BUCHANNON

State

WV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3C63RPJL0FG

Make

RAM

Model

3500

Model Year

2015

Date Purchased

10/3/15

Dealer's Name and Telephone Number

Performance Dodge Chrysler

614-272-0000

Engine: 6.7 Liter

No: Cylinders

Fuel Type:

Diesel

Original Owner

☐

Dealer's City

Columbus

State

OH

Zip Code

43228

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

yes

Multiple Failure:

Incident Date(s)

10-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) DEF system, Catalyst system, Radio
Gps issues, Interior lighting issues, Transmission,
cluster lighting issues, and quite a few electrical problems

Failure Mileage
64900

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☒ Yes

☐ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 RAM 3500. WHILE DRIVING AT VARIOUS SPEEDS, SMOKE APPEARED UNDER THE HOOD AND THE ENGINE WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT PULLED OVER, LOOKED UNDER THE HOOD, AND NOTICED THAT THE ENGINE COMPARTMENT WAS ON FIRE. THE CONTACT WAS ABLE TO EXTINGUISH THE FIRE. THE CONTACT SUSTAINED MINOR BURNS THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE MOTOR FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 64,900.

The vehicle has not been repaired it has been sitting for 4 months at new Holland PA dealership. Called Chrysler they will not talk to me.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.