


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 06-MAY-2016 17 410	Repository <input type="checkbox"/>	Reference No. L 1D863553	Daytime Telephone Number [REDACTED]
OWNER INFORMATION (Type or Print)					
Name		Address		Evening Telephone Number	
City		State	Zip Code		
BALTIMORE		MD	[REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
JHMGE8H36DC [REDACTED]		HONDA	FIT	2013	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
FEB. 2013	BROWN'S HONDA CITY 855-424-3924		No: Cylinders ??	GAS	
Original Owner	Dealer's City	State	Zip Code		
[REDACTED]	GLEN BURNIE	MD	21061		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control			02-MAY-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage	Failure Speed	
			28900	0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 HONDA FIT. WHILE ATTEMPTING TO ACCELERATE FROM A STOP, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE ENGINE MOTOR MOUNT WAS FRACTURED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 28,900. MANUFACTURER NOTIFIED ON MAY 6, 2016.					
SEE ATTACHED SHEET. ENGINE MOUNT CODE - 50890-TFO-981					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Supplement to Vehicle Owner's Questionnaire, Reference No. 10863553

On May 2, 2016, I was driving my Honda Fit 2013 in downtown Baltimore City. I stopped at a red light on a hill. I am the original owner of the car. The car was facing nose upward on the incline. When the light changed, I tried to accelerate. I heard a loud cracking sound. The wheels just spun in place. The car started drifting backwards downhill. I put on the brake, but the car kept drifting backwards. I put on the emergency brake, which stopped the car.

The car was towed to my regular repair shop, where it was diagnosed with a broken engine mount. The car was repaired at a cost of \$343.30. Copy of repair bill and payment record, attached. The repairman said that the rear engine mount had completely cracked in half. He said he had never seen anything like that before. Photo of damaged rear engine mount attached.

I reported the incident to Honda headquarters in Torrance, California, by telephone, on May 6, 2016.



GERRYS TIRE SVC
39 S CENTRAL AVE
BALTIMORE MD 21202
410-342-4442

Terminal ID: 01435618 5926

5/4/16 2:36 PM

MasterCard - INSERT

AID: A0000000041010

ACCT #: *****

CREDIT SALE

UID: 612510558535 REF #: 1444

BATCH #: 083 AUTH #: 66775P

AMOUNT \$343.30

APPROVED

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CUSTOMER COPY

